

APPENDIX C

Train Car Model: Public Outreach

BART Fleet of the Future Train Car Model Survey



Thank you for visiting BART's train car model today. Please complete this brief survey to let us know what you think. BART appreciates your input.

TRAIN CAR MODEL

1. Based on what you've seen today, how would you rate the new train car design?

- Excellent
- Good
- Only Fair
- Poor

2. Please tell us why you rated the train car design this way.

3. Do you have any other comments or suggestions about the train car design?

4. Which of the following best describes your visit to the train car model today?

- I came to this location specifically to see the model
- I just happened to walk by and see the model during my BART trip
- Other – please explain: _____

Please tell us about yourself. **(Your answers will help us evaluate how well we're reaching all the communities we serve.)**

ABOUT YOU

5. How often do you currently ride BART?

- 5 days a week or more 1-3 days a month
 3-4 days a week Less than once a month, but at least once a year
 1-2 days a week Less than once a year or never

6. Which BART station do you usually enter when making a trip from home (your "home" station)?

BART "home" station name: _____

7. Which BART station is your most frequent destination station (i.e., the station near your office, school, or other frequent destination)?

BART "destination" station name: _____

8. Gender: Male Female

9. Age: Under 18 18-24 25-34 35-44 45-54 55-64 65+

10. What is your race or ethnic identification? *(Check one or more. Categories based on US Census.)*

- American Indian or Alaska Native Hispanic, Latino or Spanish
 Asian or Pacific Islander White
 Black/African American Other: _____

11. Do you speak a language other than English at home?

No Yes, I speak: _____

12. If you answered "Yes" to Question 11, how well do you speak English?

Very well Well Not well Not at all

13. What is your total annual household income before taxes?

- Under \$25,000 \$50,000 – \$74,999
 \$25,000 – \$49,999 \$75,000 or more

14. Including yourself, how many people live in your household?

- 1 4
 2 5
 3 6 or more

Please deposit your completed survey in the collection box.
Thank you for your input.

For more information about the Fleet of the Future, visit www.bart.gov/cars



APPENDIX C: Frequencies

Fleet of the Future Train Car Model - Public Outreach Data

1. Based on what you've seen today, how would you rate the new train car design?

	Count	Column N %	Valid % (excluding No Response)
Excellent	502	27.7%	28.3%
Good	1,000	55.2%	56.4%
Only Fair	218	12.0%	12.3%
Poor	52	2.9%	2.9%
No response	38	2.1%	
Total	1,810	100.0%	100.0%
Top 2 box	1,502	83.0%	84.8%

2. Please tell us why you rated the train car design this way.

Refer to verbatims.

3. Do you have any other comments or suggestions about the train car design?

Refer to verbatims.

4. Which of the following best describes your visit to the train car model today?

	Count	Column N %	Valid % (excluding No Response)
Came specifically to see model	594	32.8%	33.8%
Just happened to walk by and see model during BART Trip	1,036	57.2%	58.9%
Other - usual trip, but planned to stop (written in)	52	2.9%	3.0%
Other - affiliated with BART (written in)	17	.9%	1.0%
Other	60	3.3%	3.4%
No response	51	2.8%	
Total	1,810	100.0%	100.0%

ABOUT YOU

Note: Approx. 18-25% did not answer these questions (non response differs by question)

5. How often do you currently ride BART?

	Count	Column N %	Valid % (excluding No Response)
5 days a week or more	767	42.4%	51.7%
3 - 4 days a week	289	16.0%	19.5%
1 - 2 days a week	223	12.3%	15.0%
1 - 3 days a month	143	7.9%	9.6%
Less than once a month, but at least once a year	53	2.9%	3.6%
Less than once a year or never	8	.4%	.5%
No response	327	18.1%	
Total	1,810	100.0%	100.0%

6. Which BART station do you usually use when making a trip from home (your "home station")?

	Count	Column N %	Valid % (excluding No Response)
MacArthur	493	27.2%	33.8%
Downtown Berkeley	59	3.3%	4.0%
Pittsburg/Bay Point	49	2.7%	3.4%
19th St	47	2.6%	3.2%
El Cerrito Plaza	47	2.6%	3.2%
North Berkeley	47	2.6%	3.2%
El Cerrito del Norte	44	2.4%	3.0%
Concord	43	2.4%	3.0%
Rockridge	43	2.4%	3.0%
Fruitvale	40	2.2%	2.7%
Civic Center	34	1.9%	2.3%
Ashby	33	1.8%	2.3%
Walnut Creek	33	1.8%	2.3%
San Leandro	30	1.7%	2.1%
Hayward	27	1.5%	1.9%
Pleasant Hill	26	1.4%	1.8%
Fremont	25	1.4%	1.7%
Lake Merritt	24	1.3%	1.6%
12th St	21	1.2%	1.4%
Powell	20	1.1%	1.4%
Lafayette	19	1.0%	1.3%
West Oakland	19	1.0%	1.3%
16th St Mission	18	1.0%	1.2%
Dublin/Pleasanton	17	.9%	1.2%
Embarcadero	17	.9%	1.2%
Bay Fair	16	.9%	1.1%
Union City	16	.9%	1.1%
Coliseum	15	.8%	1.0%
Balboa Park	14	.8%	1.0%
North Concord	14	.8%	1.0%
Richmond	14	.8%	1.0%
24th Street Mission	13	.7%	.9%
Orinda	11	.6%	.8%
Castro Valley	10	.6%	.7%
Glen Park	10	.6%	.7%
Montgomery	10	.6%	.7%
Millbrae	8	.4%	.5%
Daly City	7	.4%	.5%
South Hayward	7	.4%	.5%
West Dublin	6	.3%	.4%
South San Francisco	5	.3%	.3%
Colma	3	.2%	.2%
San Bruno	3	.2%	.2%
<i>No response</i>	353	19.5%	
Total	1,810	100.0%	100.0%

6. Which BART station is your most frequent destination station (i.e., the station near your office, school, or other frequent destination)?

	Count	Column N %	Valid % (excluding No Response)
MacArthur	181	10.0%	12.7%
Montgomery	160	8.8%	11.3%
Embarcadero	158	8.7%	11.1%
Downtown Berkeley	121	6.7%	8.5%
Powell St.	119	6.6%	8.4%
Civic Center	107	5.9%	7.5%
12th St	60	3.3%	4.2%
19th St	53	2.9%	3.7%
16th St	44	2.4%	3.1%
Walnut Creek	26	1.4%	1.8%
Coliseum	22	1.2%	1.5%
Ashby	20	1.1%	1.4%
Richmond	20	1.1%	1.4%
Lake Merritt	18	1.0%	1.3%
Rockridge	16	0.9%	1.1%
Pittsburg / Bay Point	15	0.8%	1.1%
North Berkeley	14	0.8%	1.0%
Concord	13	0.7%	.9%
Daly City	13	0.7%	.9%
El Cerrito del Norte	13	0.7%	.9%
Bay Fair	12	0.7%	.8%
Fremont	11	0.6%	.8%
Fruitvale	11	0.6%	.8%
Hayward	10	0.6%	.7%
Millbrae	10	0.6%	.7%
Pleasant Hill	10	0.6%	.7%
SFO	10	0.6%	.7%
North Concord	9	0.5%	.6%
West Oakland	9	0.5%	.6%
24th St	8	0.4%	.6%
Balboa Park	8	0.4%	.6%
Dublin/Pleasanton	8	0.4%	.6%
El Cerrito Plaza	8	0.4%	.6%
Glen Park	8	0.4%	.6%
Castro Valley	6	0.3%	.4%
Lafayette	6	0.3%	.4%
San Leandro	5	0.3%	.4%
Orinda	4	0.2%	.3%
San Bruno	4	0.2%	.3%
Union City	4	0.2%	.3%
Colma	1	0.1%	.1%
South Hayward	1	0.1%	.1%
Various	38	2.1%	2.7%
SF Unspecified	23	1.3%	1.6%
Oakland Unspecified	4	0.2%	.3%
No response	389	21.5%	
Total	1,810	100.0%	100.0%

8. Gender

	Count	Column N %	Valid % (excluding No Response)
Female	715	39.5%	49.3%
Male	735	40.6%	50.7%
No response	360	19.9%	
Total	1,810	100.0%	100.0%

9. Age

	Count	Column N %	Valid % (excluding No Response)
Under 18	48	2.7%	3.3%
18-24	167	9.2%	11.4%
25-34	422	23.3%	28.8%
35-44	265	14.6%	18.1%
45-54	252	13.9%	17.2%
55-64	189	10.4%	12.9%
65+	120	6.6%	8.2%
<i>No response</i>	347	19.2%	
Total	1,810		100.0%

10. What is your race or ethnic identification?

	Frequency	Percent	Valid % (excluding No Response)
White alone, non Hispanic	690	38.1	48.6%
Black/African Amer alone, non Hispanic	262	14.5	18.5%
Asian/Pacific Islander alone, non Hispanic	204	11.3	14.4%
Amer Indian / Alaska Native alone, non Hispanic	15	.8	1.1%
Other or mult race, non Hispanic	85	4.7	6.0%
Hispanic, any race	163	9.0	11.5%
<i>No response</i>	391	21.6	
Total	1,810	100.0	100.0%

13. What is your total annual household income before taxes?

	Count	Column N %	Valid % (excluding No Response)
Under \$25,000	260	14.4%	19.2%
\$25,000-49,999	281	15.5%	20.8%
\$50,000-74,999	297	16.4%	22.0%
\$75,000 or more	513	28.3%	38.0%
<i>No response</i>	459	25.4%	
Total	1,810	100.0%	100.0%

14. Including yourself, how many people live in your household?

	Frequency	Percent	Valid % (excluding No Response)
1	391	21.6%	27.1%
2	518	28.6%	35.8%
3	229	12.7%	15.8%
4	174	9.6%	12.0%
5	76	4.2%	5.3%
6 or more	57	3.1%	3.9%
<i>No response</i>	365	20.2%	
Total	1,810	100.0%	100.0%

11. Do you speak a language other than English at home?

	Frequency	Percent	Valid % (excluding No Response)
No	1,085	59.9%	74.4%
Yes	373	20.6%	25.6%
<i>No response</i>	352	19.4%	
Total	1,810	100.0%	100.0%

12. If you answered "Yes" to Question 11, how well do you speak English?

	Count	Column N %	Valid % (excluding No Response)
Very well	296	79.4%	83.4%
Well	48	12.9%	13.5%
Not well	11	2.9%	3.1%
Not at all	0	.0%	0.0%
No response	18	4.8%	
Total	373	100.0%	100.0%

Languages spoken at home among those speaking English less than very well

	Count	Column N %	Valid % (excluding No Response)
Spanish	20	33.9%	40.0%
Chinese	11	18.6%	22.0%
French	3	5.1%	6.0%
Japanese	3	5.1%	6.0%
Tagalog	3	5.1%	6.0%
German	2	3.4%	4.0%
Russian	2	3.4%	4.0%
Sign language	2	3.4%	4.0%
Belarusian	1	1.7%	2.0%
Creole	1	1.7%	2.0%
Ethiopian	1	1.7%	2.0%
Hindi	1	1.7%	2.0%
Indonesian	1	1.7%	2.0%
Italian	1	1.7%	2.0%
Korean	1	1.7%	2.0%
Nigerian	1	1.7%	2.0%
Portuguese	1	1.7%	2.0%
Telugu	1	1.7%	2.0%
Thai	1	1.7%	2.0%
Vietnamese	1	1.7%	2.0%
<i>No response</i>	9	15.3%	
Total	59		

Multiple responses accepted

APPENDIX C: Verbatim Report*

Fleet of the Future Train Car Model - Public Outreach Data

2. Please tell us why you rated the train car design this way.

Among those rating the design "Excellent"

You guys rock!
Yes, is nice look wide
Wipeable seats, armrests, bike racks excellent signage, doors that open only as needed
Well thought out design. I think i will like it. There are many good features for BART riders.
Well explained and question answered
We really like all the new directional signs- will be very helpful!
Very spacious, moder, handy cap accessible, smart new design.
Very nice design- airy- a lot of space for luggage, strollers, bicycles etc
Very modern- clean lines larger windows
Very light- brighter- spacious
Very happy about plastic seat covers-cleaner! Also happy about armrests for support when standing and for keeping people form lying down.
Very clean looks like I'm in New York
Very clean and we need new cars no more strikes design almost the same
Up to date – modern, higher capacity cars, 3-door design is great. Better on/off loading. Center hold is a good idea.
Trains are more spacious, 3 railings vs 1 are extremely helpful during busy commuter hours. More comfort. Bike rakccs are an excellent addition.
Train excellent. Appear to have expansion for disables.
To: MacArthur
This design solves every issue I have as a daily commuter and weekend rider! The center doors and pole will make it easier to stand on short trips and get out at crowded stations. Riding from 16th to Pleasant Hill, we get lots of crowding, and this will make a huge difference.
They looked pretty good!
There is more room to stand + hand grips to hold onto.
There is more consideration for disabled and standing people and bikes! It's lighter inside and there are live direction signs. The multiple pole that is offset is a good idea, easier to move around, considerate of strangers.
There is a third door, more space for bikes and more places to hold on to! Middle of floor.
There is a lot of space in the trains I give it a 100%. at.
There is a "clean" vibe to this project train and system; I like the idea for saving energy such as doors that open only when there are passengers in front of them
The ventilation system and bike racksHand rail in the center is nice
The upgrade to the narrow seats w/dividers. 3 bar designs.
The train has more efficient features and looks neater
The structure of the design seems to be a great fit for all BART riders
The spaces for bikes and disabled.
The slick design is awesome. Great job on allowing people to know where they are with the digital screen surface
The seperated seats and the bike racks. The digital displays are great.
The seats are more comfortable the space is bigger and alot cleaner.
The seats are acually really comfortable. Love the designated wheelchair and bicycle spots. But what about luggage rack? Excellent lighting. Emergency door openers are included in appropriate spots. Love the white color walls.
The seating and new poles to hold on to are great improvements
The overall aesthetics is highly appealing
The new lightin is really great. I also think with the implementation of the middle bar would be much safer than now. When a person first stands before they fall stop they can stable and now theres something to hold onto this isn't so high. Lastly having multiple map screens makes it so travelers can clearly see the over not have to go to a new car
The new handles are a great idea. Dynamic signage. Place for ILLEGIBLE. New seat material (ease of cleaning).
The new design gives it silkier look, very clean.
The new cars look like something out of the Jetsons
The model design is nice and how they had create the screen in which station the bart is stopping by. The Model design from inside and outside is nice. =)
The live/real time displays are awesome!
The LED display, roomier in car
The higher seats are more comfortable for a tall person like myself. I also like the move towards a digital display. The center rail by the door is also quite nice.
The extra handle/bars to hold onto, the organization and the colors! I like the new features w/ electronic monitors/ maps and lights indicating the doors that will open/ when about to close
The design was, in my opinion everything I expect from Bart in future
The design seems to cover the needs for every day riders. It accomodates bicyclists, and people with special needs.
-the design of the seats will keep them cleaner than fabric now. - the design of the bars between 2 seats will keep people from laying on seats - the front of the train looks sleeker and more open-aired
The design of the new train seems very interesting, and to be better equipped for more people.
The design looks good, but they should the seat parjer
The design is more modern and yet the cars seem more spacious.
The cleanliness of the cars should improve, already noticed on cars that have the new floor and seating covers. New doors that help reduce noise. Better signage, for non-commuter and vistors.
The cars have a lot more room, which will make riding at rush hour a lot more tolerable.
The car seems more spacious, has a brighter more inviting design and seems generally more inviting.
The car has more room. The seats allow you not to share with a stranger that's heavier.
The bike racks were excellent. The whole design looks way better than the current cars.
the bike rack.
The bike rack is wonderful!
The amount of seat room and most spacing was excellent. LOVE: 3 bar poles by entrances, seat width, small armrest between 2-seats, aisle width, LED sign (hopefully to display station), bike rack-thing, 3 entrances. Can't stress enough how much I love the increase in bars to hold! I'm average height for a woman, but holding those high straps SUCKS

* Note: Comments provided in languages other than English have not been included in this report.

The addition of bike racks & extra poles. Looks cleaner (design and color-wise) than current trains.

The 3 door entrance. The bike spaces. The long pole @ the entrance for "shorter people" and others. The dividers between seats. The digital display map and the digital announcement.

Thank goodness no more dirty cloth seats!

Surprise me when I see it. I like it.

Starting with the seats. I like the dividers (some people do not like to be touched. A little more leg room is good. There is room to put your belongings out of the way. There is more room for standing.

Spacious. Enough room for passengers to move around

Spacious, more sanitary, signs clearly visible

Spacious, bright, small improvements that matter- heightened rails in the entrances, DIGITAL SCREENS ARE AWESOME

Spacious, accessible, feels clean. Signage and notice of stations.

Spacious layout, wheel-chair/ bike/ luggage-very friendly state of the art information display, 3 doors with crowd space in middle of car. Better ventilation. More handholds- + 3 way vertical hand hold. Flip- down seats for extended passenger/bike/luggage capacity.

Space is used more efficiently. More standing room, recognizes that we are like an urban stoway now, packed at how! Bike racks are an improvement. Better info boards too.

Space for full-size road bikes & more places to hold on for standing passengers

Space for bikes, maps/direction signage

So open! Way more space, I love the divide in the seats! No more homeless hoppers taking up two spots! This is really exciting!

Sleak and more modern

Sleak and clean.

Signage very good. Seats seem in better placement. PA system will be good.

Seems roomier the 3 exit doors are superior to current 2 the higher seats are also a big improvement. The improved destination signage & although its not critical to a passengers' needs the front end appearance is quite appealing with the full windshield obviously a lot of thought & work has been put into this design & mockup & you are to be congratulated.

Seems right balance of seats & space -I like the bike-holders

Seems more adaptable

Seems like it will be easier to keep clean. Lots of standing room & a lot more information available.

Seems consistent with a functional design

Seems cleaner, brighter. I also liked the plan for a digital display.

Seem clean and open. Better information for riders on screens.

Seats are well laid out- bikes are out of the way to majority of passengers – solid bars are excellent for passengers not tall enough to reach above rails

Seating partition needs to be moveable like airplane seats, so large people can fit into seat.

Seating material on seating, ECO friendly

Seating is design for "needy" (senior handicap) for good best design, thank you

Seat width, height, and knee room are very nicely proportioned. Nice height in center of car for better passengers. Bike rack + center arm rest is great to delimitate space and prevent seat hogs.

Seat dividers, bike racks.

Roomy, Seats comfortable enough, like the extra poles to hold on to near the doors.

Rooms for bikes. Seats look good. Poles for people standing look good.

Roomier

Rocks. More handles. I ride P.T.

Responsive to commuters' requests * Practical and ergonomic * Really liked the digital displays and automatic PA system * More handle bars to hold onto *

Environmentally friendly through energy efficiency.

Resembles the efficient train models in Korea, Taiwan, Japan. More up to date, cleaner, a huge improvement.

Posts that go up to the ceiling (particularly in center)- great for rush hour. The new screens are clearer. I like the posts in the middle of the seats generally. Spacious hallways. LED lighting.

-Positive improvements - lighting, doors (I hear they will seal tighter to keep out noise), more standing room-Liked the handrail/holding options-Digital screen would be awesome!-3 doors could be great -; it would be awesome to take bikes on BART whenever, I know loading time is problematic

Plenty of standing room & good bike designation. Clear pathways & new signage are very good.

Plastic seats =easy to clean. More hand rails. Hand rails in the middle by the door. Signs for seats by the door gives priority to pregnant women, not just elders and handicapped. Bike areas.

Place to put bikes! Multi- dimensional bar holder

Place for bikes & luggage. Seat dividers a big improvement. More handle bars are great

Open floor plan w/ 3 center pole allows for shorter persons more stability

Open feeling, good bike location, like the idea of LCD screen

No fabric, wipe-able surfaces sleek-modern design. Love the middle hand bar at the door entrance.

No carpets, non absorbent seats, brighter lights (?), quieter, LCD SCREENS!!

Nicer and brighter. Good consideration for luggage. More seats, higher. Cool signage

Nice configuration. More room to hold on

Nice and needed updated design.

Next train details and how long for next train.

New poles added! More space per bikes.

New features are needed and exciting

New feature looks good and attractive as well.

My main concern is the doors- that the new ones seat out sound. Host stated that they did. Thanks

My legs are long the seats are higher. My tuss is small I do not need a lot of room. Love the divders I don't like touchy feelie

Much better space for people to pass in aiseways. Also 3 doors will make it much easier to get off when train is crowded. I really appreciate the dedicated space for bikes!

Moving the air conditioning higher should make it less stuffy

More standing room. Better seat layout, window placement.

More standing room. Better bike accommodations. Bar in middle w/three poles. Seats at end for commuters. Digital signs are nice.

More standing room, room for bicycles

More standing rails, a real bike area and the divide in the seats.

More spacious. Extra door.

More spacious, much better bike storage, better lighting, better AVAC

More spacious, I really like the poles in the middle of the cart

More spacious, easier to clean, bike rack separated seats

More spacious easier on & off

More space. Handles in the middle empty area for people who can't reach the ones high above.

More space, more thought put into the design for the riders

More space for walking down the aisles

More space for bikes.

More space for bikes! Looks roomy. Like the middle door.

More short people in mind.

More room; easier access; looks more user friendly; better room for bikers.

More room, easier access, more stabilize for standing passengers.

More room for people and bikes. Love the digital screen.

More room a lot of space. Spaces for the bikes. It hold more people. For the handicap spaces. More barts to hold on.

More practical hand rails (i.e. Height, shaped, location) seating design, updated look (clean modern look), new map screen and functions, bike racks (genius use of space)

More open space. Like the handles (for 3 standing passengers) more handles to grab. LCD screen. Like the seat armrest dividers

More open and room for standing . Flex space for bikes. Automated screens. 3-door system

More leg room, more relaxing, more comfort,

More information being displaced. At any given time. More standing space available and bike racks. More door with less noise is also a plus. As is the energy saver mode
bein implimented.

More handles. More doors to train cars. Better access to emergency/ op button. Bike stands

More handholds than current model. It looks sleeker.

More hand holds. Separation between seats. Priority seating guidelines strip above seats. No carpet

More functional, better signage

More friendly for deaf people

More doorsTriple stanchionDesign of holdon postsMore straps

More doors. More bike space. WiFi!!!

-More doors! -Displays! -Room for bikes!

More digital information available!!! Bicycle area to hold bicycles. Nice colors

More deaf friendly for deaf riders as they would know which next stop would be.

More bike space; more handholds; 3 doors; video info screens on board; easy clean

More bike space for riders risetout complaints!

More bike space + wider aisles, Better communication

More bike access + room for bodies

Monitor displaying stop info are great, looks cleaner. Car looks clean

Modern, accessible for everybody, visual (GPS monitor, destination signs)

Modern technology

Modern design, easy cleanable, functional, more doors

Modern design

Makes sense based on research and user feedback

Makes it more comfortable for everyday commuters.

Major improvements. Map will be awesome. Bike racks

Love the separated seat love the separate door for bikes (less room for really obese... that could be a good thing)

Love the senior citizen seats w/ the pole & the divider to help people get up easier. Need signs to keep younger people from sitting in the handicapped seats.

Love the seat divider!! glad trains will be quieter good it's more spacious, especially for bikes, strollers, wheelchairs like automated screen showing next stop seems more
open

Love the improvements. Love the clean white look, love the live screen with announcement info, love how the seats are divided to discourage sleeping and putting feet
up, love the middle tri- handhold, feels very spacious.

Love the extra space, digital display and less "porous" material used. Hope the audio system is improved as well (some cars have garbled or too low to hear speakers)

Love the digital displays, love the three pronged bar near the doors, love the higher seats.

Love the colors, looks more sanitary

Love the bike racks, more standin/aisle space.

Love the bike racks and central posts.

Love the armrests!!!

Love the 3 bars (vertical) for extra holding room!

Love it! It is really great to the Bart rider

Love it because it's white

Love increased bike/ space for luggage, etc. Makes the car feel more open seats do not feel narrower. Expansion of # of cars/ frequency of trains will be a huge help.

Love dedicated space for bikes- very necessary! Also prefer more hand-holds-esp for short people! I like the goal of quieter trains, but concerned that special doors might
slow down boarding process. Don't care about seat height, but ok w/ narrower width to allow for more room in center aisle. Cleanliness is of utmost importance- keep
unkeep costs low!

Lots of space and bright lights. Three doors and place to put bikes. 3 part pole in entry way.

Lots of room for bike + luggage as well as hand holds for shorter people

Lots of improvements that matter to me- I'm short so it's nice to see more ways to hold on

Lots more wide for there who stand. Displays easy to read.

Looks really commuter friendly.

Looks modern, neat, the digital display video is an attractive asset, the extra bike space looks safer + more efficient (even though I'm not a bike rider). Also glad keep a
clear area for disabled wheelchair users people!!

Looks like it will be more comfortable full

Looks like a great upgrade

Looks easier to keep clean. Some BART riders are pigs.

Looks clean and futuristic!

Liked bike arrangements. Liked 3-pole standing station. Liked straight back seats= good posture

Like the way the bike racks can be converted to seats and the divider seperating the seats.

-like the extra doors -nice to have more standing room (but remember those who travel longer distances and want to sit) -bike racks are great addition!!

Like the effcent use of space, 3rd door on cars, etc.

Like the digital displays, floor plan, open standing room.

Like the center handrail! Like the bike racks!

Like separation between seats. Also higher as my knees age. Like the bike seats

Like cleaner look, very spacious.

Like bike parking spots have bike sign green and white, not blue & white b/c that looks ADA. Like the more space (but does white gray mock up create false sense of spaciousness?)

Lighting, liked poles that accommodated a number of people at different heights and modified new doors opening, added information els electronically, new signage for seniors and people with disabilities. Signage clearly multiple languages!

Lighting is good. Very happy to see more space for bikes. It also makes sense that there is more standing room.

Light color- har interior light/white. Do som vibrant set colors, too. - It actually feels roomier! I don't know how you did it. - I like the 5 pole standing pole for each to hold on! - Liked the "contact condition" button @ each door!

Just right.

I've been taking bart since it started. This is wonderful. Love the seats and the handle to hold on when your standing. Excellent bike racks and map showing when next stop is= great "digital" =)

It's seems to be very comfortable.

It's roomy. 3 doors facilitates exit/ entry. Bike spaces are a plus.

It's really nice and modern

Its open and has a pole in the middle which is great for heavy traffic time

Its okay

It's much better than existing trains space aisle, and the bike racks are awesome!!

It's more up to date.

It's for more spacious, and having 3 doors will make life much easier for morning commuters.

It's comfortable and easy access cleaner no- more carpet in the long-run stink

It's a lot roomer: rider aisles, and 3rd door. I think that's really important as trains are more and more crowded these days.

It will be cleaner, more intercoms

It way better tha

It seems to take multiple needs into account and work well with the parameters.

It seems the only improvements are the new poles, bike "rack", and interactive map new while seats look nice now but in a few decades they may become yellow-y or dirty looking w/ time even though they are plastic they can face or dirty w/ time.

It seems more spacious, in the middle aisle and between seats. I really like the new bike parking area.

It seems it has more space. The bike rack helps.

It retains some of the pluses of the current cars while making big improvements for the future of BART. I love the clean crisp light and the graduated ceiling night. I love BART and am so happy to see the changes!

It modern and up to date. Cleaner has a more prestige vibe. I like the seats though I'm unsure with the comfort of narrowness.

It looks well thought out, with attention to efficiency and convenience.

It looks well constructed and past our time and i like it.

It looks very similar to the canada line in vancouver. The inside of the train cars are still very similar for the old cars. The bars in the middle of the train near the doors are a great feature. They remind me of Portlands MAX light rail.

It looks really good! Nice and spacy. I loooooove the bike racks! The new big seats will be great during peak hours. I like the new hand rails too.

It looks nicer

It looks new and I'm open to change. The trains now are so old. So the change, at least by me, is welcomed.

It looks new age & modern. Crisp & neat.

It looks more modern

It looks moder, spacious, clean and like a 21st centery metro.

It looks like there would be a lot more places to sit and standing during busing commuting hours. I like the idea of a bike rack as well.

It looks like it incorporates all our input on the train design. Thanks!

It looks like a reasonable step forward. One thing I know is needed is more head room. It seems to have a middle door, too.

It looks cleaner and the pole in between doors is convenient.

It looks clean, spacious, updated and not dingy

It just has a better up scale look

It is very modern, open, spacious. Very smart ways of accomodating people's needs. As a tall person I appreciate the added height. LED screens are a nice touch.

It is very modern and more safe. The digital screen helps a lot for navigation

It is perfect better than before.

It is great to have the stop displayed, instead of just spoken over the intercom. More accesible

It is fit for all people, it is comfortable , and more efficient. It uses space better, and actually fits bikes well.

It is far better than the 40 year old cars.

It is cooler, sleeker and more comfortable. The seats seem cleaner and there seem to be more of them.

It is a very very cool and I live it

It have new technology.

It has every thing that I think is presently missing or lacking in the present cars. I also like that everything will be easy to clean – no carpets and wipeable.

It has a modern-time aesthetic that's quite pleasing: the rounded corners, the blue-orange-off white color palette, the '2001: space oddessy' feel. The three-pole mount in the center will save many riders from future falls, stumbles from abrupt stops

It feels way cleaner w/o cloth seats or carpet. There are many more places to hold on while standing – especially in the center where the doors are. Also more places for bikes!

It feels a lot more spacious. New doors are awesome. I like the fact that there's going to be live feed info, and the info actual uses the colors of the lines.

It does everything was promised.

It brings a new look to BART, I really like the way it looks

It appears to incorporate many of the design features and feel of the newer regional rail systems that I have been a passenger on in my travels, particulary Copenhagen, Denmarks new "metro" system. The new, improved air systems that are planned are great.

It allows more space for standing. Also the bike parking is amazing.

Is more comfortable

Increased space in asiles, higher seats, center pole at the entrance, increased space for wheel chairs, bike racks.

Incorp green techno. Lighter weight. I like the space dividers

I'm told that while there will be less seats, there will likely be more cars. I like the bike accomodations & the "multipole" near the doors.

I'm excited for the bike holders + added seating.

I'm clausterphobic so the more open design is very appealing.

I'm 6'2". 195 lbs male with book bag. Felt great. Like & enjoy the triple rack center rack. Bike rack top slants are a perfect seat if bikes are not using it.

Ideas that seem great, - 3 doors for quicker boarding - dividers between seats -
wipeable seats

I would better info when "mockups" become more real than tag out today July 25th. (Later in year-2014)

I will now be able to reach the rails when standing.

I was very pleased.

I was looking for hooks to hang bags so they do not need to sit on the floor + outlets for plugging in cell phones and computers

I was afraid there would not be ample seating. My worry was groundless. Thanks. Keeping doors closed until passengers is there, terrific. Cold air in winter makes exiting cars uncomfortable. I hope the new cars can couple to the existing fleet

I understand that the model is simply a model and look forward to the future decisions for upholstery.

I thought the design look good. I just with the cars were U.S. Made.

I thought the cabin was very open and welcoming with good lighting. The design is very futuristic and sleek, while being logical and funtional. I like the information that is displayed on the computer screen inside the car.

I think this train is amazing because it's a better version of the ones we have now. But I would rated it on a scale from 1-10. I would have to say 1,000,000,000.

I think the display w/the maps will a great improvement.

I think that the sit is much better and get some lot better for elderly people,

I think that it will make everyone's life boarding and getting off train cars easier!

I think so far it look awesome. However it looked like there were less seats. I do see more standing room. The area is great as well nice to accomodate bike riders. It also seems more brighter

I think it's a proven layout. The attention to detail is also nice. I especially like the bars that allow more people to hold on.

I think it looks more organized and with more space.

I saw a lot of improvements from the current design, and am happy to see designated bike areas, cleaner seats, and arm rests. I look forward to a quieter ride!

I really like the space and the bike holders.

I really like the bike area.

I really like the addition of dedicated bike space and the third door.

I really like the 3-bar center pole, the large windows, digital displays, and especially the bike racks. I also like the smaller seats. Also, the people explaining the cars were very friendly and informative.

I rated the train an excellent because it truly is. I like that it looks clean & feels clean. Can't wait until the real thing!

I rated the car excellent because of it's functionality. It is definately geared toward the daily commuter of the commuter traffic and i feel that this will make BART a more enjoyable ride.

I rated the car excellent because it's much more improved than the current bart train. It's more room for wheelchairs and strollers, which is very convient considering the fact that 90% of the time, I take Bart w/ my son who is in a stroller and unfortunately during commute hours, there's never enough rooms/ people won't try to make room.

I rated excellent for the following reasons: 1. More standing room and places to hold onto (vertical poles, lower straps). 2. higher seats 3. digital map shoeing location and upcoming stop 4. designated bike parking

I rate good to excellent but mostly because there are many features that will benefit everyone such as new destination screens, next stops and visual announcements. Bike racks, cleaner seats & more standing space help. Some seats will be eliminated (which is bad) with the extra door but I guess it should be for the benefit.

I love the way it's computeralized. We can visually see where we are and the next stop. I enjoy the new seats and spaciousness. I love everything!

I love the spacious interior and I love the new computerized ways to see what station is next!

I love the new car design and the new features. I feel that this is a bigger step toward good things for Bay Area Rapid Transit.

I love the look and feel of the car I like the space and lighting

I love the extra room, and the space for bikes

I love the concept of 3 doors and directing wheel chairs and bicycles in different directions. I think that bike stands are an excellent addition! It gives commuters so many options.

I love the bike section.

I love it! Reminds me of the subways in Seoul. I think it'll make BART less confusing for those who don't ride often/tourists.

I love it the seats are next to each other wiches bring more friendship of the passengers

I love how their will be new clean seats and the high ceilings are perfect! The new hand rails in the middle are also great.

I liked the digital display.

I liked it its convenient for bikes and looks really good

I liked all the new future specially chairs and the trains between the door and the entry door before they use to have a gap and know it safe.

I like thst there is a central poll near the doors for several people to hold. There seems to be more space with narrower seats. I like that the seats will be vinyl and not cloth. I like that there is more space for bikes and that the bikes will be safely tucked/ locked into a position where it won't roll or fall.

I like the space dedicated to bikes and how the seats will be a hard surface opposed to the current cloth seats.

I like the seat dividers, the place for bikes, and the hand rail with 3 poles.

I like the roomier desing and the display(station map). I also like the three door design.

I like the openness of the train, which allows passengers to move freely in, out and through the train allowing the car to carry more individuals. Also, I appreciate the public's input being utilized, specifically the availability of bike space, narrower seats, and places to hold on.

I like the new train

I like the new space, esp. Since I ride a bike often on BART, that is important. I also enjoy the new esthetic, being the seats and colors used for the decor. Was told the air for hot days will be coming from the top on hot days, not just from the windows.

I like the new seating layout, bike racks, and more handlebars for standing people.

I like the new modern look.

I like the new innovative designs and it seems very efficient and modern. It seems like it will be more comfortable and easy on every ride.

I like the new 3rd door idea. Also the new map + stop signs.

I like the modern updates. More spacious. More room for my bike. I like the sample digital display. Very eye catching . I also like the middle arm rest/ seat divider and the bike rack

I like the lower bars (for shorter rides-even my 3 year old can reach!) I like the GPS map very neat!

I like the layout, especially the seating.

I like the idea of separators on the seats preventing people from lying on the seats or spreading out. Destination signs on the train are also good.

I like the fact that the ceiling is up higher for people who are taller.

I like the dividers between the seats, middle door.

I like the display inside- keeping riders informed about next station information. I also liked the lighting. Looking forward to seeing a full scale mockup in 2014. Three door boarding seems like a good idea for passenger flow. However during rush hour, it may create a bit of congestion at the doors as people like to stand next to them. I like how emergency call buttons are near the doors.

I like the designated bike space, new display, more hand rails, the open doorways

I like the design of the new cars, it's more spacious and looks like it would be a more comfortable BART experience.

I like the design concept for the electronic displays inside and outside the cars. I especially appreciate the use of the colors from the map signage. The extra doors seem like a good idea to improve capacity.

I like the current train design, but I understand the need to modernize. The 3rd door & the vertical stability bars at each door will help use space more efficiently. The regular bikes-in-middle is a good plan, but I'm wondering if the 3-bike/ car racks will place an unneeded cap on how many bicyclists can be accommodated.

I like the clean modern lines and how spacious the cars are inside. I like the new door technology and the digital screen. The seats feel comfortable.

I like the center vertical metal pole to hold onto; the seat configuration with more seats facing forward; the vertical poles @ the seats near the doors; more grab rails along the seats; more grab rails along the seat back (horizontal).

I like the bike racks but more would still be better.

I like the bike rack and the new screens that show where you are on the map.

I like the bike area. Much nicer to have slots. I like the center pole to hold as I'm short. Also like that there will be more straps. As a short person I appreciate having places to hold on. Non absorbent seats are a great idea. Like the digital screens.

I like the bars when the low. Are you guys going to put a rug? Are you guys going to put more seat

I like the bars by the door + bike area. Live screens are great.

I like the armrests btwn seats. LOVE the additional grip bars, as a short person, BART is unbearable w/o the fabric loops. I would like very visible reminders about priority seating, as as more direction about dedicated bike cars & cars free of bikes.

I like the armrest divider between seats. I like the floor to ceiling poles between doors. Train seems more spacious love the bike area (though see suggestion below). Like that it will have a digital/ real time display. And each car will display destination on the outside.

I like the area for bikes! like the seat dividers More poles for standing

I like the angle bar, extra poles and straps. Has extra space for bags and luggage. Overall the design is great.

I like the addition of signs on the outside and inside letting passengers know which route the train is on and which stop is coming next.

I like the 3rd entrance longer cars.

I like the 3 way pole 7 arm rest between seats (subtle reminder-- 1 ticket= 1 seat), also arm rest might discourage feet on seats

I like the 3 bicycle space, the wheel chair/stroller luggage spaces. I am happy my knees fit in the smallest places, too smart to not have arms on the outside of the chair pairs because that iwll increase spatial versatility i like that the three door are in the middle. And not equal distance (allows for 'quieter' time at end of cars.

I like the "live" monitor of train location + next station everything vinyl + washable good. Can they self clean? Biggest issue w/ existing cars is unhygenic/ dirty good idea to have chair arms =; no "sleepers" on the car

I like that they're thinking about making more room for bikes, and specifying space for bikes vs. Wheelchairs. Love the digital displays indicating what stop the train is at! Very much needed!

I like that there is more open room, the improved signage and the smooth ride. Bike space is better too.

I like it!

I like how open, bright and clean the new design feels. I'm glad there is a dedicated bike rack. Better for cyclists and passengers.

I like 3 doors, slots for bikes.

I have found myself commuting on BART lately and the prototype looks way better! It looks a lot more spacious and what not.

I found more space and new design is very good. I like front of train the most.

I felt that the ideas were very creative and well put.

I felt no difference in seat width despite the fact the seats are narrower. I have a difider like on the new fleet. Bike space is much improved. No more rude encounters ocuring rush hour!

I feel the handrail in between seats will help people take an equal amount of space in ajoining seats. Very well lit up. The hard seats make it easier to clean + procally less costly in the long run

I enjoy the redesigned dedicated bike spot on the train.

I don't mind the seat size even though it's slightly less wide then the current seats. Also like that it's more roomy space wise.

I did give a high raiting because they finally change the sitting, and you put in room for bikes.

I can't wait to ride the new cars! love riding BARTBART is awesome! It makes the Bay Area great! I can't wait until I can ride to San Jose on BART

I believe that accommodations were very precise such as bike racks and priority seating. The standing are was very lovely. I would like to see this in action.

I Bart with my bike and I love the new user friendly bike rack that hold 4 bikes. That's one of the using I deal with during busy hour on Bart is the cramped space taber by my bike and other bikes.

I appreciate the bike racks, digital display, better signage, cooler cars, arm rests, and cleaner seat fabric & more handles for standees

I am seeing more space availability for bikes, wheelchairs, etc. I really like the orderly seating plan for those who need to exit.

I always worry about want lm sitting in. I'm glad the sits can be clean

Huge improvement compared to current train cars, love the expanded standing area, bright lightin. Seat and floor space looks nice. The electronic display is a big plus!

Higher seats, bike racks, more hand holds, 3 doors, electronic signs- destination info, etc...

Handles (increase), Bike rack, improved seating.

Great new features: seems like more standing space, I like the seat divider feature, seems more spacious, I like the real-time map & space for bike parking I appreciate the middle bars that are helpful for shorter riders who cannot reach straps, high bars, good seat configuration

Great improvement. Impressed with the space and digital display.

-Great idea on holding bars in front of doors -like the fewer, smaller seats, and increase bike space -mixed feelings on the arm rests but I like that it prevents people from sleeping across seats -LOVE the LCD screens- hard to see what stop you're at when it's crowded.

-idea of a quieter ride

Great hand-holds for short people! More standing room! Cool TV things!

Great for taking out carpet and cloth seats.

Great accomodation for bikes. Center pole with three handles is a great design. Thanks for getting ride of the cloth seats and carpet.

Good space for bikers and luggage when we travel. Good signage/info. About the station stop, etc-like infor screens on the trans. Clean/Stream lined. Better space for standing. 3 doors per each ride-nice

Good layout for handicapped + bikes I like the armrests too.

Good layout for bikes, more room for people - divider for seats great idea stops morning sleepers taking up 2 seats!!!

Good holding rail/poles # of it. More priority seat. Designated space for bike. Exit light in ER

Good for disabled

Glad it's finally updating. Good size and spacing for train

From 1-10 =10

Fresh design; space for bikes, quieter ride w/ improved doors

Felt roomy and RELAXING like lightning as well

Felt roomier, liked the vertical hand holds, wipeable-seats

Feels spacious and somewhat more modern.

Feels good

Extra isles space, designated space for bikes, more doors/ car more sideway seats (facing isle), the anticipation of the plug doors, the in car notication of the audibly impaired.

Extra door, onboard signage, spaciousness, vertical stanchions, rear doors, aesthetics

-Excited about increase of space for people standing and multiple bikes -Love the armrest dividers and light up signs - really like the chair design and hand rails - like the lighter & brighter interior

Excellent to include the public

Excellent in most aspects, but I still feel that passengers should be able to walk thru the entire train. I particularly like the appearance of the front of the train (car) with all those front windows

Every thing is look very good every one keep clean and neat

Electronic updates and design

Efficiency, design, doors

-Easy to get through aisles. *Digital maps & signs!!!* -also seems very bright and lively. -bike racks are cool too! -Oh, and I think more doors will make it much easier to board and exit trains.

Dividers between seats are nice. Triple support poles are very good.

Digital screens, more places to hold. No rug! (dirty)

Digital screens useful. Clean-looking interior

Digital display very great asset. Also more railing to hold on to.

Designated space for wheelchair, bikes, + other . Good to have current location on screen

-Designated bike parking - More standing room -TV screens + clearer in-transit step notifications -3 doors for on/off boarding -taller (more head room)

-Designated bike holder!!!! -More arm-level bars (short people can't comfortably reach the overhead ones)

Dedicated space for bicycle and luggage. Partician between seats-discourage sleeping. Outside/Exterior signage on each car. Center grab rail post. Real time location of car within the system.

Coolness

Convenient comfort

Comfortable seats.Better lighting. More efficient arrangement. 3 doors to exit. Hard surface seats easier to keep clean.

Comfortable feel.

Cleaner... Better storage for bikes! Encourage cycling! (I don't ride, but see many riders)

Cleaner!!! Not that nasty ass blue stuff anymore. This will be easier to keep clean. It will make BART significantly less awful of an experience.

clean, spacious

Clean, simple, easy to maintain (I hope)

Clean, easy to understand- plenty of room bright + comfortable. - nice to get rid of the carpeted seats &; floors :)

Clean, Convenient and informative

Clean, comfortable, electronic signage, good "hold rails."

Clean!! The new screen will be super helpful I can't begin to say the # of times I've missed my station because I didn't know where on the line was. Also, expansion to San Jose = dream come true

Clean! Glad it will have wifi. Very up-to-date. Looks safe. Nicely designed.

Clean!

Clean seats (-easy vinyl to remove pee). Tree type hand rail (-sturdy for standing riders). Big wide doors (-for easy entry and exit).

Clean looks to be easier clean-up

Clean look, builds on already good design

Clean design, like the pole splitting into 3 by the door.

Clean and modern. Feels more spacious. Non-carpeted floor. Bike space dedicated.

Clean and modern

Cause it looks way better than the other one it's been years so it's time and AC transit been charnging buses so yeaa big step up.

Cars will have better capacity for people with bicycles, baggage and small ILLEGIBLE.

Cars appear to be the correct size. The major change to make in the new BART car of the future is to eliminate the carpet. Also incrase capacity if possible.

By the looks of the new train design it looks great

Brighter, more spacious, non-upholstered or carpeted (why BART ever had carpet and upholstery I don't know!) has place for bikes

Brighter, more open, smarter pole design.

Bright, I like the seat separation

Bright, clean, spaciousm & effective space

Bright interior, poles in center of door. Will accommodate crush loads better

Bright and Beautiful!

Bike storage. Digital displays. Additional doors

Bike storage, lower rail to hold onto- center pole in entrance, seats

Bike space! Holding bars are cool!

Bike space is great. Over all design.

Bike racks! More room! Less stink... No fabric!

Bike racks! Digital screens & new door design

Bike racks integrated into the car! Right now it's a big pain to BART with a bike- racks will improve this.

Bike racks a place to hold the bike tires so that it moves less

Bike racks , handles on seats, divider between seats

Bike rack.

Bike rack facilities, LED map, more standing room (more capacity),

Bike rack + I think will help make it easier for bikes + non bikers. It might be good to have signs on the outside of the cars notifying where the bike racks are located (outside the doors closet to the bike racks)

Bike parking!!!! Open aisles!

Bike parking in all cars. Electronic display/train info. Better air flow/temp control. 3 prong poll for handrail

Bike area and the armrests

Bicycle rack; on one pole 3 handles. I was told train cars will be easy to clean.

Better use of space, bike rack – fantasticnon-fabric seats – much nicer

Better use of space and the integration of bike space

Better technology. Bike friendly. More open space

Better system of train announcements more bike space ~ dedicate space. Clear light map that traces route

Better space better air

Better seats + more diverse layout and assibility. Very good seats.

BETTER FLOW

Better accessibility in seating area, as well as more accomodating to bikes.

Bed bug proof #1. I like the digital screen helping people to know where they are going.

Because they found a way to make it more comfortable for the people riding the trains. They also make more room for people, so when it gets crowded then it would be more space than usual.

Because they are adding more spaces for bike. Right one there is only one space and sometimes is kinda hard to find it.

Because theres a handicap space, bike space (great!) and the seats aren't going to be disguising FABRIC!

Because there will be a bike rack and it won't bother passengers.

Because there is a dedicated space for bikes, while it doesn't seem to take away seats and standing space for other passengers, it's about time BART got a new look, good job!

Because the chairs and signs are more modern and nicer and also like the bars on the center of the train.

Because people can get on and off faster and more space

Because of the safety in the train and how every is inside the train. Also its now and have better air conditioner,

Because of the personal dividers & the hot & cold AC that would be fun in will help when there is a lot of people that board.

Because of the center and above head rail handels. The design is simple and eloquent

Because most things on it are an upgrade from the current trains.

Because it's new as well as cleaner then the last Bart.

Because its better for the disabled and bike riders and also better hearing for people.

Because it seems more modern. Especially like the digital screens that will show your train location + passenger info at all times!

Because it longer and hold more passengers.

Because it is cool in all ways.

Because it feels roomier, cleaner and modern. I especially loved the screens that tell the trains current location.

Because I like how big it is

Based on reading I understand there is little concern of loosing features or room/seats but accomplishes greater use by more people despite the expectation that there will be more cars.

Automated design- vitor and on did announcement of stops and points (excellent that it will be in multiple languages) much cleaner- aesthetic

As long as seats are plastic.

As a passenger who ride during the commute hours, I like the third door and more accomodation for people who are standing.

-Ample space for riders - no fabric! -dividers on some seats to prevent people from sleeping across multiple seats of taking up for much room.

Allows for more comfortable standing.

All improvements seem appropriate. Nothing over the top. I especially like that future cars will be quieter. Tule is so loud!

-Air conditioning that reaches everyone -Virtual screen that names where you are -roomy

After comparing the design of the current train with this future model, I was able to come to the conclusion that the potential of this concept would vastly improve the passengers experience by improving the comfort of the riders journey.

Accomodation for more standing passengers, full time accomodation for bikes.

A rail to hold on to in the middel space

A proper place for cycles and wheel chair/ knowing where I am and where I am heading with the map signaping and the text.

A lot more space for bike and luggage.

3rd door and bike rack for each car, 2 zones for wheel chairs! The 3 prong standing rail for standing passengers! The digital screens saying where you are!

3 door access. Good explanation of key highlights at entry. Process to receive input during design phases was good. In this way, you have input to guide the design and higher probability of acceptance.

3 bikes per car good 3 doors per car good (stand does spacer & improved people exchange in & out

100% better than what we have now. Love that there is a sign telling us what station we are at.

1. The digital display informs what station you're approaching 2. The mirror 3. bike parking 4. Outside looks modern 5. Bart logo centered on the front of lead car.

1. Love the bike rack2. Love the new seating

1. Love the 3 pronged vertical hand bar. 2. Love the color coded seats distinguishing seats made for special needs ppl. 3. Awesome to have the map as a motion graphic that'll give more details.

1. like bike racks 2. like middle poles 3. room for disabled people

1) The open layout provides more room for standing passengers and dedicated bike, wheelchair & accessible seats by the door ways 2) adding more floor to ceiling grab poles are very useful for short standing passengers like myself. 3) The addition of digital "moving map" & next-stop displays are great for passengers to understand where they are in the system. 4) I like the detail use of line colors in the car (ex: mockup had yellow & red LEDs to denote the train was on the yellow/red shared trackage) Line colors are more of global standard for navigating metro/subway systems

"I have one word to tell you, [illegible]" - [illegible]The train seems to be higher capacity, much more modern and easier to maintain and operate. I have [illegible] the [illegible] passengers for station

*The materials for the seats are different and won't get dirty as the current one. *The bar (3 handles) is convenient for short people standing who can't reach the bar over head. *Bike rack is a good idea *The air conditioner change is great.

(Excellent but only three bike spots per car.*) Many of the design elements work better than the older cars: 1, seat height, width and rack are improvements; 2, bike space slots are apparently going to work; *3, each new car needs 6 bike slots, not 3, at each middle door (with 6 bike slots/car, BART's new rail car fleet will still have about 40% more seats than today's 669+ cars.

#1 An automated PA system on board- very much needed. #2 - automated digital signage on board- very much needed #3 straps- very much needed. I'm 79 yrs old and over the past 50 yrs I've managed to shrink 3 1/2" to 5'6". When the straps 1st appeared I was elated. I don't mind standing from S.F. To Pleasant Hill when I have a strap. Without a strap it hurts my rib cage to stretch up and hold the horizontal bar above.

- more handrails -interactive map - automated voice announcing stations (versus now where conductor annouces rt).

Among those rating the design "Good"

You need to add more bike parking. 3 spots per car is not enough. Each car should have at least 8 spaces for bikes. Even more (about 10-15 per car) is necessary. Please! MORE BIKE PARKING!!!! Also anything you can do seal out noise would be good.

You can only go up, but still not up to the world class trains you see overseas in Hong Kong, Tokyo, Hong Kong etc..

Yay 3 doors! It's nice that there are bike parking spots now, though at the moment it doesn't seem so stable. I assume the actual bike parking would have something to secure the bikes. The TV screen showing information is useful. The seat dividers are a nice touch to discourage "sleeping" and provide some separate between passengers. Also, the triple pole is a nice way to add more places for people to hold onto.

Would loved to have seen a "real" mock-up, taper of roots makes car look smaller inside.

Would like to see a larger map/screen (current map is quite large) that is easy to read from a distance. Prototype screen font is too small and will get smaller to allow saniose extension onto the map. Also, smaller map distorts scale a little.

Wooden seats could be softer. Will one fan cool the whole train? All kidding aside, the hand straps are nice and the map/displays needed to be modernized. Make sure there's enough space in between seats for bigger people. Like the change to the AC coming from above. Important to have enough space for people's luggage.

With fewer seats it look like I'll always be "standing" during my 30+ min commute

With a fair # of people on the train I was able to navigate my bike comfortably. Bike racks are nice.

Will the seats have molded buttons – they look flat and hard. The seats have dividers to keep people from sleeping in them and taking up two seats – good idea. -LED display for next station is a good idea. Really attractive display with good information

Wider seats would make it excellent

Wider aisles, but narrower seats bike storage good

Wider aisle.

While there is more structured standing room, there still isn't good infrastructure for bikes. I walked through it with my bike and even though it was less crowded than a real BART train. I felt a lot more cramped with my bike.

Where will biker go? As long as you're going to allow them, I think you need to design for them as well.

Well, it's not a major overhaul. It's nice that it'll hold more people, but it's not gonna make commuting any more comfortable probably.

Well, I wish there was more seating, but I am excited there is more bike space.

Well since it is only a mockup it is difficult to give an 'excellent' rating. However I'm excited about the seat height, digital displays and new stability poles for passengers.

Well I think getting rid of seat cushions was a good call and I like the new lights.

Weird mirror finish is odd

Wasn't too excited about the seats. They don't look comfortable.

Washable seats and floors are a good thing. Room for bags under seats = good.

Washable everything is great!

Waiting to see it action

Waiting to see a real train w/ seat cushion etc... turning more seats to face the aisle will open up the train. Not sure how many seats get lost...

Very spacious design, also very good thought – process with the multi-railed handle bars. However, the wooden/plastic seats are a bit of a regression.

Very good compromise between seated space and standing space.

Very good

Very clean looking

Very clean and better design overall w/ improved hand rails & seats and more head room, but I would add vertical bike racks with a securing system to create more space & allow cyclists to leave bikes & sit on non-rush-hour trains

Use the international wheelchair symbol to designate appropriate doors, 1 and 3 doors, bike symbol middle door outside each door label on the doors. Priority seat – flip up seats add more space in case more than 2 wheelchairs need to be together as a group. Stroller can benefit.

Triple grip bar centered near the door allows a lot of people to hold on- good idea!

-Train is short "door height" - standing poles are too close to seats - bike rack is o.k. but can be improved

Train did not seem that different from today's trains. The bike rack area is a great idea, but will there be some kind of retention system so bikes don't go flying?

Too many variables to vote excellent overall – Excellent: Bike space, 3 doors, signage ?? Luggage issues unresolved – Aisles get blocked noise issues – need stronger noise suppression than doors that seal – I like wider aisles

-Too little standing room (too many seats) -Could use more places to brace lean against rather than using hands to hold on while standing

Too abstract at this point, want to see more details inside and outside train car.

This model is not sufficient to make opinion about this car design.

This is closer to the none practical designs seen in N.Y. & even L.A. Cleaner design and easy to clean

Third set of doors is great. Better bike system

Third door; bike parking; system/ plan for which passengers (standing, sitting, wheelchairs, bikes) to stand where

Think the handrails by the door are too high. I like the idea of handrails in the middle but am concerned during heavy commutes people will have harder time getting off. I do like the new bike spaces.

They have completed what we have asked for. However, the decals should be blue and white. Standing pole needs alternating colors.

Theres more room

There's always room for improvements, but as a cyclist the new design seems to help out a lot

There's a lack of information with regards to specific materials.

There were things that were obvious but not everything done was obvious.

-there should be more overhead rails or straps accessible to people approx. 5' tall-there should be more seats and four-seater design should be retained.

There seem to be less seats.

There seem to be fewer seats.

There needs to be more seats I like that there will be a third set of doors

There isn't enough leg room for an adult with bags/ luggage.

There is still the awkward seat next the pair of seats by the door that has very little leg room. I do like the triple handrail by the entrance. I like the lack of carpet/ fabric cushions that would absorb things & be hard to clean.

There is not nearly enough leg room in many of the seats (ie. Knees too close or touching seat/ person in front). Dividers are great to keep people from taking more than one seat when you are already sitting there, but it makes it difficult to get out of seats against the side of the car.

There is not enough room for luggage and bikes. No signage of the next stop in the car

There is more space for people. I hope by the time these trains are real there will be separate cars for people and these huge sloppy bicycles. A car for bikes only. They are so obstructive and I feel like I'm going to trip on a wheel on the way out.

There is limited seating. Otherwise, it looks good.

There is definitely more space to stand, but I don't quite like the middle armrests. Uncomfortable for certain riders. I also think the changes should be more drastic for the new model. I don't see a whole lot of difference. I like the middle pole!

There is an improvement over existing design, but there are still some issues to address.

There is always room for improvement

There is a lack of a few things BART trains could add for convenience. AC power plugs, improved sound deadening, and better seats. Advertising space should be digital screens which cuts down on printing + swap out costs, making ticket fares.

There have been many well thought out improvements, (quieter cars, triple poles for holding on when standing, etc) but there are also areas that I think may be problematic, not necessarily for me but for some people. I'm short and slim but seats may be too narrow for some and knee room will be difficult for tall people. Sitting in front/ rear facing seats by the windows. However, overall I'm impressed by the improvements envisioned)

There are some seats that are cramped. The layout makes it really hard to sit down in the space where the seats are squished next to each other. Every seat needs to be able to easily get in and out easily!

There are parking spaces for bicycles. I like the digital display.

There are fewer seats and more people standing on the Bart, personally, I would not trust this new invention until it had a safety check run through.

There appears to be more space, but need to test the car during a heavy commute

The white color made it feel clean & bright. Will it feel grungy quickly? Don't like that there & 3% less seats. There should be more seating not less. I'm 6'5" & felt crowded next to a window, the arm rest was bad & my body was pressed against the curve of the train, no leg room. It would have been nice to have a sample real seat to feel the material & arm rests instead of wood.

The white and light may be unsettling to most. Reminds me of an apple store. Coming from a dark tunnel to a bright room sucks.

The while walls and the colors make the train look nice and modern.

The vertical bar @ the door exits would seem to block the access.

The train seem to be way more helpful and responsive with people.

The train design was ok I wasn't really feeling it tho.

The start of something new is always "good" Now lets build on it! No more strikes!!

The space appear to be little smaller but the bike rack looks amazing and the map is smaller but really modern.

The slots for bikes is a good idea. The pole right in front of the door is good for holding on once the straps aren't always there and it's otherwise a "tall people zone"

The side seats that face the wall seats are too close together. Eg.(III)

The side seat and the cross seat more not enough leg space. Because I have long legs, there isn't enough space. Need to indicate the that the side seats are for seniors otherwise it is great

The seats seem to be bigger and more space.

The seats seem a little uncomfortable, and the BART maps too small to make out from a distance.

The seats seat a little too close together and train shorter.

The seats make sense so they can stay clean, they're very hard though

The seats look ok, but i think that fewer people will get to sit down.

The seats don't look very comfortable

The seats close to priority seating in still too close. I'm tall and can never sit here. I really like the bike stall. Arm rest will be good as well. Also like the screen.

The seats are uncomfortable/ too bright!

The seats are a good size. The space is easy to navigate, the arrangement of seats is effective (as we've experienced).

The seats are a comfortable size. I like the armrests and the notches for bikes. I'm not sure that alone will keep bikes safely in place, however. I also didn't notice as much support for people standing on crowded cars. It seemed like there were fewer poles. As someone who's 5'1", overhead straps are not comfortable for me to use.

The seating needs to be available to be really cleaned.P lus needs to be comfortable, floors works as it will be cleaner

The seating arrangement is good. Also good is the different hand rails. Computer display is excellent.

The seating and seats. There should still be had/armrails on aisle seating, can help prevent theft. Also seat spacing, especially between sideways seats and forward/backward seats, should be larger to fit people (especially the majority of america). Seems more cramped. And armrest in the middle of seats seems unnecessary, along with rail in the middle. should be on one end of seating such as on door side.

The seat divider is rather annoying. I like the minimalistic design but I think more would be nice. Get rid of the seat dividers for those. I think the seats should be larger. I would rather have larger seats than a bigger

The seat configuration looks a bit uncomfortable, especially for people with longer legs. It does make sense for BART to make the cars more space efficient, but it is apparent that comfort has been compromised. I really like the digital map and sign, the extra entrance and three bars in the center as you enter the car.

The seat arrangements still don't provide enough room for bicycles and seated passengers.

The room inside is pretty good. Looking forward to electronic signs on BART trains!

The rack for bikes is definitely great just because bikes usually are problem some & take up a lot of space. Personally I would like for the length of the seat for the legs to be slightly longer & I'm not sure if the pole in the middle would be a good idea just because people don't really fall that often with a wide stance. * the route map is really good.

The prototype design looks good. It looks like the design of seats is a definite improvement. The setas are higher which will help w/ the backpacks, briefcases etc.It is very good to have a handle pole near each door, this is a definite improvement. Also, more hanging handles is a good thing.

The present "light" blue seats w/cushions are better... probably more expensive.

The population is getting heavier and I do not care to see the dividers in the seats. I like the bright lighting. I like the clean crisp white color. I also like the bike rack- nice touch.

The poles and rails look good. I'm 6'4" and the doorways seemed too low. I did like how the overhead rails are higher near the door. The two seats that are perpendicular are too close for me to use- my legs are too long.

The overall design is an improvement, though new problems are readily apparent. We arrived with children and suitcases, and found small improvements to mobility and storage that we could all use. Information signs now seems lost amongst advertising. Infor shold be more prominent and easy for new travelers to interpret.

The old cars are "good", and the new layout, at least inside, appear very similar.

The new train car design looks nice and accomodating with slots for bikes.

The new signange in and on the train, with announcements about stops to come is really a good improvement on the signs outside in the station. They are hard to read and the maps are not always in sight of entry door.

The new modifications are a huge improvement

The new cars seem to have fewer seats, & too much standing room- not good for long rides. I do like the new map system, within the cars.

The new car did not get an "excellent" rating because I felt like there wasn't any innovative design, nothing original. The car is definitely better than the present day car, but given the location of its operation, I expected to see something original. Trains like this have been running in Europe and Asia for over a decade. I am excited about the new cars overall though.

The model is hard to tell, should be better example.

The middle of aisle has a triple handle space for bikes and wheel chair.

The middle isn't 100% accurate in it's representation of reality, so it's difficult to make an assessment.

The metal verticals seem a little dangerous. I don't like that you can't lie down on the seats, though I understand the purpose of the design.

The map should be larger. The pole between seats is hazard to tall people (diagonal design)

The main feature is the updated map- nice technology vinyl seats will be better than cloth

The lights were too bright for me – maybe this is just on the model I saw, but I go ta dizzying sensation when I first got on

The lighting is a bit bright/ harsh on the eyes. The seats are hard I like that they are not cloth but maybe a padded w/ vinyl chair bottom

The layout is wider and feels more comfortable than the current cars. I like the added areas for handles and expanded bike and disabled access areas. The electronic display boards are a great feature.

The jury is still out on the 4 doors , especially since we will not start with all the cars planned for.

The initial design is fairly uninspiring. The cars may be more efficient/cleaner /higher capacity et.-but they seem somewhat uncomfortable and ugly.

The improvements look good. It should feel like a more comforting ride.

The improved bicycle accomodations and reconfigurability are promising steps in the right direction, but i' dlake tos ee bigger changes in supporting crowded trains and bicycle commutes.

The image of the train make the seats look like they have thin cushioning. I hope the seats aren't spaced too close to make good cushions. I hope the bike racks work out!

The exterior design as seen in the enlarged photos looks really well. The interior also looks well executed. See comments below. Remember that every added amenitie increses vehicle weight, or as Raymond Loewy noted to his design team while working on the Studebaker Avanti in March 1961- "Weight is the enemy."

The electronic displays are a great idea! Seat separators are also a good idea. Oh, and the bike racks! Lovely idea! As a biker :) everything on the side displays is unique and I'd love to look at the interactive map.

-The digital map is a veary good idea.

The design seems very similar. It seemed like it may have less seating or smaller seats.

The design seems good, and i appreciate the space for bikes.

The design seems fairly good but I do not like the separators between the seats- to me it seems unfriendly to families with children who may want to share seats. I do like the bike parking area. In general I prefer current seat design to the new design.

The design is simple but the new train seems smaller and there are not as many seats as before b/c of the extra door.

The design has some improvements over current design. I especially liked the 3-pole holding bar & the division between seats. 3 doors will be good as well.

The cooling from the ceiling is excellent. Bike racks with the new design and in the middle is excellent. Pole with multiple places for handholding is excellent. The one funny seat with 8 inches of legroom is not great... oh yeah and new display signs are excellent... and three doors is excellent.

The configuration is fine. Something should be obviously stated about the actual seats since that is the #1 question asked upon exit

The center support bars are right in the center of the doors which will be difficult for people to maneuver when the train is full. Even when it isn't people will always linger/ stand there instead of moving further into the train car.

The ceiling looks much improved, as do the seats. I'm not sure I like the bike space though, it seem like it would get really crowded.

The cars look good but, a little small seats.

The car seems designed for more standing space, however with the "commuter-style" seats included this doesn't work for me.

The car is more spacious (especially for standing) and has accomidations for bicycles (which tend to fall over normally). In addition, the introdcution of updated train information via digital displays will make riding (especially while asleep which is disoriently) less confusing. The hand post in the center will be handy (pun) when the train is packed since people standing in the center may fall.

The car interior seemed a little weak. Like bikes could mess up interior and seats. The bike racks are a good idea. I know its a test car.

The car design seems easy enough to move through. The display screen is an excellent idea! I'm sure the riders will truly appreciate that. Have you ever fallen asleep on the train, only to awaken and wonder where you are? Kudos BART for this addition.

The bright interiors are nice, but will they stay that way? The current trains are dingy.

The bike rack is a great idea.

The bike area is not as effective as it could be/ tilting front wheel up allows for better use of the space.

The bike area is a great idea, but it is taking away from the seats. It would be better if it could change from a seating area to a bike area so we don't use seats. The triple bar handle is interesting. Any change to reduce germs would be a great change.

The BART train stop map should be a little larger.

The bar in the middle of the 2 doorways may present a problem.

The bar by the middle of cars by the doors are not good because people will block the doors like now.

The back car of the train has little room in between the seat for patrons to get in and out. Makes it harder for people to cross over from the inside seat. I like the slots that are made for bikes to fit more bikes in that area.

Still not accomodating standing shorter people. But seems roomier.

Standing space and more handles will go a long way. Not sure how bikes will work with the increased standing room though - -

Spacious.

Spacious, good to see bike rack

Spacious, allows for bicycles Conveniently located LED screens

Spacious, accomadating

Spacious standing area definitely will bring more comforts to each passenger. Cleaner seats will ensure the health to each passenger. Three tner and exit doors in each train will sure the crowdds. LCD Screens of course will bring great confidence to non-native speaker passengers.

Spacious

Space on 90 degree seats for knees need improvement Handle bar also in disabled, wheelchair area if no wheelchair and have to stand. Bike area GREAT if enforced

Space issues. Seats are too small.

Space is not properly utilized. Can have more seats

Space is good for standing. Easy on off for bikes.

Space and design seems to work fine but

Space + seats/ layout seems very similar, except bike space which is a plus. I think the digital display will be one of the biggest improvements.

Space

Sounds like lots of improvements. "Good" because, yes, good. Not "excellent" because, well- we'll have to see how it plays out in reality, + over the long haul.

Some things are better – like multiple center poles for standers nice for esp. short people. Bike racks a good idea but these are note space saving like an upright design would be (go see Portland's). Poor knee clearance at first seat.

Some of the spaces seem a bit cramped and I'm a small person. Handrails are close to the wall, so hard to hold. A few seats don't have enough leg room. Otherwise, it's excellent. Bike space is awesome!

Some of the seating has been taken away, but I like the divided seats, and not facing other seats. Otherwise I think the new cars are excellent.

Since the materials in the display are not actual (I know that would be costly) I'm not exactly sure if 'excellent' is possible, the layout is reasonable.

Since the designs are not final, I can't give a complete input.

Since by having less chairs, more people are able to fit rather than putting more chairs

Simplistic, more space

Simple & informative. Love 3 handle post in center. Brilliant.

Similar to existing cars

Shouldn't have fabric loops that people hold onto... they should be made or a cleaner material

Short people have something to hold on to yay! Indicators showing station-as it is now, you can't see what station you are at sometimes.

Set up hand rails.

Seems very similar to existing car. I thought it would be a lot different.

Seems uncomfortable

Seems to me there aren't enough seats. The elderly are the ones who would benefit from more seating.

Seems to hold a lot less people

Seems to do everything pretty well. I like the interior better than the exterior renderings.- would prefer to keep the classic exteriors.

Seems smaller than prior cars.

Seems similar to existing design, but improvement seem great. Would need to see complete finished mock up to rate higher.

Seems roomier. More handholds. Seat layout doesn't seem quite as efficient as maybe could be. -Middle doors! Finally! -Center handhold pole- with three poles to grip- is a nice touch. Tokyo subways could use those.

Seems roomier. Extra doors

Seems roomier, nice. But noticeably fewer seats. I like the handpoles in the middle, safer to stand. Knee room between seats could be expanded. LED Screen w/ updates (real time) great idea!

Seems pretty similar to other subways/trains I've been on

Seems open, easy to walk through – I can reach the handles & bar – I like the display screen

Seems open airier than current – anything is an improvementGreat to see signage inside the car digital display!!
Seems nice and open east to navigate. I like the maps showing where the train is along the rout.
Seems more spacious, more room for bikes, luggage, etc.
Seems more spacious! I like the new hand rails for shorter people and let's it be possible for more people to stand. Does seem like less seats though! I like the bike section!
Seems more open for standing room as I have reverse commute I like more seating but I understand... bike racks inside the train are great.
Seems like more standing room and not enough seats. I know a lot more people would prefer to sit. I like the vertical pole that allows more people to hold onto for support.
Seems like more space; nice technology (displays), but fewer seats. (I personally like sitting down more, but to accomodate people, it's fine. However, I woul dnot like the subways to be too crowded...) Also, I'm not sure if we would have enough support while standing (the bars are nice, but sometimes don't provide enough stability. The bike space is nice, though.)
Seems like it should be more efficient & glad there's bike parking
Seems like an improvement but hard to say conclusively without seeing more complete prototype
Seems like a more efficient use of space. Cleaner, more open. Like digital screens. For upcoming stations. The seat divisions are nice. Love that the seat are not cloth.
Seems like a big step up from the old trains , but there needs to be more bike space: racks that hold vertically might be better than what is shown in the demo car.
Seems good. Maybe a lot more space and bike rack.
Seems easy to get around. Unclear if capacity is increased. Nice, wide doors. Good to have poles to grab.
Seems cleaner and a bit more efficient than what is it now. More futuristic
Seems clean + simple. Not sure if less seats than old car. I do like the new poles in the middle, really useful.
Seems bright and roomier for standing however: -leg room is very tight and backpacks at one's feet -hand holds and equipment housing near doors are suboptimal for large hands and leaning -lateral stability bars are too high for many
Seems an improvement in general- one issue I have is noise- the new seats supposedly address this, but I couldn't tell from the model of the new train. I miss the carpet especially because it absorbs noise and THE VINYL FLOORS smell!
Seemed like there was more room & more space to stand w/ poles to hold on to.
Seemed comfortable enoughReally like the fact that you can see the map/infographic from both sides of the doorLiked the fact that the center handhold has more space
Seem little different then present cars
Seats weren't cushioned but it was very well-lit and spacious.
-Seats that are adjacent/ perpendicular have less leg room (like the existing ones) -The digital display showing which stop we are approaching is good -More poles to hold onto=good
Seats seem improved. Pole in middle for standing is good. Digital maps are great. Bike padding is great
Seats remain a little too low, especially when standing up while car is moving. Difficult w/seniors or those w/physical challenges. Hand rails could be furthur apart for grasping. Hang hand grips might be high for those trying to reach them while train is moving or train is crowded.
Seats marginally too close together for adjustable leg room
Seats hand. Display hard to read
Seats can be cleaned quick and better the aroma of person who just got up is not left behind
Seats are okay, especially with the divider, however the windows all look a little smaller than on current cars. Appreciate better destination signage and internal lighting.
Seats are made of wood? And not plastic. Middle doors are cool and I like the white paint. Looks very clean
Seats are less, especially for long drive from Dublin.
Seats and announcement for transfers and departures.
Seats along wall have no foot space. They are too close to have seats. No leg room
Seating, Bike parking.
Seating looks good. Bike racks are a problem. If someone is sitting in the three jump seats, they won't get up for a bicycle.
Seat size, too small
Seat arrangement looks workableSpacing between may cause complaintsI like the plastic seats in wash [illegible] for ease of cleaning and no mess to catch debris at the back of the seat.
Roomy interiorNew seat design with middle armrest was worrisome at first – I thought there wouldn't be room for wide set people to sit – bu tthe staff member explained that the seat on the aisle would not have the armrest so that gives room for wider people. Automated announcements both audio and video would give more info.
Room for every type of passenger
Room for bikes, room to stand and walk around.
Reduced seats, high handle bars doesn't seem to offe r significant change. Do like the three doors and improved lighting.
Reduced seating is unfortunate, but seems necessary. I'm concerned that the increased hieght of overhead handrails near the doors could cause problems for shorter passengers.
Really liked the digital displays!! I was a little concerned that the seating set-up would lose seats +/- or make more reserved for elderly.
Quieter
Provided good example of new cars.
Pros: The bike racks are great. The extra door will hopefully make it easier to get on and off when it's crowded. The bar in the priority seating is great for people who need help standing up. The screen showing location will be very helpful for those new to BART. Cons: I'm a little concerned the middle armrests will make it harder to slide into window seats. It may also be uncomfortable for heavier riders.
Pros: More space around doors & bike organization, digital display. Cons: Still has seats perpendicular to aisle that require passengers seated near the aisle to stand for passengers near the window.
Pros: Digital screens; Auto P.A Announcements; AC. Biker racks; handicap seatsCons: Seat in last row next to side seats has little legroom. I'm 6'4"Overall very nice – take notes from Metro WA-DC
Pros: 3 doors, dedicated to bike spaces, better handholds, good seat height, seats designed to prevent sleeping, dynamic displays, dsigned to minimize noise. Cons: too few bike spaces!
Positive aspects include the new vertical hand holds, additional speakers, wall location monitorsI find the ceiling lighting to be very "cold" and harsh on the eyes (so you intend to use this lighting or is this for the mock-up display only?)
Poor configuration to provide your 99% from the less than 1%. who bring bikes on, you are open to lawsuits which i for one will persue if my health is damaged by your allowance of bike use in rush hour.
Poles in center for standers. Easy for cleaning. Room for bicycles and wheelchairs. Easy acces and exit for seniors. I travel as a senior at times not at commuter travel time.
Pleasing to the eye, looks capable of carrying more passengers with easier access to doors. Elongate aisle width to wheel a bike.
Pleasing design. Finally a good space for bikes! Love the extra floor to ceiling bars near the doors. The black straps are horrible, though- very uncomfortable to use.
Please give more leg room in the community chairs. I'm 5'3" and its really close for me!

Plastic seats are a good idea.

Phone charger plug ins. Wifi. Mirrors- many people put on make up on BART

Passing by and was invited in.

Overall, the design is an improvement, main concern are: -Area of forward big seats by the doors have very tight leg room
-the center door poles are an improvement, but may impede wheelchair access, as they will encourage people to congregate here -destination screen is small, be visible other than that. like the handholds and overall design- very nice!!

Overall, it feels roomier and more accessible. I appreciate that there's room for more handholds. I only wish the model was to-scale; it's hard to judge just how roomy and accessible it is at smaller proportions. -- Some cars have solar-powered fans to keep the vehicle while parked. Could a similar system work for BART cars to further reduce energy costs, as AC is often a major energy hog.

Overall pretty good. I really like the changeable displays, the wider aisles, better/HVAC design, better noise dampening on doors, 3 doors/train car.

Overall its pretty great-however I dislike the space between the window seat and wall seat in these "L" groupings. I'm an average size person and it's too small. The bike rack is fantastic though!

Overall i think the design is an improvement, however im concerned that the bike spaces won't work out in practice. If the priority fold-down seating is in use, there won't be a spot for a bike in the car. I like the new seat design but prefer seats without dividers, because people with children or back packs will have more range of movement i really appreciate the new stand chairs.

Overall I see many improvements. There are still a good # of seats. I like the bike rack area. More vertical supports to hold onto, cleanable floors & seats. The only reason I didn't rate it excellent is because of the raising of the height of the seats. That 1.5" is a big difference for me. It causes circulation to be cut off in my legs and lower back pain from having my legs at a bad angle. I'm 5'5" so I'm average height for a woman. I'm wondering how many in that 97% acceptance rating were men.

Overall good design, more open like 3 doors

Overall design was basic, nothing breathtaking. Updating live LCD display is nothing new in today's rail industry.

Otherwise I think it's excellent; I know this is a moc-up, just seemed sterile.

OTC, bot wald be cool to see a bigger dedicated spot for bikes!

Open design plan, but reduced seating slightly worrysome. Very modern interior, but a tad sterile. Bike storage a HUGE improvement. Central handrail is smart.

-open -airy -& the ride! Couldn't even feel it.

Only 3 bike spots. I'm worried more will come on. Not as many seats + not as comfy. But it will manage the crowds better.

One of the seats did not have enough leg room. If I were a moderately-sized person (I'm skinny) I think I would find the seats small.

One neat feature I liked was having bike inserts next the doorways and that the space around this feature is fairly spacious. Also, even though I know the system by heart, I know the new map feature highlighting where a train is serves a great benefit to a lot of othe riders. Kudos to those who thought of it. :)

On my morning commute, I never have a seat. Not a single day can I relax and read on te way in to my stressful work day. With the new design, you've reduced the number of seats even more. I do not understand the reasoning behind it – for more standing room- but I'm certain that this mean s I should always plan on standing every morning until I retire.

On balance i'm satisfied with the design, but I've got a few concerns that kept me from saying it's totally excellent. I'd be curious to know how the average capacity is affected as the number of cars increase bu the car capacity decreases.

Number of seats looks a lot fewer than before- my commutes are 30 min+ so having a seat available is important to me.

Nothing Special. Maybe look at other countries. I like bench seat holder.

Not very many seats but as long as they aren't covered in fabric I'd be happy

Not sure on the armrests between seats- seems like it may lead to "fighting" over it at a theater.

Not sure of the actual size and I am concerned about the actual seats which will be used.

Not sure how I feel about bike space, feel like it'll take away from standing room

Not sure how exactly the seat would be, but i like it but definately looks alot cleaner with no carpet.

Not sure about the seperation between seats. Fairly close for large people.

Not sure about new arm restsFeels more spaciouLike digital displays3 doors eems goodSome seats seem tightBike racks don't seem to fit 3 bikes realistically

Not much different w/ the current one

Not much difference except middle

Not much can be known yet since the interior seems rudimentary, but it seems like a good start. Would look forward to a more mature model!

Not excited about the reduction in car seats, but if that means that there'll be more efficient flow in/out of trains, so be it. I really liked the tri-stick pole and the multi-language map. The color codes to the lines are a nice touch too.

Not enough seating

Not enough leg room. Width of seats a concern for "larger" people.

Not enough leg room between some seats.

Not enough chairs for people to sit in. I'm sure you have your reasons.

Not crazy about the seat divider. The hold bar b/w doors seems to interrupt the flow for exit/ entering the cars. I hope the seats are cushioned. My commute is 1 hr and having comfortable seats is important. The design is actually pretty close to current I was expecting more changes

Not as much seating. Style seems similar to NYC subways, but NYC trains seem to be able to fit more seats and room for people to stand.

Not a lot of seating. Would prefer to have more seats on the car. Other than that, I like the particular are for bicycles.

Not a huge difference

Not a complete overhaul, but enough new features to make a great improvement

No space for luggage. Not enough bike space.

No particular reason. I saw a carliner design presented two years ago that i liked better.

No padded seats or carpet

Nice update – more modern.

Nice space for standing passengers concerned about seating- may need wider seats. Americans are bigger now! :)

Nice open space.

Nice open space, but i don't like the lighting. I hope for brigher LED lights. Please no floresent lights.

Nice layout. That handhold/ bar near the doors could be a concern. If lot's of people there, no room for wheelchair. Really like setting near the doors.

-Nice finish clean look -Like the addition of bike space; but could use more work for larger capacity

Nice design, love the non-absorbant surfaces! Leg room where seats are at an "L" is too little (picture drawn) small leg space. Also, railing on ceiling near doors is very high, and use some straps. (I'm a 5' female). Love the bike racks in the cars. Not sure I love the mirrored wall.

New signs to show what stop we're at.

Never been on BART before. Looks fine.

Needs way more straps and maybe a bit longer for the shorter would

Needs more seating; les bike/ luggage space. Also more hand rails, those fabric handles are gross!

Needs more hand-rails! I'm 5'0 and it's often hard to find something to hang on to.

Needs more grabby-straps for us short folks! If what I saw is the proposed color scheme, it's a bit dull. But! I do like the non porous floor + seats!

Needs more bike parking, imprvoed speaker system for BART operators.

Needs bigger seats

Needs better bike racks like the ones used by Portland or ligh rail system. Portland uses hanging racks which are more efficient in the use of space.
Need to see finished product to make accurate input
-Need more straps for short people + bike space
Need more room for bikes
My husband is tall and it does not seem that the distance b/w seats is large enough. I really liked the sides of LED display showing where we are (these days if I go home late, it is difficult to understand where I am b/c sometimes audio system in trains does not work properly.
Much is very good to excellent. It's not clear how obvious the bike location will be from the outside (since outside signage isn't on the model). Also, from the digital display model, it doesn't look like the doors that will open are indicated.
More work on seat width
More versatile then current design + better options for bikes! More efficient layout, more modern + better signage.
More tri-holding poles in another area like middle of car train. Beachmark in China transportation car train system. Good Luck!
More standing space. Like the bike racks.
More standing room, existence of digital displays
More standing room, bike area
More spacious, bike storage, arm rests
More spacious and allows for a more- free roam. More interactive and it seems a more-efficient design and ride all-around.
More space near doors. Easier access to seating- not all commuter seating . Bike parking. Straps. 3 piece vertical bar- more grab space.
More space for wheelchair, bike, and etc.
More space for bikes please.
More space for bikes is good, but it would be great to have a separate bike cars. Electronic signs, more places to hold on, seating design is a huge improvement.
More space for bicycles is good. Wood splinters in bottom is bad.
More space efficient, but still need to accommodate more bikes than the 3 spaces/ slots near the center. I suggest doubling his rack system in each car. When no bikes it can be used for standing.
More space between bikes on rack
More space and limit. Vinyl seats!
More seats, bike space.
more room, more exits
More room overall-good. A lot of the seats are in open areas, so i worry about the dynamics of large crowds. In the mornings, I see a lot of people sleeping on BART. It's good that the seat dividers will stop people lying across seats, but the more open design isn't great for those trying to nap sitting up.
More room for passengers fair to standing passengers
More room for bikes. 3 way hand hold for standers (standees) extra entrance/exit door
More reasonably laid out for barts needs.
-more rails= good -hard seats= good not much else looks different
More poles to hold on to, and should be easier to clean
More places to hold on to, bike racks, screens will help with new riders or tourists seems safer
More places to grab onto for shorter people fewer seats is a negative. Better designed space for bikes but- if 3 there- might they not get entangled?
More information displayed at all times, easier to clean.
More hand rails. Own seating space. Hoopefully for no more taking up 2 seats.
More grab bars . 2 spacious areas for gear (strollers, bags, bikes)
More entrance & exit is a plus ---Fewer seats a minus!
-More doors. --Bar to hold near doors
More doors, more handles
More doors, better seat configuration.
More design costs money.
More bike room, maybe
More aisle space is good extra doors also good, bicycle space w/ optional flip down seats great idea, I like vertical posts to grab, too.
Modern look, nice new functionality
Modern design, more room for luggage holding bars is good but I am a little concerned about lesser no. Of seats. It is hard to find a seat on 6 car trains on a game night as it is!
Modern cars are needed for sure. We will wait and see how quiet and smooth the trains.
Model is very raw. Hard to tell what it will really be like. Examples: upholstery of seats or lack of. New changing info display. Outside of car; will it have a display by the door on the outside?
Mock up doesn't give sense of car. Bike holders not functional.
Mixed. I like the poles- I don't like the crowded back to back seats. There is less flexible space. I like there is a place for bikes, but wonder how easy it will be for bikes, esp multiple bikes, to pull in + out of spaces.
Maybe a bit wider for the isles.
Love the increased standing room, hopefully filling in the aisles will become more common, especially with the the 3rd door. Dedicated bike parking is great, though fairly limited-maybe there could be bike-dedicated cars? "Egg-beater" center poles are interesting-like the extra hand holds, unclear how it will affect mobility in the area (esp. Of bikes)
Love the inclusion of bike racks, but wonder about dedicated bike cars. Really excited about quieter trains!
Love the idea of the screen for and viewing of the start. Also like the space for bikes.
Love the extra holding rails. Wonder about the number of seats. Even though it's nice to have more space, would it be enough for the traffic
Love the contemporary feel and appeal of model car. Color is inviting as well.
Love the bike section
Love how it can be cleaned more easily. I'm concerned there aren't enough bars to hold onto given the smaller # seats. Really like the displays that state the next stop/ direction/ etc.
Love how everything is new how it's not enough seat for everybody
Lots of space, seems like there is enough places to hold on to. I was suprised by how little seating there was though. Is there less than before?
Looks way better just more room for people to stand.
Looks spacious; and safer
Looks sleek, the bike racks are an important. Maybe more seatin goptions would be nice?
Looks roomy but still lacking for holding areas for short people.
Looks promising, but hard to tell specific features from this crude mock-up.
Looks nice, but I didn't notice too dramatic of an improvement
Looks nice- my only concern is the number and comfort of seats. My BART commute is a long ride each day.
Looks mostly like the old (so-so) trains. Two improvements I've been waiting for: color-coded signs + more bike space. But the crucial "problems" weren't addressed.

Looks more roomy
Looks like there are some nice improvements, but cars that are 40 years newer seem like they would be more unique, experimental, hi-tech, etc.
Looks like good use of space
Looks less comfortable, somewhat more crowded but not a good trade off
Looks great! A little to like a hospital in there as far as lighting goes, but very sleek.
Looks great to see thought-out first not so easy to evaluate it fully
Looks good.
Looks good!
Looks effective but wish it was more comfortable for taller people
Looks a lot cleaner, but the reduced no of seating is a concern. Dynamic displays (maps) are awesome!
Looks a little smaller than regular trains we have today.
Looks "clean" in respect to lines. I like the bars! But i think the seat arrangements can use a new or varied arrangement.
Looks & feels better and no dirty carpets
Looked clean. More efficient use of space
-Look very sleek & modern - I like that the seats would be easier to clean. -I like the screen that shows which stop is coming up next.
Look nice, like the bike rack, seats, digital display, do not like 3% less seats or center station bar.
Look more modern and the seats look bigger. The bike area is more convenient as well.
-Look modern. ok -Space for bikes OK -Space for discap. OK -hard seats for longer trips.
Look easy to clean
Little small in some area far as head room
Limited bike space. If the racks are full (which will happen quickly) There is limited place to stand w/bike. I like the bars/poles in the middle to stand at and hold onto.
Likes: More attractive seat shapes + non-porous construction materials (based on the rendering). Having more designed bike space. More clearly and attractively labeled disabled / elderly seating Dislikes: Still not enough bike space. Only 2 bikes fit in each designated area. About 1/5 of the visitors I saw at the demo were on bikes. The transit/ bicycling connection needs to be expanded.
Likes: Electronic screens, vocalized announcements. Middle Bars. More spacious. Vinyl seats. Dislikes: Probably need more bike space. Seat dividers. I don't see the need and i think they would be annoying.
Liked the height of the seats. Liked the "tri-pole" to hold onto in aisle way on certain spots.
-Liked the digital sign & displays -cleaner look/layout
Liked the bike racks- integration of securing tire/frame is a must with acceleration. Over hand holds are good improvement.
Liked the 3 piped post. Space is still too tight between the handicap/ senior seats and the seats perpendicular to them. Seems like less seating then in current cars. The overhead bars are too tall.
Liked some features more than others.
Like the stanchions easier for short people to hold on bike racks are an improvement.
Like the openness; 3 doors and more handholds
Like the open space idea Seat height is good Like the 3-hold pole in the middle Space between (in front of) seats is too narrow – no leg space. Especially in the "corner" seat by the door.
Like the new layout and color better. Has a newer and cleaner look more futuristic. However, might be a problem that it seats less people than current Bart.
Like the more even lighting.
Like the middle door & digital display
Like the information panels/maps. The triple hand-hold pillar is great. Bright and clean – keep the clean!
Like the improvements in EXTRA space; added a center bar @ entry; upgrade in signages + technology; signage concept on exterior. Look forward to seeing actual seats w/ padding.
-like the extra space by the door -very sleek design for three-way handrail in the middle -colors are bright, generally a clean, positive feel -screen showing train status is very helpful
Like the electronic signs- Seats are great- no fabric! Separation might feel more secure if seats were in aisle side too. Like the post in the center of entry areas.
Like the digital displays + bike padding. Think there could be more bike parking.
-Like the cleanable seats -Like the bike rack - Like the display of which station is next -Like the more open seating -Like armrests -Like less noise
Like the armrest Like the bike racks but may need more space for bikes. Especially during crowded times like the modular flexibility If it's quieter that is good
Like the additional grip-bars, wider aisles and seat design. Good stuff!
Like the 3 doors. Hopefully they are more quiet than the old trains. Noise levels are currently enough to cause hearing damage. Please have good ventilation, the old cars are "swampy" when they get super crowded. Always run 10-car trains in rush hour please! Its all armpits and elbows on most days.
Like that there are more interest in helping wheelchair access people
like railing in between seats
Like places for bikes. Like places for 4 people that are not required for handicapped definitely like places to hold in center (poles) like handles on back of seats. Don't like seat dividers- although some times I confess I wish they were there! Like 3 doors
Like more space on the train car. Would like to see even more space designed for bikes. Possibly one car per line designated for bikes only like on cal trains.
Like center post handrail. Leg room decreased. Make same bike rack area can be used by others.
Like bike slots and middle handrail between doors
Like all designs, this obviously has been a series of compromises. Never forget that you are both a city subway and a commuter railroad. I don't like narrower seats with less leg room. I do like trying to separate bike and wheelchair traffic to certain doors.
Like higher seats - divider - like poles that split into 3 poles
Lighting is good. Panel with information. Bike racks
Less seats? More standing time appreciate shorter travel times. Bikes need to be accommodated at all times!
Less seats. Seats feel closer together ie. less leg room.
Less seats, but more space for bikes. The handle bars seem a little higher but i guess it is for circulation purposes so it's ok.
Less seats but still feels roomy.
Less seats but ridership is increasing?
Less seating, no intercoms at ends of cars, "Priority Seating" strip is hidden if people are seated, pole near door makes it more of a challenge for wheelchair to get to area, put handicap symbol on floor and above ad space
Less seating looks good during high commute times, but during the rest of the time its an unfortunate side affect of grabs
Less room to sit.
Lack of upholstery is a big off -putting, but i'm sure it will be fine.

-Lack of at least one area where four people can face each other, conversation is good
inadequate leg room
have been addressed

-Speed of Bart needs to increase, esp. on longer distance
-Conflict between brakes + tracks doesn't seem to

Kind of sterile.

Kind of boring but looks good

Just a mock-up, high demand for quicker change.

It's very futuristic, and that's nice. However, the lay out is more like a bus and I like the seating in the current model..

It's too easy to say "excellent"- good will be a huge improvement over today, which today is only "fair"

It's taller in the middle

It's sleek and modern and roomy, but I think there should be more seats.

Its ok not great to much hard surface nothing soft

It's not enough wheelchair space.

It's nice but the seats are not comfortable.

It's more spacious. The design looks more lively. The poles placed in the middle are a good idea for people not to fall so they grab on to.

It's more open- can probably hold more people. Hopefully it won't have cloth seats or carpet! =D

It's hard to see what it's going to look like without the real seats in them (i.e. vinyl seats instead of wood seats)

It's hard to imagine without at least one real seat with padding and vinyl.

It's hard to evaluate in this form. Need to see colors, materials, etc.

It's hard for me to visualize the finished product and some things look cheap but I like the dedicated bike racks, I like the tri-handle in the center, also I like the digital display.

It's great to have the updated information board. You have more places to hold on.

It's got a nice clean design, though the seats looked a bit uncomfortable.

It's good except one the corner seats next to the priority seats. (Illustration of "trap seat.") These seats are ILLEGIBLE in current cards. Could use a different config to avoid this config. Bike rack seems like it will take up more space than now.

It's good but there are still changes I would make.

It's difficult to tell about the materials.

It's better than the old one. Like the bike racks, digital display is fantastic for those with hearing impairments. Thanks for getting rid of the "Rack Pack" seat design.

It's better than it is now but has a ways to go before it will be able to accomodate the number of people of perople that use bart every day to commute. Feels like it will still be very congested in the train car w/ new design.

It's an improvement- more room between seats.

It's an improvement for more capacity

It's alright. Hopefully, the reflective wall won't be there because i'm sure people will run into it. LOL

It's a train, you met my expectations.

Its a smarter way to design. I noticed the widening of the entry & exit doors, more standing room.

It's a nicer easier system

It's a great clean look

It's a good balance of a group of diverse needs. While reading things about improved air circulation, I remain skeptical as to their effectiveness. Also, little is station about digital/ Wifi access which leaves a lot to be desired.

It would have been excellent but I worry about the seat shortage I hate standing with my stroller and there are a lot of rude people who will not get up even if they see a disabled person, pregnant mother, etc...

It would be nice to have a full scale model. It would give the rider a better feel of what to expect. It would be nice to understand how the train will be powered.

It will give you a little more personal space with the deviders

It was really cool an dupdated, but, afraid the seats will be uncomfortable.

It was made out of cardboard – unsafe

It was a logical next step for the BART trains eveloution but no more. In other words, it's pretty future but not that future. Nice job on the trains though.

It seems well laid out, but perhaps rather cramped- I sat in one of the seats that is perpendicular to nother, and my knee pressed into it. I'm only 5'6'

It seems to have great new features such as the digital displays, and better bike storage unit.

It seems to be more room in the Bart car. I like the fact that the seats and floor will be vinyl- no more carpet or fabric which carries a wide variety of germs vinyl is more easily to clean

It seems the same. Where are the larger seats for disabled Americans? Restaraunts must have "Larry chairs" so should you.

It seems more spacious, has more head/ legroom no carpet, more space efficient seats

It seems like the space between seats (between rows) is smaller.

It seemed easier to maneuver then the current trains despite the loss of seats. Bike access seems to be improved. Tvs with info will be helpful to riders!

It seem if well a little more cramp because of the middle bars

It seem crowded I can't really tell

It may be too brite for morn. Travels. I really liked the bike racks.

It looks very comfortable and the layout is good but it feels "cold", not pleasant to the sight. Maybe once the real seats are in, the atmosphere of the space will feel better. I love the information screens live (as long as they don't stop working, like the monitoring cameras!!)

It looks promising. The seats are the most interesting part and those are the parts not really exampled. I'm not sure how the three doors will work during rush hour but I suppose it won't hurt.

It looks pretty. Some new things are interesting, such as the digital maps and the stripper pole for short people to hold onto.

It looks okay (I think it was here) to gauge because it looked + smelled like wood? But overall it seemed pleasant.

It looks neat + efficient it's awesome.

It looks more spacious and I really like the 3 bar hold in the middle.

It looks like there will be more room in the car, but probably will still be very crowded. Hard to tell how comfortable the seats will be, but I like the idea of vinyl instead of cloth.

It looks like a tube train from the UK

It looks great!

It looks good, though a little hard to tell what the actual car will be like based on the wooden model. I like the seat configuration and the electronic maps and destination signs.

-It looks good in general think there can be some improvements to make it better for persons with disabilities + seniors. -great idea to ask for public input - good to have destination sign on side of car + direction for bikes + wheelchair users.

It looks futuristic.

It looks almost the same to me as existing cars. But i love the cleaner design and slimmer seats and digital displays.

It looks a lot roomier and easier to keep clean. The seats seemed a little uncomfortable.

It look like train car will better than old train car. I tlook like there we be more room with new cars. It look like it improve service.

It look like it needs more seats, and will need to have cushioned seats for long rides.

-It look clean
It is sleek. More spacious. Practical and more open.
It is good more spacious
It is different which is good but the function will take some getting use too. But like any change it's the change that takes time to get use to not the changes themselves.
It is bigger.
It has more space. And more doors to go through.
It has improved much, but I feel the informational displays could be improved. Also, I feel a non-plywood car will look sharper
It has a wonderful design combining many great attributes of the trains from across the country with that of the current. The ceiling air conditioning, the real time display/ tracker, cleanable seats, sound reducing windows & doors, center poles all increase rider-ability.
It had added bike space which is a definite plus and the digital displays seem informative. Of course i would like to see more bike space, perhaps the additional of seats. The design was bland and sterile but at least it's not gaush.
It gave one an idea of what they would expect. The lighting was amazing --; great picture taking.
It feels to me that information presentation could be improved. Displays still seem small to me. NYC subway, by comparison, has a stop display that stretches nearly the length of the car and gives info on all upcoming stops.
It feels smaller inside than the current cars. The armrests seem to impede easy entry and exit. I do like the lights and increased floor space and handles. I also like the digital signs and maps.
It feels more like trains you see in New York and other cities. Which is good. I will miss the new vinyl seat cushions. They are comfy.
It feels like fewer seats, and more seats that are restricted by sect. Perpendicular to other seats. My knee would hit those seats.
It doesn't seem much different – seating still seems inefficient. I like the digital signs + bike spaces – but there should be more than 3 – maybe 5
It doesn't seem drastically different than the current design but I do like the rails that now have 3 areas to hold on to. My only dislike is the use of the fabric straps on the upper bars, for sanitary reasons I would prefer those to be something non-absorptive, like the vinyl on the new cars.
It doesn't seem drastically different from how the train is now, but seems comfortable enough- I like the idea of a bicycle parking area on the train car.
It doesn't look or feel much different from existing cars. The existing cars with the carpet and wool covered seats seem dirty. I like the refurbished cars with the linoleum and vinyl seats.
It cool =)
It can seat more people, but bikes not so much
It appears to be maintaining a lot of seating. I ride the Pittsburg Bay Point line so the long commute can be uncomfortable.
It adds new features that the current car doesn't have. It even provides bicycle parks, and display shows what's the next stop.
It addresses design flaws of the current system. It will make it much easier for unfamiliar and low vision users to navigate and make a better use of space with the cars.
Inadequate seating.
Improves a lot of issues I had w/ the old trains. LOVE the digital displays. A little sad to see less seats, but good to have more standing room!
Improvements in bike spaces and ease of on train parking is good. Train seems spacious.
Improvement on existing. Probably best option, given envelope limits. I like the armrests – they help ID “my” territory!
Improved head room – good. Reduced legroom-! (nervous) Increased standing room capacity sensible. Improved sound quality for announcements, i'll believe it when i hear it. LCD panels for information display, excellent.
Improved flow. Sorry to see seat count so low.
Improved design, more capacity, cleaner, efficiency, Etc.
Improve to traffic flow midcar over existing
I'm surprised we're sticking w/ padded vinyl, instead of hard vinyl, which seems more durable.
I'm optimistic w/ the improvements. However, my biggest concern is regarding the noise level during transit. I won't be able to assess this until I ride a new car. Over all, though, great work! I really like the middle door, new upholstery, and the initiative to modernize the cars
I'm not sure if I like the armrests, but the rest looks good, especially the dedicated bike space.
I'm not sure if there's enough seating to accomodate those w/ longer commutes.
I'm not so sure what I think of the arm rests between the seats. Although the aisles are wider, I'm not convinced people will crowd enough to make up for the difference in seat space; however, it will be nice if someone is carrying luggage. I like the additional vertical bars to hold on to, especially the one in the middle w/ the three bars on one pole. The bike “racks” seem cramped & difficult for the most interior bike.
I'm no expert so I don't know what I'm looking for. I'm more excited about the upgrades to technology and infrastructure than cosmetic design.
I'm much more concerned with the signage and schedule displays. (both in the train and on the station platform).
I'm concerned that all of the seats have dividers: Americans are growing I like the digital signs. I wonder if the seats that are next to the doors could be fold down ones (like on AC Transit). It would allow more flexibility
I'm concerned about people injuring their tail bones on the seat dividers if the train starts moving as they're sitting down.
I'm concerned about less seating.
I'm a traveler from Germany and very disappointed in the trains. You have to do the trains more modern, then will people take the train more often.
I'll miss the wide seats
If the middle section seats are all across on the side, that will give more standing room on crowded trains. They end of both sides of the train is fine. Actually seats can be slightly more narrower to make the cabin more spacious but I do understand that some people are more obese and will need that space.
If car-scale is 100% ceiling seems low. Why persist in seat placement that does not follow rest of world? Does not allow for easy enter/exit. Only 2 doors/car?
I'd like to have
I would still like to see the finished design of the train. Otherwise, I think it will be a greater improvement.
I would remove the center armrest on the seats to allow each seat to maximize it's space.
I would like to see more space for bikes. Something more like the Caltrain design might work where bikes are stacked closer & held steady with bungee cords. I know foot passengers are a top priority but bikes are essential for many of us & it would be awesome if they were better accomodated.
I would like to see more dedicated space for bikes on some cars. On the current fleet of trains, there is a rail in the bike/handicapped area that is convenient to lean on when there are no wheelchairs. The model train does not have that rail, which would be a good feature.
I would like to see a few rows of seats facing each other. This would be more conducive to people traveling in bigger groups and those traveling with luggage to the airport
I would like more standing room. I'm not fond of the pillar-style handrail on the center- what about wheelchairs? Luggage? It will block traffic flow
I will reserve judgment until it's actually built!
I was hoping for more bicycle storage. Also, cross bars at top are now just out of my reach. I'm 5'3” - which I believe is the average height of women in the U.S. If they stay that high : I hope there will be many more straps added to hold onto.
I was expecting more improvements but it look better, more spacious.
I want to see it in real time; commuting on a train 5 days per week on a bike definitely clue, you into functionality.
I thought the overall design was very well designed The seats seem to have a cleaner look and the are for wheel chair is bigger and seems more secure. Overall i think safety has been improved and that is what matters.

I thought it looked well designed. More space to stand and for other things. Not sure about the arm rests because I feel like it would make it slightly restriction.
I think there are great improvements in design and particularly bike space. I think there is still room for improvements so I did not make excellent.
I think the seats should stay wider and not have divider. The 3 way post near the door is good.
I think the new trains will be easier to clean.
I think the new train car is bright and clean, however, it seems to have fewer seats
I think the new features are excellent, the digital display, the bike rack, the new style poles (especially the center pole near the door), but the design is made for standing, not sitting. With noticeably fewer seats, and my long commute, my chances of standing for 40 min. Will be greatly increased. Otherwise great!
I think the design is more conducive to keeping train clean but I am worried about seat space on the train
I think the design is good, but I think the space between senior seating and row seating is too tight.
I think the 3 doors, the bike rack, and the screens are great features.
I think that there should be alternating cars between the old style and new design to accommodate more seating and bike use.
I think that more little better and hope so... Seat needs make sure comfortable not hurt body.
I think real-time travel information and ESPECIALLY priority bicycle parking makes it good. It would get "excellent" if I received a better answer on how the new trains will reduce the LOUD squeeling on curves, in the transbay tube, etc.
I think it's a better design than the one now.
I think it should have a little more seating space.
I think it made future car coming or different company make difference, I like the color purple or blue seats
I think it looks very up-to-date, I like the lighting
I think it looks great and offer more handles for short people than the older design.
I think it looks a lot brighter and cleaner. It's good that there will be more standing room and designated areas for bikes. Hopefully it will be more quiet as well.
I think having flip-up seats for the seats against the wall would create more room for commuting hours.
I think doing away w/ upholstered seats is a very good idea. However, reducing seats when there are increased numbers of aging riders who are not as mobile as could cause some issues. I know that we do need to upgrade. Response the current cars we have now.
I think "Bike" cars and seating cars would work a little better similar to Caltrain.
I really think the doors opening only when a person is standing there is a great up-grade. Also i think the middle pole, the upgrade is great.
I really like the lcd panels of the BART trains current location. The bike section was a great idea as well. Really nice interior overall.
I really like the electronic displays. The seating looks clean or easier to clean. What type of materials make up the seats? Looks like trains/ metro in London & I love that. In general, pleased with what I saw. Cannot bring it here fast enough, the design that is! Provide recharging stations for electronic devices.
I really like the eattention to bicyclists needing space for their bikes. I would take out that fold-up seating and leave more room for bikes. -that leaves more room for people to sit + stand comfortably in other parts of the train car. I like the pod-shaped seating arrangement. Seems it would encourage more interaction than row-seating.
I really like the bike racks. The feel of the train seems more open than the current cars.
I really like the bike racks and the expansion of the middle bars
I really appreciate that the seats are plastic and that there is more standing room. I wish that the LCD screens were more prominent, and I would recommend having a scrolling text screen in both the middle and end of the cars. Also, without any arm rests on the outside of the seats, the inner arm rests are awkward (I felt like I was falling out of the seat)
I rated the traincar design this way because of the accessibility for the handicap + disabled. Plus, the seats would be better if cushioned. Otherwise, BART are doing a good job so far! Just would like it also if your employees are adequately compensated as well.
I rated the design good. Because even though they are making the cars more high volume efficient. They are removing some seats which whenever there are positives there are negatives. So good not great.
I rated the design as good because I like how it looks more modern. Also, I like the size of the new seats. What I don't like is the pillar that people can hold onto when they enter. It could possibly reduce the number of people on a train.
I rated it good because it really looks good and has a lot of improvements, but I believe there is still some thing bart can improve on.
I rate the train good but can always do better.
I prefer less seating space and more standing space. The additional bike space is good – perhaps every train could have one car designated for all bikes in addition
I particularly like the bike racks – hard to keep a bike stable on current trainsSome of the seat spacing looks very cramped, though
I noticed very little difference between new and old car designs.
I loved the interior- white and grey is very modern and sleek looking- don't change it! Also- reserved bike spaces!
I love the seat dividers. I'm so tired of begging people to move their bag or (word removed) over. The 3% fewer seats concerns me. The narrower seat width may not work for some. Station notification and signage inside the car appeared to be behind the curve, not state-of-the-art.
I love the LCD map and upcoming stop, the vertical hold is nice, although it might make it harder for wheel chairs and suitcases. The layout feels like there are a lot fewer seats. It has never bothered me, but I know several people who when new to the Bay Area looked at the outside color strip, thinking it matched up with the line colors.
I love new dedicated bike space. It's a good balance of seats and space. However, I'd suggest one more space for bikes in cars – and not having seats that can fold down into it. It will mean bike riders still needing to compete for space. I also recommend looking at the bike hangers used in Portland's light rail cars.
I liked: New electronic displays, description of new doors (open when needed), bike spaces. I disliked: Current seats seem to be more comfortable.
I liked the smart maps showing location and next stop but I disliked having fewer seats. Also, the L-shaped seat layout looks very cramped, with little leg room. I also dislike the fact that one door has clear bike priority, whereas the other door has many more seats near it. Will the doors be indicated on the platforms so people know which door to wait at /enter?
I liked the pole that is accessible to shorter stature patrons
I liked the dynamic system that tells you which you need and which is next. Loved the bike rack and would love an entire car designated for bikes and their riders to get them out of the way
I liked theaptive display. The chairs are mildly cramped but that's ok. I am worried about the armrests but I understand why they exist.
I liked the arm rest divider, the higher seats, the multi pronged vertical pole and the bike rake.
I liked that bikes are built out for though I'd like to see different seating options. The current proposal puts people awfully close together at certain points.
I liked it a lot but since the example model wasn't the actual thing I wasn't 100 percent sure what it would look like.
I liked how the new car had a feeling of more room and it seemed easier to move pass people in the aisles. The notification system informing passengers of current and upcoming stops is a huge improvement.
I liked all of it except the seats that are in a L shape- it looks like very little leg room. I really like the bike racks.
I like what I saw, but the model seems limited in what it can demonstrate. Looking forward to the future.
I like the wider aisles, for passing, bike circulation. I also like the 3 doors for guides & more comfortable boarding. The vinyl used for tree seat doesn't appear to be durable. And is not very appealing.

I like the wide doors. I wish there was more realistic chairs so I could feel them.
I like the way the seats are arranged. Would prefer a soft seat with padding for comfort. Like the modern touch, and where to put your bike.
I like the vertical tri-pole to hold on to I like the bicycle area. It's kind of hard to tell what the seats would really be like since they're made of plywood in the model. Also, I like the middle door.
I like the vertical bars and the wider aisles, but I think it would be great if there were more seats.
I like the TV screens and the open space and clean looking design. Hard to find any flaws but feel like the design is conservative.
I like the triangle hand holds in the entry and bike racks. Not excellent because of aesthetics it seems sterile perhaps it will be warmer in final form.
I like the three-in-one handles in one pole. I really like the handle bars on top of the seats. I like the gray and white color scheme- looks sleek and clean. Otherwise it doesn't seem much different from current design.
I like the taller cars & they feel like they have more standing room which is great. I'm not a bike rider but I would imagine that there should be more dedicated bicycle space.
I like the space for bikes! The hand straps (grab straps?) are nice, too. For those of us who are too short to reach the bar. The train could use more straps, though. I love the seat dividers. Hopefully it will alleviate the problem of people sleeping on 2 seats. Not so good for larger passengers, though.
I like the space for bikes and the center bar to hold onto. They are nice improvements, especially since I have a bike and always feel like I'm in the way.
I like the simplicity of the new designs. I am glad that there is no carpet or fabric on the seats. I like the space. I think it will be more clean.
I like the set, more space to walk between them.
I like the seats that had 4 people facing each other, it was good for groups.
-I like the seats against the wall -I love the bike "slots". More bikes on BART, please! - I like the clean look --; I hope there are no fabric seatings/floors.
I like the seating design (makes it difficult for people to sleep on trains) but unfortunately fewer seats means more standing and some commutes are 30-60 min. Long. Long the electronic displays & 3 doors.
I like the seat height and width better. Bike storage is great! The three way poles are near, and seem useful. The poles closest to the doors block the view of the screens, and I bumped my head on one.
I like the seat dividers, but perhaps have a few w/out dividers for luggage, strollers, times when it would really get in the way. BUT – Great addition. I like the higher seats. Please no cloth.
I like the roomier central portion, are greater priority given to priority seating + bike parking. The center poles with three prongs are great.
I like the priority seating. And I really like the bike rack.
I like the pole (s) to hang onto-though I wonder if they will get in the way of biker, etc. The seating keeps the very short knee room for the seat next to the seat just inside door
I like the plastic seats – should have had this to begin with. The decrease in available seating is too bad though.
I like the over all design but it still needs some refinement
I like the openness of it, but it just seems like more people will be standing and more fighting for seats.
I like the open floor plan. There seems to be a lack of seating, though.
I like the new train concept. The extra bike space is nice.
I like the new seat layout and are for bike storage. Not sure if the arm rests between the seats are going to be a good idea-probably not enough room for people to sit comfortably.
I like the new modern design and colors. The 3 exits and no carpeting is a great idea as well.
I like the new look
I like the new electronic part map
I like the new design but somehow it seems there will not be enough seating. I do love the 3rd door and an added area for bike storage. I like the seat divide but it may not be a good thing for heavy set passengers. And I love the middle hand rail in front of the doors, great for smaller people.
I like the new bike racks. The extra door makes for quicker loading.
I like the new bike racks, it will give packed trains more space
I like the more open interior
I like the model/ the seating space is too close. / Less seating space
-I like the middle door -I like the addition of bike areas -I like the addition of poles to hold onto the middle
-I like the screens that tell you what stop you're at
I like the location of the intercom, seems easier to notice. Mixed thoughts on the middle arm rest. i.e. Fat, slightly harder to get in etc. I do like it feeling more personal (space bubble)
I like the lighting, but I disagree with the middle armrest being a nonmovable metal bar.
I like the lighting, bike racks, and improvements for noise.
I like the layout but it's a little bland color wise.
I like the larger standing room space and added poles to help those who are standing. I also like the additional middle door to shorten the distance to the door. I feel there should be a few more handles bars for shorter Bart riders.
I like the increases standing space and the higher seats.
I like the increased bike parking on board. I would vote for seats against the side of the cars instead of coming into the aisle, to allow for more room for people to stand/ accommodate more passengers. Cleaner seats are also great
I like the increase in standing room and the better lighting. I think the digital infor panels will help all travelers. The bike racks are also essential if bikers will continue to use BART
I like the improved holding bars for shorter people in car center, with bike "rack" location. I really like the improved signage and audio system.
I like the idea of the new transit maps inside the cars telling riders about next stops
I like the idea of multiple bars to grab onto. However, the placement in the middle near the doors would make it difficult to move around multiple bikes taking less space. The seat dividers would make it hard for moms & kids to sit (often 3 per seat with little ones or field trips). Most of the bars to grab are recessed back toward the seats, which makes my habit of wrapping an elbow around & reading something quite awkward.
I like the idea of 3 car doors and the bike place to keep bikes secure while riding. The digital displays are also excellent improvement.
I like the general design, but the electronic displays are too small. I frequently see people trying to read the system map from across the car and halfway down. For those unfamiliar with the system, a map is the most important sign.
I like the fact that seats are no longer fabric. This was always a bad user experience in my opinion and I can't believe that someone thought that was ever a good idea for any type of public transportation.
I like the extra room but they're less seats (but that's ok)
I like the extra pole in the standing area
I like the extra handles, and the seat heights are fine (I'm only 5'2"). However, I worry that the seat dividers will make it impossible for some heavy-weight people to sit. Also, the bike rack is designed for 3 bikes, but it looks like it will only hold 2. -and take up 3 seats to do it.
I like the extra door. I like the seat dividers (to prevent hogging) and the lack of facing seats (to prevent passengers putting their feet on the facing seat). I like the new displays, but the "neat station" should be visible from all seats, e.g. Of each end of the car.
I like the existing BART seats (the ones w/ the vinyl seats).
I like the electronic signs and additional doors, but fewer seats, more poles farther from doors (to encourage people to move farther in) would help crowding more.

I like the digital displays and additional doors. I like the vertical pole by the doorways are helpful for standing passengers. Higher seats and middle armrests are
I like the digital display. It is very helpful for riders who do not normally ride BART to know where they are going. I also like the addition of the middle door.
I like the digital display! And bars to hold in middle area.
I like the digital display and there seems 2 be more room. Will judge more when I can see a better model of the chair material.
I like the digital display and the three part pole in the middle.
I like the design but would like to see more defined spaces for bikes
I like the design but I think the seats should be only parrallel like New York City as to create more standing room. A "seat for every passenger" is not practicle with only 10 (usually less) cars.
I like the design because it will allow more riders on the train. The amount of seats currently wastes too much space.
I like the design and it would work well for me.
I like the dedicated bike area. I'm concerned about how many fewer seats there are. Also, the look is very stark/ minimalist.
I like the concept of the cars, and a place for bikes, but that means less eating for the commuters overall. Also less space for a second wheelchair in the same car.
I like the cleaner seats. The small knee crunching gap between the seats facing sideways + forward is a problem. I like the bike racks + more handholds. The arm rests may cause problems for people sitting quickly in the seats in rows.
I like the clean design. It seems to be more spacious, though i'm not sure of the seats.
I like the center poles w/three handles. Great for short riders.
I like the center armrests.
I like the brightness & bike racks. The map is a bit small. Are the seats going to be wooden?
I like the bike storage system. That will clear up a lot of congestion. Not sure, the seats will be hard (as shown) or will be padded as they are now.
I like the bike spots good use of space
I like the bike spots – great addition!! It looks like there is less seating? Digital display is great!
I like the bike section & the pole w/ three places to hold onto.
I like the bike racks. I like the 3-fold bar but maybe the 3-fold bar will slow down getting bikes in & out.
I like the bike racks
I like the basic design/nothing wrong. Lots of standing room. I like the priority seating and I like the priority seating pole (between the seats). Arm rest is good. Excellent location of the emergency call button - next to door.
I like the bars vertical in the middle that make it easier to stand when the car is crowded. I can't hold on to overhead straps, as I am short, so the vertical bars make it easier to stand of course, it would also be good to have more seats
I like the arrangement of the seats
I like the additional doors and standing room but I notice the trade-off of fewer seats.
I like the additional vertical hand rails, although I worry that since they are near the door, they will discourage passengers from moving into the train, which is currently a problem.
I like the additional door & additional standing room. Would be great to have a whole ca r for bikes though!
I like the addition of the center poles. Still seems to be difficult for crowd flow.
I like the addition of arm rests & center standing post. I question if there's any plans to re-design the doors that lead from one car to another. Mnot sure about passageways and standing room with the additional, center door. I like the promised HVAC changes.
I like the added poles to hang onto that are situated in the open areas near the doors. I like that the seats and floor will not be carpeted/cloth, as they get very dirty and I prefer nto to sit on them currently. I do think it would be good to have seats line the sides of the train facing inward -; this would allow more seats for longer commutes and leave open space for when cars are crowded.
I like the added hand rails over the doors and the center pole. I don't like the seperation between seats. Even though our current society may "require" two feet of air space, BART could continue to enocourage "strangers" getting to know each other through removal of these barriers.
I like the 4 way seating so a group of friends can face eachother.
I like the 3-way bar by the door. I am too short for other grips.
I like the "modernized" look of the car. Especially the new digital displays and seat spacing. I hope the seat design themselves isn't finalized yet. The feel of those seats weren't ideal.
I like that there are no seats facing each other, because people use those to put up their feet onto the seats, which soils them. I also like that there is a divider between seats. This prevents people to take up 2 seats or lay down (which i have seen happen). I don't like that the number of seats have been reduced.
I like that there are more vertical hand rails to hold onto, as well as the hanging loops to grab onto. At 5'3" it is hard for me to hold onto the high horizontal bars. I'm glad the hand rails are round, since on some current trains, there are square bars near the door that are uncomfortable to hold. The seats seem a bit high + close together. There still could be more vertical hand rails.
I like that there are more rails to hold onto for shorter people. Also like that there are designated areas for bikes
I like that the outside arm on the seats was removed
I like that the cooling will be better and the LCD screen is great. I did not see bike racks.
I like that its more spacious, and the seats are more more narrow. I appreciate bikes are being addressed.
I like that it has 3 doors. Looks too much like subways in NYC.
I like that 3 bikes can go on a car but I woul dlike to see more handstraps.
I like seats facing one way because I get [illegible] riding backwards! However, I understand the increase in car utilization when arranged this way.How about a car specifically for bikes??
I like most of the functional changes, except for the narrow space next to priority seating.
I like most of the design features. I especially like the open space, bike space, TV monitors, clean design, wipeable seats and non-carpeted floor!
I like more standing room + fewer seats, I also like changing the seat material to something that is easier to clean
I like more handholds for different heights. Please make sure the cars remain accessible for strollers in addition to wheelchairs and bikes, we need more "walkable" communities for all ages!
I like it. I really think you need standing seating particularly at bike parking wher eyou have fold down seating
I like it! Seems very clean and open. As a tall person i'd prefer the doors to have more headroom. I'm sure the final design will be more polished.
I like it but seats seem so close to each other.
I like it because it easy to keep up clean. The trains or smaller to give you better fit what are the seats made of?
I like how there's no carpet or fabric chairs. It looks much cleaner. I also like the vertical safety handle bars.
I like how there's less seating for crush loads, especially handle bars in the middle of the path near the door. One question is, could there be more bike spaces? Have more fold down seats so they act as bike spaces when needed and normal seats otherwise.
I like how the seats are back to back
I like fewer seats and wider aisles. The placement of the seats particularly near the doors seems better able to handle wheelchairs, strollers and bicycles on the current design in use than in the future model.
I like design but I wanted to know about the cushions on seat and back
I like central rails for standing & bike racks, digital displays.

I like bike area. Reduced seating per car is less efficient. More costly.
I like almost everything new in it, one thing I don't like is the side bar of the sitting nu the door is not gonna be there anymore. That bar is actually prevent "the standing peoples" from leaning toward the people sitting by the door. Thanks
I like a lot of the changes. The seat dividers, space, bike racks. I'm not sure I like the automated announcements because it can get annoying.
I like 3 door and i like spots for bikes though 3 bikes per car seems like less than I see on most days.
I just like the style
I haven't seen much yet.
I hate the way bikes are stowed. You need to use vertical hooks.
I guess the car design concerns me less than the actual upgrades to equipment rails.
I got a good sense of the configuration. It would've been nice to see a mock-up of the actual seats that would be used (1-2 seats).
I feel the priority seating should flip up so when a group of people in a wheelchair need to stay together they can. The priority seating should be 1 – 1.5" higher. The middle pole should be six inches higher so people in wheelchairs can get on and off easier or they can make it... the sign and add 3 more spokes.
I feel that it was a step backwards I was thinking it would look more modern and the space looks smaller like it's more confined, I do like the green direction that BART is heading.
I especially like dtthe floor to ceiling poles – the 3 sided pole in the center = the digital directions – the racks for bikes – the middle door for the bikers.
I dont want to give it a better rating because this is just a prototype and its hard to really tell exactly how its going to be. But I like the improved bike area and the 3 doors. It also feels more spacious. The doorway seems wider also which is nice. I like the better info. Boards/ digital screens
I don't like the wood seats! (Just Jokes!)
I don't know what the surface of the seats will be yet, so i can't fully rate the new car. I think the vertical poles are an improvement! There need to be a lot more straps because the upper pole is too high for short people.
I don't care for taking away some of the seats. They are crowded now. Maybe add more trains at certain times. The new seats seem strange, especially the ones for special seating (elderly). I worry about someone sliding off those side seats when the train takes off or stops.
I didn't think removing seats is an improvement but the middle door definitely is.
I didn't see much difference from current design. Seating has been reduced to make more room for standing people.
I didn't like the reduced leg room for the seats. I also think that the first two seats perpendicular to priority seating are pointless as is- no one wants to sit on that inside seat. Otherwise, I'm glad you're redesigning the cars, especially non-abosorbent upholstery + flooring!
I definetly think there needs to be a protective covering on the screens to prevent vandalism. I love that there will be no more map stickers or bar padding (which is always germly and gross to hold). I am 50/50 on the seat separation. I like the "private" space, but I don't think it would be family friendly. It's good for keeping people from sleeping to, but probably wouldn't be very comfortably for heavier people.
I can't get a sense of what the seats will look like but I really like the bike racks.
I can see people getting into fights about the seats behind the bike racks. The windows seem smaller. I like the digital screen and the poles for holding on. I prefer to have armrests on the outside rather than the inside. The interior lighting is a bit harsh. I like the center door.
I believe you can always imporve it more.
I believe that the trains design was excellent, except that on the roofs sides the roof is lower. I am a tall person but know poeple that are taller than me, so i know they would hit the roof of the sides.
I believe it is a good model because it is spacious and efficient and I think the new hand rails are successful.
I believe each train should have a few (slightly) differently designed cars. Each string should have at least one dedicated bike car, w/ at least triple the bike parking supplied in the sample car (although the provided bike parking area is an improvement. There should also be at least one 'long commute' car/handicap car which would be devoted to row seats like the old cars w/ extra handicap space near eavch doorway. The rest of the cars in a train string could look more like these new desins w/ standing/ bike/handican & seating all accessible
I appreciated the center bar as you enter. Very useful for shorter commuters stuck in that area.
I appreciate the thoughtfulness with which Bart is approaching the redesign. Thank you! But I don't think it's perfect yet...
I appreciate the bike accomodations & open areas to hold more standing room. As someone who travels from MacArthur to Montgomery everyday all of these changes will help my commute. I do like that there will be more trains. I also really like the screens by the doors and think the transfer info would be really helpful.
I appreciate that the seats are more compact. Making it easier for those who have to stand and/or have luggage, strollers, etc. I also appreciate the addition of bicycle racks. I also appreciate the addition of "branched" poles to hold onto, but would like to see them moved further from the doors to avoid a bottleneck situation, which is one of th ebigest problem on current cars.
I appreciate more standing/object space instead of seats but overall more improvements could be implemented. I like more rails to hold onto.
I am very concerned that the cars may be noisier I like that bikes are designated to one part of the cars- cars are often very crowded already please don't take away more passenger seats and capacity
I am shorter and the standing bars in the middle make it easier for me to reach. Otherwise, it look similar to current train.
I am sad to see the amt of seats that they current trains has. I do like the middle bar-les cushion on seats :(
I am overall very pleased with the design. I have only a few concers, listed below. Best parts: 3-doors, automated audio/visual next stop announcements, sound proof doors, color information headsign.
I am impressed with the concern over little details avoid the addressing of current deficiencies. Mid car door and posts excellent
I am impressed but would like to see it more complete. I do like the lighting and more space and higher seats. It definitely seems comfortable then the existing train.
I am happy to see more poles and less seating. Also very happy to see a place for bikes.
I adore BART as it is today.
I actually don't like the partitions in the middle of seats. I do however like that the car is more open and the extra door.
Hurray! Bikes! Looks like ther's not a lot of room for bikes. Are they to be staggered alternatively from/back to fit? More room for standing yay! What about seniors? (Looks like a bike vs. Seniors thing might occur)
Hopefully this will help make enough room and accomodate disability/ small children & bikes
-higher seats! -more places for shorter riders to hold on to -digital displays -; helpful way finding -seat dividers! No more sleepers! Ya! - Bike specific area is great
Having three doors for entry/exit will hopefully speed up the flow of passengers. Also, it's obviously time for space for the luggage that so many passengers bring on board now.
Hate the seat dividers! Love the map screens, higher seats, bike racks.
Has a few new fetures that the current train doesn't have, move areas to hold on to while standing
Hard to visualize the end product from the mock-up. I really like the extra hand holds for standing passengers.
Hard to tell about the finished product from the mock up. Are there enough seats?
Hard to move around. Like the side facing seats good lighting like the space
Hard to get a huge sense of things at 2/3 size + hard wood seats. -Like to notches for bikes -Like the interactive MAP -Like the split pole
Hard to fully evaluate without actual seats
Happy w/ the extra doors of course this will make boarding smoother. L-shaped seating is not my favorite, but makes sense w/ in the design, the seats could be a bit more fitted/ergonomic.
Handrail is good

Had more open seating for those who prefer the more open area (seating)

Had hoped for it to better optimize the seating. Does not appear to be an increase in # of seats.

Grid pole in the middle of the doors will slow down entry and exit for some.

Great that you're taking bikes into account but needs better implementation.

Great that there are more entrance & exit doors. Problem: pole dividing the two seats near the door is too close to seaters, needs to be further away so people standing are not right on top of them. Need more overhead straps for people standing to hold onto. Bike- only train cars.

Great spacing, curious about effectiveness of hand rails during rush hour.

Great bike racks, very exciting! But not many seats.

Great- bike area for each car w/ designated spaces. I like the "tri-grab" bar/pole in the center, but wonder about wheelchair access.

Good: visuals, external and internal, indicating train/transit info -bike slots Less good: where is luggage going to go? (width for it, but no designated spots) Excellent: quieter doors

Good: increase middle door, increase expected modern upgrades, increase usage promise of quieter travel Bad: decrease middle partition. I would sit w/ two kinds on one seat often! Decrease harsh cold interior feel in common w/ newer current trains

Good/more standing room. Seats perpendicular to bench are cramped. Would like to see add'l/better bike space.

Good use of space. Bike racks; very convenient

Good use of space- more bars to hold on to

Good to see more room on the train – especially aisles as a wheelchair user, I like the intercom will be near the door. Not happy that there will be only one wheelchair space per door.

Good thoughtful design

Good that BART is allowing for more flexible space. Really glad about the bike section!

Good standing layout, improved signage. Was just on London's new S-Stack last week- that's properly excellent. Better signage, full-width pass-throughs, etc.

Good seat space, armrest helpful to deligate space. Concern for heavy people, however – does help people from stretching out over 2 seats. Great bike holders.

Good seat depth. Knee room at [illustration] seats too small.

-Good open design -Preserved many or the blind friendly aspects of old car

Good- more doors/ quicker access, better door seats -better/ more bike storage - "Next station" screens - automated PA announcements – better AC - dividers between seats - Questionable – tighter seat pitch

Good internal circulation and layout. Improved 2 of handholds near door.

Good for environment – electronic displays seating wya out.

good efficiency. Expected a little more "sleekness"

Good design

Good bike storage; more room for standing

Good- because its very open and face each other (the commuter seems like) and not much room for straller but there is a disabled section w/c is good

Good asthetics, need more info on screen susceptibility to vandalism, good potential for modification. Plug -Doors are a bad idea because they historically have a high susceptibility to breaking. Look at MUNI, the old Boeing LRV's and others and you'll see they're unreliable bc of the beating they will take.

Good assortment of improvements, always some compromises bicycle accommodation could be better, more intentional bike racks, better access/ flexibility of bike racks. Use end of car space for bicycles where seating isn't allowed for seats. Large open space isn't the best for bikes more intentional space (that are still flexible for other uses) is desirable.

Good # of bike parking spots, but could be more. Consider to 5 spots, with folding seats next to the 2, and no folding seat next to the 3.

Good

Glad there will be better signage and communication on board. Also nice to see more room for luggage, etc. Train color to designate route should be prominent inside; outside especially for tourists. Nice to see seat dividers. Not sure there is enough leg room for some of the seats that face side seats.

Glad there is no cloth seats

Glad no more carpeting

Giving BART riders more options to enter & exit without having to crowd around the doors is a big help. The triple handle vertical bar is helpful as well for shorter statured riders.

Generally, I liked it. Wasn't keen on dividers between all seats. Didn't feel, even as a fairly small man, that I had sufficient leg room on side seat

From what I see I like it it seems great. However it is hard to envision what the actual train will look/ feel like. This a great start!

From an operational standpoint there'll be a couple inconvenience. Revenue wise aesthetically clean

For the info I recovered the amount of people it will hold, however, the concern of # of seat decreasing can potentially cause a problem when high volumes of commuter come on train and needs a seat.

Finally- bike parking on board

Fidelity of prototype. I hope the light stick would love bright the cave is. Bike rack is awesome.

-Fewer seats? -Limited bike parking -New monitors gooc

Fewer seats.

Fewer seats per car (and narrower), but glad to hear the plan is to run trains more often

Fewer seats mean more people standing. Width aisles mean more crowded with standing people and folks with bikes. I like having more doors but it seems like it will be harder to get to them. I heard more trains available but rider map is growing faster than capacity and this is still going to be fine. I don't think more trains and more crowded trains is where we want to go.

Fewer seats in the new cars. They feel very spacious though

Fewer seats but more ways to hold on when standing

Feels roomier

Feels more spacious, fewer seats.

-Feels more open, places for bikes - feels like there is less seating

Feels more open and spacious. I like the vertical handrails in the center.

Feels light and airy. I like the brightness. Looks modern

Feels kind of tight. Feel like there's not much space between each set of seats. The lowered side ceiling makes it feel less spacious.

Feels cleaner, the area for bikes I think will work out great

Feels clean but it's very boxy.

-Feels a bit cramped-Much improved signals/communications with-Arms between seats – thank you! There are always people who will take 2 seats to "sleep".

Extra door, bike accommodations, more standing room.

Extra door (+) designated space for wheelchairs + bikes Excellent --; Signage indicating "boarding" and "next" stop = Yes!!!/ great idea Only fair --; seating space in spot needs more legroom – see below [illustration] Poor --; route map/Black background small digital sign not as legible as existing large signs. Suggest --; if want to stick with this color scheme up contrast on all text to bright white Please add more soundproofing [near illustration] This space btwn seats not adequate ~ I am 5'1/2" and knees when seated are pushed against adjacent seat side. I am also petite – a larger person would have difficulty fitting in seats ---; (tall (+) overweight would not be comfortable overweight/obese would not fit without impediment to self (+) other riders

Excellent would be one additional change: make the sign for aged/disabled flashing

Everything looks new, comfortable, as well as a relaxed ride to wherever one's destination would or might be.

Everything look sleek and new. Nicely done

Every system needs an update and it is a good think that you are up to

Entry still too short.

Entrance doors are closer

Enough room for me to push my stroller and walk with my 4 year old.

Enjoyed the bike holders wish there was more group seating, aka Portland Max cars.

Emerg.button is an awkward place- i prefer the privacy of having it by the doors b/t cars. Bike are seems dangerous and awkward to get them in and out w/o tipping over. Don't like the grey color – prefer "BART blue". Please adjust the handle bar not to be so close to the people sitting by the doors. Maybe make it blend outward instead of inward.

Easy entry and exit with 3 doorways.

Easy entrance and easy exit

Don't see a lot of changes

Don't like: the dividers between seats, no more facing seats, fewer places to lean against like: signage about where are on outside and in

Don't like: fewer seats, fits fewer bicycles not convinced that the middle door is a good trade off for seats. Like: Triple poles with more grab space, bigger handles on seat backs, secure bike space (won't fall) Love: New displays

Doesn't seem so different, I like the bike slotted/designated design.

Doesn't seem as large as the current trains- is there a lack of seating?

Doesn't appear to be very different

Does not seem very different from current design. (in terms of utility). Hand grips/ poles are a good idea.

Does not seem optimized for space- seat setup is similar to a retired NYC subway design. Bike rack area is nice, though.

Does not convey if the seats are comfortable

Do not like the divider on the seats.

Do not like seat dividers; signs maybe too small; handbar in front of door

Do not care for boxed seats

Did not have seats

Design seems comfortable and modern.

Design is mostly an improvement vs. Current cars. I like the clean space for bikes with "slots" to control bikes during the journey. Good hand holds. Much more open near doorway to help during boarding. BUT distance (legroom) between window seats looks too small! People already avoid that seat – this looks even worse.

Design is functional, maybe branched poles could be adopted to seats to allow for more people to hold. (picture drawn)

Definitely less seats – when BART was first conceived back in the 50's-60's, goal was to have all passengers have a seat. This is far removed from original concept. Arm rests on aisle side are gone.

Couldn't evaluate the comfort of the seats because there isn't any cushion but i think the dimensions are fine.

Could use more standing room

Could use more rails for kids/short people.

Could use more bike spaces. Great idea showing the route on a screen- helpful for those out of town, Not sure about seating reduction. Feels more spacious. Like the hand rail in the center- but will it interfere w/ bike & luggage traffic?

Could have more bike racks. Overall, a nice design. A bit low ceiling.

Configuration of seats by door is too cramped here (picture drawn). I like the lack of seat rails on outside of seat. Also like the pole in the middle w/ three parts- very useful at rush hour. Extra doors will really help us and LED screen (unless you play video ads, what will be a major. buzzkill)

Concerned the seat sectionals might not be wide enough for larger people to sit.

Concerned about loss of seating space. Also, would love to see more bike spots to get them out of the way of people (maybe vertical). Monitors seem a bit small/ limited.

Concern for seating even though cars to be added. Overall, great! The system's directional guide is nice!

Concern for disabled passengers (wheelchairs) & "the Pole" which looks to me have as "no problem"- also am glad to see space for bikes

Commuter section seems cramped. Design does not appear to further or promote social interactions. Bike space (3) is stingy

-Colors are too cool - not warm enough-Lighting should be based 100% on LED solid state systems. But I see flourescent systems. Opaque plastic lenses are terrible; heavy light loss + dingy. Need better lighting design + engineering.

Cleaner & more spacious

Clean, simple, design. Feels modern and utilitarian

Clean, more efficient design to provide more comfortable

Clean looking/ spacious new computer screen helpful

Clean looking. Standings better than current. Better information.

Clean design, more space to put belongings (great esp. If you're kareling from SFO)

Clean design, computer screens

Clean design but wonder if less seats is going to be a problem. Need signage to address this seniors/ disabled. Like the three door design.

Clean and light – like that.

Cause even though I like the layout I feel like as a rider I'm loosing space and the windows look smaller. Though I thought the bike area was great cause I see bikes not knowing where they should go w/ their bike.

-Cars with 3 doors are much better to keep people from being trapped in the middle and have more standing room -Bikers may be hard to get out in current configuration, but I like the idea. -Poles near the doors (the ones in the middle of the floor) are great -Digital screens are a great idea, as well as scrolling marquees w/ the next stop -Wipeable seats + no carpet

Car looks clean, bright lots of space

Can't tell how comfortable it will be

Can't see final design of seats.

Can't find anything bad about it. But it didn't blow me away. Excellent would be super futuristic, but this is super solid.

Can see the improvement over the old cars.

But try extra harder to make the seats comfortable as possiable. Get trap seats lot (more room) but, other seats

Bright, spacious, doors, wide aisles

Bright + airy kind of hard to tell since it's not the real thing

Bright
Bike storage seems like it needs refinement. Bike closest to window is a tight fit.
Bike space, handicap space, center bars
Bike space seems a bit cramped. Increased side seats are a plus, but there should be more I like the location display.
-bike space is key! -electronic sign on outside of front of cars will help riders get on the correct train -digital display will help riders know where they are easily
Bike slots are good. Car doors good having 3 will load faster. Car dividers are good and defines the seat from others.
Bike slots – but need mechanism or place where customers can lock bikes.
Bike racks-very helpful for those of us who bring bikes on BART. Ventilation- the current cars get quite uncomfortable. Places to hold on- can get cramped now.
Bike racks could be biggerLove the fact that you can put luggage under the cars
Bike racks big improvement, but optional fold down seat hinders function – can't actually fit 3 bikes circulation of bikes in middle wheelchair at end – excellent! Much luggage still won't fit under seats color-coded digital display – excellent center pole is great addition
Bike racks are nice. I like the rear ones in the center. "ILLEGIBLE" - like.
Bike racks (dedicated). Seat assists on side seating. Middle bar for those standing. Seats that can be more easily cleaned. Middle bar for standing and bikes.
Bike racks – goodOtherwise looks the same
Bike rack is good add as well as seat divider. However, the holding bar seems too high. I am a 5'6" woman and still felt a bit stretched to reach this could be difficult for shorter individuals or long-distance ride. Overall, I appreciate the improvement keep at the good work!!!
Bike placement. Promise of quieter cars. Rate this 400 out of 100!!! Please fulfill the promise.
Bike accommodations allow mixed-mode transit. New design is more sanitary
Better use of space – seems like less seats, but more standing space and space for bikes.
Better than the existing trains- good, not excellent, b/c I'd like more bike parking! The 3 handlebars in the center are good though.
Better signage and in multiple languages, more standing and wiggle room.
Better seat design- also very exciting news about the digital display area and the "next station" announcements. The fact that there is less seating per car is a touch discouraging, as I only see Bart riders increasing in the future...
Better orientation of the seat to prevent people from taking both seat, and putting their feet on the chair. Divider provides more personal space. Spacer could have been a bit taller. Bike rack helps keep bikes together.
Better head room in the middle but still need room issues on entering and against walk by handicap area.
Better digital signage is needed for transit time estimates
Better bike racks – quieter ride.
Better & more space than what we have current
Beneficial to commuting riders, still needs improvement.
Been waiting for the animated display that shows where you are in real-time. I liked that feature on the trains in NYC
Because we want cushioned seats and 1 special car for bikes.
Because three sets of doors is too much, better to stay with two sets. Need to make riding on BART less expensive be more fair to worker, listen to their concerns really try to listen.
Because the design shown it did not showed the complete design of the future train (seats?)
Because seats are all one way. I don't like to ride backwards but rather to face the direction I am following.
Because it's just the model. The final product will likely be a bit different.
Because it's a little small, I ride bart everyday it need a little more room.
Because it seemed more better space and technology its good
Because it looks way better the trains we have now. They seem like they will be better for the community.
Because it looks the same.
Because it looks safer and more able to clean
Because I think we need cushioned seats for long rides
Because i like the model and seats are more comfortable.
because I felt that it had a very clean look, I'm not sure if it would be comfortable.
Based on rush hour experience there need to be even more places for people of all heights to hold on. More vertical poles! During standing room only times it is very frustrating to have to hang with your arm straight up.
Based from what I have seen today seating looks a little limited, and holding bars are also limited compared to the previous BART train. I do like the aisle space which is much needed during commute hours.
Bagging look solid- like split poles that provide more handholds. Concerned about configuration of bike area- not sure that even 2 bikes will fit.
Awesome: Seats and floors that can be cleaned and not retain odor like cloth seats. I like the 3-split poles, allowing more hands to hold on. I like the bike parking: it can be some baby strollers and can be some luggage are allowed on all trains. Bicycles should be allowed on all trains at all times as well.
As long as it's not a rug floor.
As a wheelchair user, I appreciate the expanded aisle spaces throughout the train. However, I work with a non-profit for physically disabled teens, and we often take BART on our outings. With this new design, there is simply not enough space for wheelchairs on each car.
As a frequent traveler, I would like to see more dedicated space to luggage especially larger pieces of luggage. Also, I didn't like the divider between seats. For larger passengers, sometimes it can be a tight fit if there is a separation divider between seats.
As a daily rider it seems roomier and i like the "LCD" screens with the "you are here" type of map. Really helpful for new riders.
Are the straps microbar???
Appreciate the dedicated bike space- wish there could be dedicated bike only cars. Am unclear whether the inconsistent leg room in different rows is just part of model? Like the increased # of bars/ poles for standing passengers. Glad no more carpet.
Appears to be more smaller-more narrow and too much space allowed for bikes. Many travel to airports. Wider aisles accommodate luggage.
Apparently places more emphasis on standing vs. Sitting room. Definitely a pro + a con but good fit to more ppl
Although room for standing has improved, it seems like bike space either stays the same or has lessened.
Although it looks updated, it still needs plugs.
Although accessible and considerate of passenger needs (wheelchair, bikes, handrails; good work) there's no personality, no warmth, no art to the design, it's very clean and ascetic
Alas, the model is confusing. One would like the real McCoy.
Addendum to previous survey submission. I really don't like that the cab cars will now allow people to pass between cars within the train- anyone who has destination at major stations (Powell, McCarther, etc) needs to be in the right car at the right time.
Added bike parking. Seat widths and heights work for me (5'6", 160 lbs)
-Add vertical (hanging) bike racks- creates space for one more seat or more bikes. -Make the digital display larger -Test different colors for lights (similar to Virgin America) maybe not so much "mood lighting", but warmer ambiance.
Accommodation for bicycles is very good. Hanger straps are excellent. More poles throughout the vehicle for passengers to hold onto. Better noise control (quiet vehicle) for the passenger access door.

A thought out design. I like the bike section.
A lot of great new features. Just smaller cars it seems. Seems like less seats.
A good amount of needed improvements. Easier access to enter/ enter cars, increased capacity, visual monitors to alert passengers on next stop/ transfers.
A few less seats but more open space for standing and bikes which is good. I like that it is large. Love the more handrails.
A few good ideas like the triple bar to hold but the seats should be taller and they should be more ergonomic. No thought seems to have gone into ergonomics at all.
A bit concerned that there seems to be less seating, but I like the arm rests, bike parking, displays w/ info: poles that allow for easier standing
3 spots for bikes is not enough. With more people biking, the demands for space of bikes is also increasing.
3 doors per side= excellent! Higher seats also good- hold bar with 3 handholds, wonderful design
3 doors is good not clear what else is different
3 doors instead of 2
1.The train look nice and passenger tri-holder are convenient. 2. I like this design for bicycles: because more and more people commute with bicycles to work.
1.) Spacy 2.) Like bike storage 3.) like TV monitor
1. When I stand I sometimes use a vertical pole on my spine for stability v. My hand (s). Less poles/less seats- I understand more cars + frequency= more seating. So if a back-up; break down, will that cause less seating? Just wondering
1. Signs need to be bigger to help people view the station maps 2. The seats that face one way, then on other side face the other way are going to be a problem because every one will bum rush the seats that face forward
1. Seating primarily facing toward front +rear. Seating needs to be parallel to walls to allow optimal load. 2. Loop straps fabric is not easy to clean. Consider solid straps (metal). 3. Bike area needs a sign, visible from outside car listing available spots 1,2,3 or none activated by wheel in rack spot. 4. trains do not need drivers "automated train system"
1. Place speakers as Washington metr. + destination signs @ each door outside. 2. Change 3 part center pole- a bike tray to a single pole 3. Shorter overheat flexible straps 4. Place end divider 4 on seats near exit
1. Needs more window area for view. 2. Need more windows.
1. More bike space, the tire slots actually seem less efficient than the current "pile-up" method. 2.tape/lines on floor seem to isolate space 3. thickness of aluminum handrails/ guide – maybe wider
1. Center of dual seat-arm rest separation 2. 3 person standing post good! 3. bike racks 4. washable seats
1) The seats look a bit small than the current one2) More cleaning works can be seen in the future3) Will be more congested as you designed more space for bicycles
+Higher capacity access/egress-fewer seats+higher carrying capacity+electronic system maps+bike racks+center pole for use during high capacity commute hours
+ Digital display is great finally BART can join the 2000's. Seats still are comfortable with a bag. Arm rests help keep personable space. -) Bike issues! MAKE CENTER CAR A Bike car. paint it orange wite bike on it is as many languages as you can.
*Spacious *TV" screens are helpful
*Realistic and Safer bicycle storage *headroom increased *door height increase
*Bike friendliness*More entrances/exits*Decrease in seating vs. Standing room...we'll see how that plays out-Aisles still feel narrow esp. When ppl wear backpacks
- The seats are very comfortable -I like the roomy center door -The bike section seem a little cramped. (of arm the bike next to the window, how to a juggle the other 2 bikes to get my bike out?) -The entire car feels more spacious and able to hold more people comfortably.
- the "mirror wall" was very disorienting. is this part of the design to make the train seem larger inside? or was this to show add'l cars behind the model? this gave me instant vertigo + nausea + made me want to get out immediately. -There appear to be fewer seats available. is this true? - I thought there would be 3 entrance doors - wouldn't this impact the # of seats available?
My concern of the # of seats is still a concern. However, the display is much better in person than in the print.

Among those rating design "only fair'

You've taken out the chairs to make more room for people to stand but for every chair you've taken out, you've only made room for two people to stand.
You're proposing new trains and you're going to chanrgre "us" an arm and a leg to pay for trains with fewer seats. I see you now have new bikes racks. When are you going to make them pay? And what about the dogs? Will you make them pay as well? :)
You took out too many seats you left too much roo mfor bikes and rude riders, baby strollers, luggage, rolling briefcases, and other things to trip over ?Do you really think down town S.F. Or other communities can handle the "riders"increase you insist is going to happen in the next 20 years- is there that much room for expansion?
You should have had a mockup with the operators shell and at least show 2 of the three doors so that we could actually see the seating arrangement
Use Bart with bicycle regularly. I liked the bike rack
Too much stuff going on to make every happy- should have bike only cars- seats need to be wider. More hand dangling hand grips
Too much emphasis on standing. Not enough good seats. Commutes are 30 minutes to 1 hour.
Too few seats. Too big of a accommodation for bikes. Bike riders should be charged double for extra space utilized.
Too few seats, too much emphasis on standing. Lighting is good, though.
There's hardly any usable seating. The seats adjacent to each other in a L shape only have 2 seats that will really fit people at any one time. The #3 seat doesn't have enough room for a person to sit. There's not enought leg room for people to be in both seats 2 or 4 at the same time. The dividers in the end seats will make it very difficult for people to get in and out of window seats when they ahve items like briefcases or their laps. The door is so short, i wouldn't be able to sear a hat and get on the train w/o ducking. Thos darn black handle things make it difficult to navigate through crowded trains-hit head on them.
There were pros & cons.Pros: speaker, audio, digital speaker, triple standing handing holderCons: I can see the size of seats being an issue, as they are smaller and the size of people getting larger, this can be problematic. And w/ the seperater, although great to assist in people to rise, it also reduces size of seat, slimmer sit near window, wider towards the aisle.
There wasn't that much different and a major complaint is against the seat configuration where the fron of one seat butts up against the ride of the seat next to the door. I don't know how much more helpful the bike rack is compared to the current situation with bike/ handicap spaces. I worry about the while color in a similar vein to how the carpet has aged how will the color/ plastic age.
There should be more room for bikes. A lot of people commute that way, and should be encouraged.
There seemed to be less seats... Where are the areas for bikes/ A great concern i have is w/metal dividers. Families want to cuddle, lovers want to cuddle on long rides home. Let's not elt classism divides. If people want to sleep on BART... Let them!
There are positive features- designated bike area, (though narrow bike w/ saddle bags would be very tight) center polem described new features. // The unimprovements to me, are the narrowness of the seats. Wide hips will not fit! There is so little leg room where seats co-incide (picture drawn) Really narrow! Long trips in a tight seat would be tedious.
There are no good reasons for dividing the seats. This will make it impossible for large people to sit in them and will make mothers have to leave their kids on their laps – things are fine the way they are now. If someone is sleeping I can just ask them to wake up. ACCESS PROBLEMS!!! are important.

There are less seats
The smaller seats for a larger person will not be nice
The sit is not comfortable and may not fit every one. There is not much passenger sits.
The signs (electronic) need to be bigger for visually impaired. Need 4" font height to be able to see train destination sign. Map is totally unreadable. Can't see light/arrow indicating where train is. Can't read station name on map. Bar at priority sets - the bend is too low as you hit your head. Make bend higher or padding.
The seats look very uncomfortable (hard to sit on)
The seats are to close, I love that the bikes have a section for them, need more seats for handicape people, also extra room for wheelchairs, cushion seats, love the lighting.
The right angle seat provides no room and is terribly designed. The current cars have this and it makes no sense!
The reality is that because I ride BART so much I've become somewhat blind to how the current car is constructed. So going into the model of the "new" one.. well there isn't anything to compare it to.
The lights bother my eyes. It seems like a waste of money if the train doesn't run over night.
The handle bars at the top are too tall for me. (I am 5'2. 5".) There are currently not enough black grab handles for short people. The bars at the seats are nice... But I also have hit my head on these types of bars.
The hand rails are too high. More sets should be added. Door way can be a little more narrow.
The end seat that is close to the door has no guard or the side seat it is in the middle.
The design seems like only a minor improvement. I'd like to see retractable seats, similar to the Paris Metro. This would allow for extra room during rush hour.
The design feels smaller and with the 12-15 people in the car it already felt crowded. The reduced window size makes the car feel even smaller.
The cost on the commuter
The arm rests dividing seats are restricting for larger-sized people. There's not enough leg room in the window seat perpendicular to the elderly/ disabled-priority seats. However, LED signs is good- it's a must for deaf people. There are no handles/ grips within the connecting door's space between cars that is near the end door part of the model.
Still not enough room for bikes, strollers, + and sealed passengers.
Still not enough attention paid for bicycle space
Sterile. Too bright.
Sterile, cold, functiona/nothing for comfort. But understand seat barriers to prevent transients from sleeping or taking 2 chairs. Some commuters even take add'l seat and put their belongings, you can put more poeple on train but uncomfortable. Maybe another transit service will compete w/BART in future.
Some of the older car used to have a partition at the end of the seat nearest to the door. I liked the feel of it when I sat there, and miss it on the current cars. I'm sorry to see it missing from the new car as well. The partition that I'm referring to, also had a vertical grab bar that was convenient for standees to hold on to. I miss those grab bars. and I'm concerned that the central dusters for grab bars are going to block traffic too much.
Some of the legroom seems crowded, but I do like the 3 door system.
So bland- a little "hard" look, fewer seats how's that going to work.
Small, crowded area, no leg room, seats to close together
Small windows, lack of seating
-Side facing seat too close to the forward facing seat- will not fit an average person -Divider between seats will bruise hips -Vertical bar in center blocks entrance/ encourages people crowding in front of the door -Seats too small
Should have more seats
Seems to have clearance issues w/ features. Also the four seat facing e/ otherare gone. Like thoseSeems less efficient in design as well.Feels sterile and plain.
Seems pretty similar to old one. I do like the bike racks.
Seems like there is more room to stand than there is to seat.
Seems like a lot of wasted space
Seems like a good start but lacking full use of space.
Seemed cramped. Seats had "armrests" ub nuddke tgat seemed to constrict seats. Lighting could be more dynamic.
Seem less comfortable there current BART cars. Less seating to fit more ppl is not always the best choice. Some of us spend 1-1 1/2 hours a day commuting.
See below. The holding pole in the middle of train looks ugly, and people stand next to it can hold on that.
Seats perpendicular to each other are inaccessible.
-Seats not ergonomical/ comfortable too hard/ no back support -don't like seat reduction
-what is purpose of more doors? If Bart announcer asked people to move into the middle and not crowd doors it would help a lot!
-not enough hand straps- bars are too high for many people -like the middle rail to hold but might be more hindrance on a crowded train
Seating perpendicular to the car walls is a waste of space. Should have bench seating along the walls to allow maximum standing room. Thi sis just more of the same inefficient use of space. See: NYC, Japan, etc.
Seat separation is a negative.
Seat next to the horizontal seats are too close, no knee space. You'll feel like you're sitting on someone's lap. The arm rests make it difficult to get in and out if you're in the inside seat especially if there's someone in the outside street.
-Rounded edges for seats better for elders(bruses) ; padded sufficient alt? - vuje oarj gedges- where do owners stand vs sit ; would that propose stealing? no naps! - seats both sides @ waiting area. (picture drawn) why not keep an extra row and allow four-seven people instead of two seats + 3 standees in the aisle . - outgoing doors could promote falling or abruptness ; need for outside signage that is prominent ; also on system intro, and brochures (ps- the gap is harmful to all childrens feet)
Restricted seating, prefer New York style bench seating to accommodate all sizes.
Because very small
Poor design
Partition between seats not a good idea- some people heavy some thin. Seat (2 seat) near door shouldn't have for- awkward. Also seat perpendicular to it needs more space
Overall aesthetic design. BMW I know consulted on the designs of the train. Based on their work Warsaw Poland's Metro, I had high expectations, but was disappointed.
-The "Helix" center pole proposed in one of the designs was much better. -The bike rack area seems to take more space.
-The seats! So little of them!
One of my primary complaints w/ current capacity & configuration is lack of space. It is a rarity to get a seat, let alone have any space to hold a book or magazine while standing. The new configuration feels like it has fewer seats. I feel the dedicated space for bikes is impractical when there will be fewer options for seating. Many regular riders have suggested a dedicated car for bikes if they are allowed on during commute hours.
OK
Obviously it is an improvement but I was expecting something more radical, the seating is disappointing. Put row bench seats on one side! And the bike slots are inadequate. Why not make a bike car with more storage.
Not that difficult. Like no rugs.
Not optimized for bikes. Space allocated for three bikes badly configured. Use full car span to accomodate mor ebikes in tight spaces.

Not many seats. As a short person, not a ton of places to stand and hold bar.
Not fancy. Not comfortable. But easy to clean and may economic.
Not enough space for rolling items- luggage, strollers, bikes, wheelchairs.
Not enough space between forward facing seats and side facing street. Has luggage travel been taken into consideration. I have been on cars w/ bulky travelers from SFO and to OAK. Bike carrel didn't seem to substantially fit 3.
not enough seats; seats appear to be very uncomfortable.
Not enough seats. Very narrow.
Not enough seats. Too much accomodation of bicycles.
Not enough seats. The design looks more like a bus, than a train
Not enough seats. Seems like you are accomodating bicyclist.
Not enough seats. Color of white is just to much
Not enough seats
Not enough seats
Not enough room for wheelchairs + airplane commuter w/ luggage. Pole in middle interferes with wheel chairs may be yes for middle door =)
Not enough room for big bikes
Not enough leg room. I didn't care for the arm rests.
Not enough leg room for taller people
Not enough bike spaceNice roomy feelBetter sound system!
Not enough bike space. Conflict between bike space & seating. Perpendicularly arranged seats makes for a really tight corner. I like the armrests between seats. Lines on floor is good. Feels open in center near doors. 3 boarding doors will be nice. Feels too similar to existing cars. Room for improvement.
Not designed for taller people. I hit my head every time i walk in the door. The bar between the seat not cool . You can hit your head when seated on sudden stops.
No Leg Room
No four seat facing each other (breaks up traveling pricars) cushions are less padded
Needs more seats
Much prefer older design with more seating available I do not like the "dividers" in between seats, either... older design much more comfortable for tired commuters or folks in general...
More seating
More legroom needed. Hardware for bicycles does not solve the problem- needs to mount vertically. However, new cars are necessary.
Missing dividers to lean against- (at door way) center pole good idea. Seating is very important! You have a older population that are too unstable with hanging like a side of beef, too short, too arthritic, etc.
Make a bike rack that is functional, a priority. I don't see any difference in this prototype. Last car designated for bikes? Clip design --; easy lock in/out to stabilize fit up to 5 bikes every other car?
Lots of room- good not but not enoung seating
Loss of seats in favor of bike section is not good. Shorter & 'little people' will have difficulty w/ higher chair/seat design. Perhaps have "special" section of lower seats for shorter & elderly. "Group seating" & storage availability under seats are good ideas. Yet not at loss of greater car capcity Caltrains have 'bike car' 11th car @ end of train- perhaps BART could have access via 10th car for longer trains -or- have specially re-designed 'last' car w/ extended vertical bike storage.
Looks too condensed/ & please don't put wooden seats in the cars.
Looks smaller; wish there were more bike spaces.
Looks like seating is being reduced. The straps are not comfortable to use for a 30 minute ride- please consider alternative options.
Looks a lot like current- not much improvement
Limit 2 bikes per car? Model seats, hard. End hand rails potential hazard. One can easily bump head when exiting
Like that there ar emore poles to hold onto when standing. Don't appreciate narrower seats, closer front to back, and fewer. Used mirror in display car deceptively made car look more spacious.
Less seats than the original Bart car fleet. Over the years seats have been removed to make space for bicycles. The new design maintains this historic trend of Seat Reduction. Argument of more seats system-wide is not relevant unless there are added trains/ car along the same line during peak periods, which probably would happen to SF through the tube.
Less seats more space? I'm worried this will mean less trains, more crowded people.
-Less seats means more people will be standing for longer distances - I never get a seat as it is
Less seating, need more straps for shorter patrons, bikes storage takes up too much room- why not use hooks from the ceilings? You could fit more bikes in the same space. As a disabled person I'm especially concerned that there are less seats.
Less seating available for SFO trains -- would be nice to have some storage for luggage since you have space for bikes. Would be better to have less bike space in each car and have select cars identified as bike cars. When ILLEGIBLE/times of year where seem less bikes are -- that becomes wasted space.
leaning against a vertical surface doesn't help i need something to balance my weight against
It's the same setup just lighter and a bit newer
It wasn't significantly better than current model except the carousel pole in the middle of the car
It think if fair so please can also pack they bike
It seems like bike parking is actually being lessened instead of increased. Currently you can fit about four-five bikes by leaning them against one another on the wall. With the new design ou can only fir 3- and the third doesn't actually fit. Also the signage in the mock car is too similar to that used for handicap seating. I love that you guys are trying to make room (and official room) for bikes but I don't want to get yelled at (or be resented) by someone thinking bikes are for space with handicapped seating.
It seems cramped. Most of all, there seem to be less seats- when there are never enough seats, especially on mostly crowded trains. For seniors + people w/ disability its very prohibitive to take BART because of how you're packed like subhuman sadines in uncomfortable trains. Often younger people do NOT give up seats, + many still hog several seats w/ their backpacks , luggage, bikes, nurses, etc. Bart needs more trains and more seats- not less!
It seemed to be almost the same as existing designs. There were no usb ports or wireless connections available or places to recharge devices. Advertising was no personalized.
It seem to be smaller and less seats but more standing that is a plus.
It only has small changes to current trains, there should be less seats and more standing room , maybe all the seat on the walls or easily convertable seats
It looks smaller and uncomfortable
It looks nice and the are for more bikes is a really good idea, but i don't think it has enough seats. It looks like there is less.
It is similar to current. Has little more room for bicycle seems like number of seats have reduced in car. The platforms can only handle 10 cars so how you will handle more public transport needs for future.
It is difficult to evaluate a stationary model and, once again, a wall is going to prevent forward viewing thru the tinted window... very disappointing
It felt smaller
It feels like the train car is smaller, specifically by the doors . Arm rests could prove difficult for larger people.
Is it worth the cost? How will the prices change?

Interior design is bland + boring. The Bay is too much of an artistic + creative hub for the world to have cars that dont inspire or represent that!

Intercom(red) button needs to stick out so that a person in a wheel chair can push it lower. In wheelchair area, a bar is needed from ceiling to floor at outer corner edge so a person in a wheel chair can grab it w/o breaking their arm like can't bend over backwards to reach wall mounted bar by door.

-Informed that model seats did not have cushions that will indeed be provided on the real cars. CUSHIONS ARE UNNECESSARY & UNSANITARY. -BIKE RACK ONLY HELD 3 bikes- NEED TO ACCOMODATE UP TO 6 bikes per car- OR have an ALL BIKE car - Still too many seats- check out NY metro - just one long bench- that's it

I'm really not happy with the reduction of chairs. It'll reduce number of riders.

I'd rather have more seats and less doors. I'll miss the carpet and upholstery and the lower seats.

I wish there was a car dedicated for bikers. I think duplicating the newer NYC trains would be nice. Seats against the wall makes better use of space.

I was disappointed at the choice to double down on the seating configuration where open and commuter-style seats are adjacent. As someone who has commuted by train for years in Japan- far higher capacity systems- I suggest looking at seat configurations on Japanese trains. Instead of a configuration like this L where the person sitting in the corner seat is

I thought the gray and white color was to bland. The car need some color.

I think you would have modular options for seats. Seats are a lot less. I think you could consider something like, Liam Hawry's design for the unations design competion it's like a coffee table with the back of the seat folding up this would save space and yet create the option for seating and more bikes.

I think the current design is better. New one seems cluttered without as many seating.

I thing there are not enough seats, and there is not really space for bikes.

I rated it this way because as I see it, the trains will be shorter and therefore, have less room for commuters.

I rated it that way b/c it looks like ther's less seats and that's what BART needs more of. The fact that it's white, makes it looks nice, but it'll get dirty so easily. I liked the fact that there's a pole in the center though so people (short people) can hold on to that.

I personally would prefer a train which has more seats than the current design.

I love the bike racks! But i feel it could made better use of space for expample having the seats facing each other in a long row would maximize seat and standing capacity. You should improve the old design.

I like the bike section... too tight in seating area... it's not for large people... fat people will be squished or sitting on others.

I feel uncomfortable sitting on the aisle with no armrest. The aisles are very narrow which can create issues walking further into the car especially if one is traveling with bags/ luggage. There are a lot of tourists and travelers who board SFO train. The polls create a blockade entering train if train is full of passengers. Could be a safety hazard especially in emergency situations. The armrest though a nice idea could be very uncomfortable for larger passenger. I understand we can't cater to all but we are an obese society

I feel like it's a step better than the current trains. It felt slightly cramped.

I feel as if there needs to be a few more forward facing rows of seats. There seems to be lots of room for bikes, and even though that is a good idea have more focus on people sitting

I don't think we need three doors; the armrest is a potential problem getting into the seats, esp for larger passengers; I would like to see max seating in specified cars and bike/stroller/luggage/wheelchair cars in the center of the train. Keep bikers & commuters separated pls

I don't see a big difference between the existing train car design and the new one.

I don't like the sitting arrangements. Too close to people and you look at each other. I am not sure you have more seats. Look like you have less seatings.

I don't like the seats

I don't like the L shaped seat layout, & no leg room for the guy in the corner

I don't like the idea of seats being removed. I have mixed feelings about middle doors. I like the triple pole and bike rack idea. In same seats. I don't like the middle arm rest.

I don't like the divider in between the two seats.

I don't like the divide in between. It feels weird.

I can't quite invision the seating arrangements being more accomodating for increased ridership

I am somewhat dismayed with the removal of some seats and the seats aren't as comfortable as the current cushioned seats. Though they may be cleaner, they will be less pleasant for an hour trip – if you get one – it is awfully spartan

I am not sure that sacrificing the number of available seats in a car for a 3rd door is a good idea. I prefer more seats to a 3rd door.

I 6' tall and it seemed a little tight on leg & head room.

Honestly, I think prioritizing bikers so that they receive two spots for the same increased price as my one spot seems to irk me. I love having a place for bikes, but I would prefer a train car that made this priority shift.

Have the dividers between seats.

Good for bike. The seat next to the door still have no leg room. The divider is not good for mothers between the seats. These spaces are like , the seats are too small there.

For the long haul commuters (+20 min ride), the existing seats width and comfort is very important. I think the new Muni style seats are fine for folks who only need to be in the seat for 10 mins. And for heavy -set folks who travel long distance, these seats will be awful.

For a revamp of the design i thought it would look more progressive. It seems very basic with uncomfortable ergonomics. The color scheme doesn't seem appealing. I feel like a cleaned up version fo what is current would almost be better.

Fewer seats. Seats should only be on the outside

Fewer seats, uncomfortable- looking (although probably cleaner). I'm not confident that BART will actually have more cars in a train to create the extra seating, like the tour guide said. The stations can only accomodate a 10-car train (?)

Fewer seats too much technology – keep it simple --; lower cost, lower maintenance cost

Fewer front/back facing seats is better but why not all side facing? Given current experience more bike space would be useful. The racks and and bike dedicated door seem like a good idea but maybe double the capacity?

Feels similar- bike racks are interesting- felt small for various tire sizes.

Fat people can not sit in narrow seats

Even fewer seats than now :(

Empty one car per train no seat just bikes

EI ("L") seat arrangement not comfortable/not effecient use of space. Bike stand could accomodate more bikes and people w/stand up bike racks.

Doesn't seem to innovative. More evolutionary. Could use this opportunity to innovate on car ceiling components, standing bars/ supports, flooring & general automation. LED advertising signage for more income to supplement service.

Does not seem optimized for demographics of BART riders. Difficult to move within.

Does not seem ike an improvement. Will it change the overall capacity of BART?

Do not like pool at door, seats are to thin

divider on seats means large people (300lbs+) can't sit. Less leg room on seats. Pole in door area (between set of doors) may impend movement when people have strollers, baggage, bikes.

Display. Needed actual seats and bicycle locations. Seemed unprepared.

Digital display is good. I understand you want to fit more people in cars during rush hour, but fewer seats will make more people stand at any time these seats are filled.

They can't study or do work while standing. The bike rack is an improvement.

Did not like new seats; but appreciate that there will be 3 doors for on/off boarding.

Currently just a mockup. Seats aren't real seats, can't make an informed decision yet.

Could of had cars widen other than that, great.

Chairs/ seats don't look to comfortable

Central stanchion will make maneuvering w/ bikes/baby carriages/ luggage etc, difficult. Have you traveled at rush hour by BART? It only works b/c there is space to maneuver at the doors. L-shaped seating config @ doors looks even tighter than current configuration, less practical now with tighter seats. Not seeing a lot of innovation here.

Ceiling hooks would allow more bikes in same amount of space

Ceiling are low + will feel more cramped like NYC + paris subways do. Current trains are more spacious.

Cars will still be noisy.

Cars seem to be designed more for making customers STAND than sit. Large open spaces to park people in like cattle and seats grouped where those in corner seats have to climb over someone to get out. Hand rails from ceiling's are only made for tall people, 5'1" customers have few places that are secure to hold on to. Seats should have generous padding.

Cars have fewer seats. This is supposedly made up for by having "more cars" but this seems to be wishful thinking and not an explicit guarantee that there will be more cars available. There is no good justification for reducing car capacity without a credible promise to increase # cars.

Car feels very constricting. Seating needs to be improved. The bicycle space design needs to be improved. Not enough space.

Bike storage should be uncased in quantity. Arm rests between seats should be eliminated for greater flexibility in # of people who can sit. Keep bar @ handicapped space --; helpful for bikes. Dislike bar between seats for seats facing sideways.

Bike access at status quo

Bicycle area not good. Should have hooks on wall or hanging for each bike, as in Europe.

Besides the seats, there are so few improvements. You need to use the space more efficiently. There should be an all bike car/area like on ferry's/CalTrain. Straps hanging off the bars over head are dirty and hard to keep yourself stable. Orange and blue? Why?

Because there seems to be more room!

Because of safety and security reason

Because it's look very small compare to regular BART.

BART is obsessed with sacrificing seats in the service of accommodating inanimate objects that take up space but pay no fares: full-sized bicycles. Your Baby Boomer riders are aging but being forced to stand due to this reduction in # of seats.

BART is essentially a suburban commuter system connecting "bedroom" locations to "work" locations. Travel times can be longer than a city system like MUNI. The new design is very much a city subway design- fewer seats than before, more standing (and for longer times). BART expects to carry many more people longer times & distances. This car design is not well thought out. A positive: the extra door may be useful.

As a petite person, I still found the seating near the entrance where the priority seating and the forward/backward facing seating near the wall to be a tighter fit for me. The seating is too tight overall! Floor to ceiling poles are for more sturdy to hang on to than the hanging belt loops and there should be more vertical poles not less.

As a mom, I really appreciate + will miss the 4-seaters.

As a big person, I'm not a fan of the smaller seats, I'm also worried about being able to get a seat w/the fewer number of seats on each car.

As a bicycle commuter, I am concerned about space to put my bike. In the present car style, much dead space is created when there are bikes on the car, MAX in portland has hooks on the walls that allow for fast 30 sec deboarding.

Armrests, smaller seats. But: visual information screens for hard of hearing and deaf=Att. Long time coming!!!

Armrest in middle not a good idea prevents from having 3 school children from sitting together. 3-door openings great idea.

Aisles shd be narrower, 4 seats as wide as current cars. Fenestration looks funny (different window levels)

After a long day at work would like to have a seat on the Bart train, not limited seating. Seats are too small with the divider + also seats need to be softer. On pike hours need more cars for bikes, maybe at the end of Bart trains where the new air condition are located on each side of the car the height need to be taller.

Actual sample seating- no cushion or fabric should ever be used in public seating. Not sanitary

A lot of commuters are riding for 20+ minutes and there are no more seats. So we stand for over 30 minutes?

A couple of us in the train together noted the lack of much seating. I'm okay with making things easy to clean (yes!). I'm not ok with making things uncomfortable. I'm especially not ok with design (like barriers between seats) that are unfriendly to the homeless, or even just tired folks with kids.

3 bikes spots is an improvement but will not accommodate bike commuters- why not one car for bikes/ bikers? Bar is still too high for women under 5'5". the hand holds are flimsy. Doesn't look like there are more seats.

1. Too simple color. 2. Cannot see any special design for disabilities!

1. This design underestimates the current number bicycle commuters, let alone the number of bikes of BART in the future. 3 bike racks per car is simply not enough even now. Additional bike space needed. 2. Divided seats- the armrest barrier- will decrease seating for people who are large in size. Currently larger people are able to sit okay next to another passenger. If you put an armrest + the hand-pole, larger people will not have enough seating options.

3. This design does not make it easier for short riders to hold on- lower the bars in the ceiling + add more straps.

1. the division between the seats 2. the window design is limited in the view 3. the pole design in the middle of the floor limits a person's movement when others on a crowded train can move- I suggest designing maybe drop down or pull-down handles for grips

1. Remove the partitions between seats. Awful idea! 2. Increase # of straps. Check New York subway 3. Combine wheelchair + bicycle areas so that # of seats can be increased.

1. Over committing space to bicycles if you want encourage bikes, have a bike car, bikes and seats just don't mix. 2. "L" shaped seating_ the seats in the "L" corner only fit smaller people.

1) Need more seats for long distance commuters 2) Right angle seating makes hard to put luggages 3) Side seats are not comfortable when car start and stop (you lean sideways – may hurt backs easily.) 4) Need more handle bars for shorter people

of seats per car should not have been reduced.

Among those rating design "poor"

You took away too many seats and gave too much space to bikes!

Too little room around passengers – facing to side seat no leg room. Side way taking seat and forward facing seat – and I'm only 5'2" personal everyday space seat too close together – person my personal space in 2 seats. Too few seats – the 3% is too much! Don't need another door. Side seat armrest may help.

The tripole will prevent mothers with strollers, oversized wheelchairs, paramedics, (?) from getting on train.

The only difference I saw was the bike rack (long over due) Did the windows get smaller?

The even more limited priority seating will even more be taken by able bodied people

The dividers are wrong- on many points ; I take the BART every day with children 5 years old and younger we often sit together as a family as they nap with their heads on my lap- also it seems very un-compassionate towards those who have no where else to sleep

The center poles need to be moved. They are in the "traffic area". Move 3' both ways & install two more for a total of 4.

The 3rd door compresses the car. The clearance sideways and front way seating is too tight. The TV monitors need to be less flashy – something more simple. Disabled people can't see when the train is crowded.

Thank you!

-Taller passenger's head conflict at the back to back seats -Perpendicular seats will have a conflict w/ knee space -Seat proximity to side wall is an issue for taller passenger (another head banger)

Seems sparse not user/rider friendly- not enough seats -CHEAP small display	Overhead wristholder= sparse not for short people -too
Seats still to small and to close. Lack of head and space room. Even display was dirty.	
Seats space is too narrow between seats. Train height is lower. Seats are narrower. Seat bed too short. Seats not together, when you are with a group. No security camera noticed.	
Seats shouldn't have dividers because it is extremely uncomfortable for people of size.	
Removing seats to make room for more passengers is a very bad call. Keeping more seats and adding more trains will be a better thing to do.	
-Prefer old design -Seats are too high- not flexible for short people -Don't like armrest and backrests-both decrease flexibility for people of different sizes and needs- please eliminate -Need a variety of types of seating to adapt to public -The old Great trains are now as bad as other systems	
Poor, because I travel long and it's very uncomfortable for such a trip to work and home.	
Poor taste it looks worst. There no space even in the demo viewing	
Poor bike management	
OK, fine the screens are useful but WHY do you put just a few bike racks and put them such that the handicapped seats need to be folded up to put the bikes there? I hear you're cutting the number of seats but many people commute 45 min+ and need to sit or like to do work on the train or are elderly	
Not full figured friendly, not enough leg room.	
Not enough seats.	
Not enough seats! Not enough ways for standees, who will be even more numerous, to hold on to anything. The horizontal poles are way too high for shorter people to use. No barriers just inside the doors to lean on.	
Not enough seats- my balance is poor and I need to be able to have a seat	
No seats, no room, too small	
New seats suck, metal pole in door way people run into the car all the time now they have to contest with a pole. Not enough seats do not like what's coming.	
Considering space \$300 a month to be stuck in a small car. There are a lot of fat & people who stink and now we have to be closer together.	
Need more seats!! increase number of seats!!	
Need more seating. Make dedicated bike trains.	
-Narrow seats -Central divider would not accommodate most BART employees. Lower hangers	
My rating would be 1 out of 10.	
Limited seating. Disabled seating limited, not enforced seating for some disabled or standing in crowded car will create more discomfort on longer trips.	
Less Seats? What's the big difference? And Why show a model in this way? (kudos on bike rack, though) It's not even the new car. What do seats really look like/	
Less seats; seats with arms/separate hard for obese person to sit comfortably	
Less room to sit. No more seats that face each other. Not much room to put luggages (Imagine if you have 2 roll luggages 1 carry on, where do you put it?)	
Lack of seating- I can see a time when I could	
It's hard to tell what the new seats are like when they are wooden. I am 5'8" and the ceiling felt very low.	
It looks smaller and more compact. The seats look like they are closer together. Stop building new models and maybe workers won't keep striking. Use the money that your putting into this new train model to pay your employees.	
It looks like the seating capacity has been cut in half! Poorly thought out!	
I didn't see much difference.	
I am a leader in fat activist community. The addition of armrests/ rails between EVERY pair of chairs creates inaccessibility for all people whose bodies happen not to fit between railings. Larger people will have to perch on aisle seats only and be bumped by other passengers. Not safe & not legal!	
Horizontal hand rail is was too high. You absolutely need to trippl the hand straps throughout the car and absolutely have hand straps on the door entry rails. The seat spacer is totally unnesesary and discriminatory. A bar coming up the middle of the back of the seat would be adequate for seniors to use as stability. You need a perpendicular bar crossing the ceiling of the entry way on each side lined with straps, there is way too much space in the entry way on a crowded train to fall over in a crowded car.	
Hate the seats. I prefer the current seats- wider, more cushioned, no lumbar curve. I also don't like the sideways facing seats.	
Getting into the seats is too narrow. The person on the end will have to get up to let someone out which that person on the end doesn't have to do with the facing seats. The division space between seat and the one in front seems narrower. There aren't enough seats, too much bike room. I don't like a barrier separating the seats when the train jerks and you have to sit down again it will be uncomfortable if not bruising.	
Fewer seats, seats are too narrow, too much space dedicated to bikes, many seats have little leg room, seat is so narrow that there is no personal space, need more poles to lean on. These will be uncomfortable for longer rides than mine (about 40 minutes each way)	
Can't get to the wheelchair space easily due to location and grab bar. Can't reach buttons located near seat (seat obstructing - grab bar obstructing as well). Fix would be to relocate the button or eliminate the grab bar (or the seat). If people using the grab bar, there would not be room for wheelchair. Area gets more crowded when people move toward the exits when door opens. Having the grab bar in front of the dors discourages passengers from moving to another area.	
Because it is lacking creativity it's most probably that people who designed it don't ride bart, I didn't use to ride Bart before but now that I do I clearly see how can Bart be improved.	
As a rider who will be a senior citizen when the new cars are implemented. My concern is the loss of seats due to the addition of the third door. Riding BART nearly daily, I know dwell time to be 30 secs or less average- how much time is expected to be saved with the third door? Capacity can be addressed by decreasing head-way and running to car trains- not 8 or 9 cars as currently being done.	
As a cyclist the 3 prong apparel is a terrible idea. 3 bikes cannot fit nose in , so to speak. One has to be backwards, but how does one turn his/her bike around once in the train w/ people in it? My 3" wide wheels wouldn't fit	
A 41-yr. Era of relative comfort has ended. These are cattle cars. Too few seats, seats too narrow! You s/b able to run more trains, closer together , w/ out the ridiculous 3rd door.	
1.) Seats have no soft cushions & should have three cushion to seat. 2.) Underneath the seat there should not be support to avoid easy cleaning. 3.) Handel bars on interior seats & seats at sides is useless handel because it can not be reached if someone is seating in the seat. 4.) Vertical handel bar could be round instead of at an angle. 5.) Seat arm for interior seat on left would be good. 6.) Seat facing doors & side perpendicular to side (direction) is not a good design. When train stop or start you will have to hob sideways. Not good arrangement to	
1. Too few seats and no "family" seating. 2. Seat dividers cramp sitting space, don't allow for sharing seat w/ multiples (i.e. kids) 3. Center uprights will abuse blockades/ congestion at doors making exit challenging. 4. bike racks take up too much room. 5. handicap seating very inconvenient to doors	
1) The chairs are design for whites or slim body people 2) They do not have enough space/room for a bag on floor an dknees 3) I will prefer seat bells than a divider 4) No room for handy-caps 5) Look very small	

3. Do you have any other comments about the train car design?

Your cars are challenging for youth and short adults. We can't reach the overhead holding-on-places and have to cluster near the door.
You're getting there – keep it up
You should put shows on the screens please. You should provide sinks and water please. You should provide books. You should provide a station to San Pablo. You should provide music in every car.
You should have light showing current station, next station names shown electronically to help travelers. Hope the train is less noise and cleaner.
You should be balancing comfort and profit. Many of us use Bart because of the comfort and convenience. Please do not take away the seats.
You put too much standing room. Very unstably especially during an accident or other emergency. You should have a separate car (s) for bike riders Example: green in color- first and last car. Riders are too rude- you are always tripping or having to go around their wheels- the same for airport passengers Example: yellow in color- and blue for regular passengers or working commuters.
You need to rethink on the bicycle ridership, how to handle it, and how the space allocated to it
You have to consider rider comfort and safety. Commuters need to sit, for safety. Should they need to stand, you have to make standing safe. Standing in an open area is unsafe.
You guys gotta get electrical outlets in here. Fleet of the Future, right?
You are doing Great.
Yes. I know ti would be safer and more security if all seats stay on the wall, ex: LA metro, or Muni, more hold bars on the trains. Change display to show current location and next location deficiencies and warnings. Update weather info for next location, change display maps colour
Yes! Why not have a designated car for bikers w/hooks on ceiling so the bike can hang by the wheel thus saving space and easy to hook on!
Yes, the photo of the front of the new car looks great with the spacious window front.
Yes, remove the solid wall in the front (operators compartment, & replace it with a see-thru glass
Yes, current vinyl padded seats are comfortable. Would be nice to have that level of padding in new seats.
Yes- signage. Signs on both the train and especially on platforms should indicate: current, next and previous stations. Also platforms should show where to stand if you wish to alight at a particular exit on a forthcoming station and see a good way of doing this, check out the subways in Tokyo
Yes- I would leave the seats withOUT a divider armrest in the middle. It looks designed to keep people from laying down on the seats- but honestly it's nice to have the option of laying down when the car is empty and say you're on your way home from the airport late or something. I dont think people currently abuse that option. Please leave it.
Yes the side seat at the side of the handicap needs to be allowed more space for the knees, specially for tall w/ long legs.
Yes no (words removed) on the train
Yes maybe more seat in each car
Yes easy to ride all computer clipper doing cash or other ways to reload card. More police riding more discounts for- computer and no strikes
Yay!
Yay!
Wrap the outside with AD's – put more AD's in the cars to raise revenue for BART.
Wrap the high part of ceiling to flow out of doors (picture drawn)
Wouldn't count on those LCD screens lasting very long. For the map & elevator updates, etc. With what people may "tag" on them, or all the movement, my bet is they will be waste. Stick with the simple maps as those age well and are cheap to maintain and replace if necessary
Would prefer efforts & \$ went to running more frequent trains and longer lengths to reduce crowding, standing, and the inconvenience of waiting long times especially on weekends
Would love to see the same new floors and seats that aren't carpet
Would like to see a screen info system allowing riders to know what train and direction they are going.
Would like to have internet connection.
Would it be possible to have a BART car that primarily has bike parking like Caltrain?
Would have been good to se what the seats would look like with cushions- seems a bit narrower (seats) but wider aisles make a lot of sense.
Would be nice to have section with no seats in each car. Small section
Would be nice to have more hand straps – so many people are standing on the commute.
would be nice if bikes are allowed at all times.
Would arm rests interfere w/seating for larger patrons?
Worry about seat pitch, (certain for taller people)
Worried about digital screens: maintenance and vandalism.
Work on the seats more. Take a good look at subways in major cities. Barts is the oly one with these weird ass cushioned seats.
With wood, tough to feel what new ones will be. Good luck on transition.
With mirror and seat made of hard plastic and the floor very hard.
Wish you would not strike at all
Wish more seats were available. If not, hope more cars or trains are added. Disappointing these cars won't be available for so long.
Will you be able to store your bags from the airport under the seat?
Will we still have access to an outlet on the train? I use the outlet a lot.
Will these actually be 2 or 3 hand stands in the car? It's really convenient in helping out the "shorter" people
Will there be fold up seats for wheel chair access, more options to bring bikes on all cars, wireless access on bart?
Will there be any outlets on the new Barts? Other than that i love it. GREAT JOB! You guys take care & God bless! One love!
Will there be additional space for bicycles on any cars? Bikes are a pain on crowded cars currently
Will there be a separate car for bikes?
Will the trains be equipt will solar panels? Will the trains be quieter and have air conditioning? Will the trains have trash cans? Will the trains have advertisements on them like AC transit buses? Who is paying for the new trains?
Will the train be quieter going through tunnels? The ride between Orinda and Rockridge is quite loud. Current trains squeal loudly while making turns, such as through the Oakland wye. Will the new cars compensate with better wheels?
Will the seats still have cusions?
Will the seats have cushions!?Most impt feature is for cars to be quieter + cleanerAlso would like wifi/better cell coverage
Will the noise levels be lower?
Will the center hand pole present challenges for bikes and wheelchairs?

Will white show grime and dirty too easily? I like the center hand pole by the entrance.
WIFI, light dimmer, charge station.
Wifi on trains
wider seats
Wide and comfortable seats
Wi-fi, Wi-fi, Wi-fi
Why, are all being replaced at once? To effectively keep age of cars low over life of BART, should be 5-10 year consistent replacement plan.
Why the color white – a darker, more subdued color would provide easier and better maintenance.
Why not keep the current amount of seats, or perhaps the proposed number of more comfortable seats and twice as many trains. The train could be longer and be loaded up in a two stage system where the train drives forward and let passenger on. Trains like this might be good as dedicated bicycle trains. Bicyclists could be given their own car.
Nicer seats with a wipeable/sanitizable PVC cover.
Why not get rid of the doors between non-cab cars
Why not bench-style seats like NYC subway?
Why not a long bench instead of individual chairs?
Why do they still have fabric handles along the top? People always fall on me when they hold on there because they move too much
while it's great to have a specific place for bikes, the rack in the mock-up will not work! Putting my front wheel in the notch, my bike fell over. In a moving train, as mocked up, the rack will bend the front wheel. Needs to be able to stabilize the bike better
Where you have the accessible section + bicycle section you should put the marking of what door these people know to get in the car.
Where the handicapped section and where the bike parking is should be very clearly labeled from the outside. I would think distinct coloring on the cars would be ideal for this, so you can tell where to go as the train rolls in. Also, electronic displays or maps showing where the car is and what stop you are at would be great, especially for tourists.
When you exit the BART train people are always trying to crowd in, so maybe make designated spots for people waiting to enter train so they will wait off to the side.
When will the BART be put in?
when will it be in use?
When the train is crowded, i won't be able to see the display of where i am. It would help to have the display higher overhead, maybe where the strip of light is now. The digital display is confusing. It would help to have automatic voices also to announce what train i am on, where it's going and where i am now
When are you going to convert the BART system to Magnetic Levitation?
When are these "new" cars going to appear?
What would be cool is long benches on the sides and middle aisle, with raisable armrests
What I appreciate most about BART is the comfort of seating. Please don't take this away.
What happened to "party" group seating? 4 chairs facing one another? That's a nice feature that would be missed.
What color are the vivid
What about oversized persons. May not fit in seats.
What about more dispensers of hand gel in cars or a metal or coating that's germ resistant? Is filtration of air germ collecting? Hot cars are an issue -- maybe a button on a car with hotline sign for maintenance call.
What about bikes on cars?
Well I know the A/C for the current cars gets shut down when things get so hot there is a danger of overheating. Anything we can do to avoid that would be ideal. Sometimes it can be pretty sweltering during summer.
wear stroller
We want cushioned seats
We think it would be helpful to identify the handicap area with blue markings and floor and make handicap seats blue so people know this is their area.
We need more space for bikes, I feel that with this design you are wasting a lot of space.
We need more bike capacity than the current bike bar car spots (which can take up to 4 bikes per space if carefully loaded). Good wheelchair clearances, apparently (I don't use one). Aaron has done a great job on this project.
We need cushioned seats
We just need cushioned seats, everything else is perfect
Wayfinding improvements much needed; I like the LED directional signage that's planned.
Waste of money
Wasn't clear that there would be carpeting or not- but I hope there isn't – too dirty.
Was hoping to see how interior car-to-car doors would function. Current doors too small and way too hard to open! Should have 'disabled' / handicap button with automatic opening. Elderly folks cannot traverse current interior doors!
Warmer colors/lighting
Wanted wider aisle space between seats.
Want to see the whole package with audio arm movements eventually
Want to have more seats
Want more info regarding window tint and cleanliness, hand holds for short people, automated voices, integration of newer screen maps. Next stop overhead and exterior signs, distribution of car types(B vs C I can imagine) engine sound (minor, but important to the experience) and ability to see tracks on front and clear of train (like on A cars)
Video displays would be an improvement over current third door will help loading, although it cuts resting.
Very nice more convenient to the passengers.
Very nice design. Can't wait. Great job =)
very convenient
Very clean
Vertical/ hanging bike rack by door. Confining/ securing bikes to a designated area makes for a safer, more navigable train, especially at crowded times.
Use covered intercom! Children love bottoms. NYC-style pull down seats in wheelchair area provides more seat when no wheelchair is present. Leg room in perpendicular seating (where it looks like I in the middle of the car) is too small, easy to hit legs against
Usability should be priority #1, not the look of it.
Up right bike storage. Vertically. More options for shorter riders.
TV screens- news
Try to rethink the "line-up" and passenger flow on and off. e.g. Bikes first/ last, different line-ups for each destination, et.

Try to make the seats more comfortable they're too hard.
Try not to make the seats so close together.
Trash cans, add them :)
Translations on the screen are great.
Too much white color – will look dirty.
Too bad they had to be made in New York
To mark the platform floor of the different doorway to distinguish middle door from end doors, lights on the floor (Washington DC has a buzzer and flashing light above door and that would be great)
Tip up seats adjacent to wheel chair area. Bike racks will only hold 2 bikes, nose will be a mess.
Three doors is bad plan. The doors are too small, always blocked by patrons. Two large doors will be more efficient and allow more seats.
This seat still has awkwardly little leg room! Make the monitor bigger?
This is going to build more trust with your customers. Good job. Consider updating the audio on the system too.
Thinner wipeable seats are also a good idea
Think about human centered design and ways to improve rider experience, currently people sit like durgged zombies try to find designs that encourage riders to be more social
There should be some means of securing the front wheels of bicycles with their rear wheels in the provided slots. Perhaps hooks in the floors covered by a spring-loaded cover that riders could attach bungee cords to.
There should be room for artistic embellishments to the cars. Instead of aiming to look futuristic, they should illicit a distinctly bay area and urban flavor. Additionally, bikes should have their own cars so people don't have to sacrifice their space.
There is too much seating. The train should just have been seating around the perimeter to hold more standing commuters. I do like the bike specific space. People will complain about the split seat not accomodating people of all sizes.
There is not enough leg room in the non-commuter seat corner. I do like the central pole.
The bars overhead are still very high for most people. I am avg. Female height and have to fully extend my arm to reach. The cloth loops that hang down from those bars are hard to balance with currently.
The walkways look smaller, maybe make it bigger, also more rows of chairs
The transbay hub and a [illegible] is the worst [illegible] ... my maybe our complaint my BART is the high degree of noise [rest of sentence illegible]
The train should use more modern technologies. As much as it can.
The tinting on the windows of the old cars makes the weather seem dreary. Not sure if there is a way to avoid it though. I wish the wait for the new cars wasn't so long.
The spot where the sideward and front facing seats meet seems too tight. Something that would be HUGE! Better Wi-Fi!!!
The space between the perpendicular seats near the door (leg room) is a bit cramped
The space between the handicap seats and the standar seats is too narrow – even for me who is only 5'5" tall. I do not like the seats that face each other. If bike are "preferred" at center door, include signage on otuside indicating this. (same for handicap at ends)
The size of the car seats but I do like the divider.
The signs showing what stop should be bigger/ over the door if possible. More bike spots.
The sign on top-I think it should be less bus like.
The setas where your have to sit down has no leg room. Because I have sat there and my legs where cramp up.
The seats should be made of the same fabric as Caltrain seats.
The seats should accomodate comfort for travel and keep me riding BART.
The seats near the priority seats are too cramped in the corner. In crowded trains this makes it very difficult to get out of those areas.
The seats look uncomfortable
The seats look uncomfortable
The seats feel more crowded to each other especially the corner configuration. Some people might not fit in that narrow space. I could fit but doesn't mean others comfortably can.
The seats don't look comfortable
The seats could be a bit more spacious; otherwise, I think it's ok.
The seats being made of a similar material as of the most recently made BART cars, so easier to be cleaned. And comfortable.
The seats are smaller. They should not be.
The seat separators aren't necessary. Prefer metal handles / loops which are preferable for shorter people. Great to update the fleet. + modernize the infrastructure nicely throughout design
The seat belt straps need to be re-designed. When the train moves and stops, the straps are useless to prevent the body's momentum and motion.
The priority seating area seem like the only weak area of the car. I am 6'3" but don't mind ducking if the cars are cooler in the hot months. The times transfers to Berkeley from SF are awesome.
The poll in middle is not good idea people will move toward it and wheelchair users will have problem enter-leaving train
The poles by the doors with two seat aren't good idea
The pole in the middle is A+, maybe adding a few more handbars to it
The old printed route maps weren't very attractive to vandals. I'm afraid the new digital ones will be.
The new handhold pole in the door area seems like it will further encourage people not to move to allow more people in. Also imagine trying to squeeze between the people holding the pole to get through with a double stroller, shopping bags, or luggage on the way to the airport
The multi-person center pole for balance is thoughtful but impractical in terms of encouraging riders to crowd in the center which may make mobility difficult
The model is bare bones not all of us are as imaginable as I.
The metro in France has seats that flip up (spring action) so more people can fit during rush hour- this would be good for the seats against the wall near the doors rush hour is a major problem re. Crowding
The metal hand grips get sticky, greasy, & can get hot. The hand grips on the current seats are a better material. The hand holds currently in place are good. Thanks
The map demo looks decent.. The "train is here" arrow is a little hard to interpret. Will the signs in the station be fixed?*Always showing the next train time*Showing train colors on the signs*Showing where each train will stop
The lights are kind of bright. Maybe that's just for display.
The lighting should have the option of being bright or dim depending on the time of day. Lighting on the floor but turns red during and emergency. Voices that match the color of the lines.
The lighting may be too strong for other people.

The lighting is in a very useful location. As well as the new doors limiting sound disruptions while traveling. Added space at from seats makes sitting more comfortable close to doors. Fully automated announcements for next station stop and boarding/deboarding instruction rather than relying on train operator over speakers.
The lighting in cars should be a neutral to warm 3500k color temperature, as in many stations, no the cool 4100k lighting in the current cars. The mockup uses 4100k or even cooler 5000k, either of which would be stark and unpleasant in or cool climate. I suggest a local competition for the voice used in new recorded announcements, like in Washington D.C.
The height of the cars in relation to the platform
The flat seats are too uncomfortable. If they were curved in a u-shape, it would be more comfortable, or if they were made of plastic instead.
The first row window seat has no (tight) leg room with it. Sits next to the handicap (proximity) seat. Passengers stand in the middle aisle have nothing to hold if the train is full of people.
The electronic display with our present location on the map is the single best part.
The displays are nice. I think the center poles are intrusive and a waste of space. Something that hangs would be better.
The display boards need better information about transfers. Especially reverse direction e.g. Millbrae dublin via 12th hard to figure this out from just the map
The display with multiple languages, chinese should be next "F." The electronic screens are excellent, but there also should be "non-electronic" system map like before. I actually liked the previous version, with the "Green" regional and state parks labeled. (Non-electronic: in case TV screens are down) Love the color coded lines!
The digital displays look nice but reality is they'll be vandalized (what's the cost to constantly replace/ fix?)
The digital displays are a really nice feature for the new train cars.
The digital display will not be visible during commute hours, while riders are standing. Can it be redirected to a higher place on the wall, where it can be seen over peoples heads?
The design seems very good.
The design of the info screen is bad. There should be more emphasis on next station and upcoming transfer points. The centre seats leave no legroom and should be all-bench or all forward/ backward seating. Will there be more bike slots? Three per car isn't enough
The design looks great
The cramped legroom seats beside the priority seating are very uncomfortable, same as in existing cars. There's no way to fix that "mistake" this time around? 6 inches would make a big difference. I do like the new bike area, though. I hope you can actually fit 3 bikes side by side – looks pretty tight
The content of digital displays should also present opportunities for local knowledge about regional transit.
The compute screens seem like modernized overkill. What will they cost to keep in working order? They just seem like more trouble than they'll be worth.
The center "tri-bar" is a nice feature. Very European but seats are already come at a premium. Sad to think they'll be fewer seats. How about more trains?
The bike section seems small for as many bikes that I see on my commute
The bike section is much needed but inefficient design. Wall hanging racks would hold more bikes. Also, a bike car section, vs. A spot in every car would be better.
The bike racks are nice but maybe consider something Caltrain-like where we can fit more bikes/car.
The bike rack strikes me as a hassle to deal with. I like the idea of a lean bar at the end of trains where people with bikes/ big luggage can easily keep what they need close by while being out of the way/
The bike holders look fancy but don't seem practical. i.e. 1bky 1, maybe 2 bikes can be held. Digital CCDS are nice but I worry about vandalism.
The bike holder is key- should be on every train! Crucial to have clear designated space, with holders, not just a decal adjacent to seats. The current designated space is usually taken up by suitcases on airport trains, and bikes end up awkwardly in the middle of the train. The current design is a great solution
The bike design is not good. Restricting 3 specific spots to bicycles of all different sizes will not work well. Please ride the trains and take notes on how well the open "bike" marked spots are when cyclists stack their bikes nicely. The capacity of this is much greater than 6 bikes per car.
The bike area is a great idea, but I wonder if it's the most efficient design. It seems a bit clunky.
The bike area doesn't look logistically-friendly for the everyday rider. But please keep the LED signs announcing stops and other information.
The bars on the sides are good for shorter people. Yeah bike racks BUT bikes during the commute – I am torn about. I want to encourage bike riding – but packed trains can be dangerous w/ a bike. What about a bike only car?? on each train.
The bar between the two seats in the same row is a good idea.
The armrests seem prohibitive to obese & luggage- encumbered riders. One more bike storage area would be great w/ increased ridership in mind. Padded seats w/ a splash of color may redeem the Soviet bauhaus vibe.
The armrest between seats will make it impossible to ride together with my two small children. The windows are too small.
The 4 seats in the center is too close. Have you traveled on bart? 6 individuals are cramped. - on each 2 back to back arrangement.- Pull the seats & place them against the wall. They will keep the passage way clear
The 3 stanchion handles for shorter passengers are novel & good for their purpose their location in the middle of the door entries is perhaps questionable , but I'm not sure where else to put them? The full length top of seat handles are probably good, it would be better if they extended over both pairs of seats without the handle coming back down in the middle (but I understand keeping the seats individual units for swapping out & exchanging them-) I dislike the shorter height window inside but undetsand it is due to exterior destination signage which I guess (must be?) located on this location on cars exterior?
The 3 prong vertical hold bars are a great idea.
The "area/screen" for the digital display seemed a little small. I want to make sure this screen is easy to find in a crowded car.
Thanks for letting us try it out and asking for input
Thanks for doing this!
Thanks for building the prototype and soliciting feedback!
Thanks for All your hard work! <3
Thank you for not using carpet flooring! I like the new configuration of hand rails! Center poles.
Thank you for allowing me to look at the new design!
Tall train entrance door area. Bigger seats more room overall.
Tall people can't stand by doors – Height too short. Young people – all races – are taller and getting taller and head room too short by doors. System map display much too small – now its readable without glasses - is too tiny to read. Triple bar ok/center armrest is bad and end armrest bad – fat people have a hard time – seat width too narrow. Armrest on side seats may help with personal space. Mirror is confusing. Leg room on all seats poor
Take out middle arm rest on some seats at entry – for larger people.
System map could be bigger.
Sure electronic signage is large enough to see.
Super excited about new cars on non-material seats.
Suggestion: outlets on trains for charging phones. Lots of peoples phone die using Bart so traveling would be easier when you can make arrangements to be picked up. Or when traveling late you can call for a ride.
Suggestion for screen info. Update est. Arrival times at key station in addition to showing current location- or have a running ticker for tht (like busses in Paris)

Suggesting more sound proofing maybe cause the noise affects the special needs population a lot, making it hard or impossible for them to ride BART places.
Study NY metro subway cars. They seem better suited.
Stop making modifications that only work for short people! I like th escreens that will says which stop is next. Can't always hear announcement. The raised handle bar across the ceiling by the door is nice. Higher middle of trains is nice (though there ar estill plenty w/other obstacles
Still seems a little close together as far a setting but is nice
Stations could be modernized w/ new cars. - use line colors ("red line") rather than destinations. Pitts/ Bay Point and Dublin/ Ples. Can be confusing as both have slashes.
Start over. Keep existing seat width (or at least wider than these) add more seats, remove bike racks and add seats, use multiple designs with this type of car for standing for use in center of train and trains with more seats at ends. Run more trains in the AM and PM peaks, avoid 8 car trains, put model in outlying station like Walnut Creek to get feedback from people with long commutes. put higher back on seats for better comfort.
Space for strollers.
Sound levels on BART are again higher than elsewhere in Asia and Europe. In any case it needs to be done.
Somewhere inside or outside display should say which train it is and not change.
Something that announces which stop the train car is approaching in a clear way
Some trains have very difficult "handles" to use to switch from car to car. A more substantial "handle" would be great. I also like the seats that face each other when traveling in a group. I think that helps to eliminate some loud talking if people are together. Otherwise they turn around or stretch across the aisles and raise their voices when speaking to each other.
Some guy said there's no space for bikes in commute hours?
Some color might be nice. Also, I hope reliable wifi will be available at BART stations. Even ad-supported wifi would be fine. It may be helpful to visit mass transit systems in other countries, esp. Asia b/c their systems handle huge capacity, and some do better than others. Talpel is excellent, followed by Hong Kong, then Beijing and Shanghai. There might be much to learn from them.
Solid neon colors for the seats.
So people who will standing up, during commute hours will be holding to rails at the same time pushing on people sitting down. Bike racks just the way they are, don't look secure. Sideways seats are uncomfortable, makes me dizzy. Also sideways and opposite directions seats invites people with bad manners to put their dirty feet on top of them.
So glad to have 3 doors to more people.
So far so good
Smooth some of the edges.
Small seats, problem for big persons or some other conditions. Lossing seats because the third door and room for bikes
small seats
Skip the third set of doors so there are more seats and more leg room between seats.
Sings for seniors, handicapped and PG women should have TEXT saying so, graphics do not say 'seniors'. Bikes should have more slots on one end of the car, not the middle. BART maps should be large like they are now.
Simply Fabulous!!! Neat design, great improvement, great job!!!
Signs should say what side to exit at each station
Signs remind passengers and take inside seats next to window. More ads to generate revenue.
Side facing seating and front back facing seats are too close. Tall people won't fit
Show the design to more people to get as much feedback as possible. Work out the issue between BART employees and MGMT. No matter how shiny and new your cars if there are strikes it doesn't help anyone.
Should work!
Should have train destination sign at either end of car Perhaps when train leaves station have the destination, then a minute of the before stopping at next station, display the next station. Will bicycle pay more for ride on Bart considering their bicycle takes the space of several riders in addition to themselves'
Should definitely keep the seat cushions!
Sensors on bart doors to prevent doors closing on passengers. I really like the bars in the center. For passengers who are wider the arm rest may prove to be uncomfortable. Also leg and head space is really important for passengers who may be taller. More bike + wheelchair space
Seems like there are less seats
Seems like only two bikes fit in the stand-up parking bay because of the folding seat
Seems like it would be easy to clean. Hopefully Bart will fine people for eating and drinking in order to protect the new trains.
see previous
See above. Overall, I like it!
See above.
See above.
See above.
See above.
See above.
See above.
See above! More reliable HVAC would be nice.
See above- Also, for the destination screens in the cars by the doors, will there be an accessible component for people w/ visual disabilities to learn what is displayed in the PSA section w/ the screen?
See above 0 ad more legroom (4 inches more?) Btwn. Adjacent seats in "corner" configuration.
see above
see above
see above
Seats- should look like the muni bus we don't need cushions the longest ride we might have is 30-45 mins. No cloths on seats. It stinks right.
Seats would need an armrest
Seats which are oriented 90 degrees to one another should be spaced more to allow passengers to sit in comfort.
Seats should be a little lower for children, short adults, people with disabilities. Mapping arrow and blinking circle needs to be more easily seen when glancing up! This is important.
Seats between/ from handicap- needs more room for tall legs/ knee room
Seats are less comfortable.
Seat dividers that can rotate out of the way.

Seat covery washable. Material: flooring should be the same for comfort.
Safety concern.
Sadly I am compelled to mention fare increases. Your costs may inflate and there is more than a little possibility that the riders economic viability will not be able to keep up. I would also comment that BART begin to machine its own replacement parts and decrease reliance on outside sources
Run past midnight. But i'm getting older and i don't stay out late so that's ok. Major problem when i was young though. Expansion – more parking. Don't charge parking.
Thanks.
Rounded edges on seats, larger maps and lettering.
Remove the little arm rests between seats. Employ 2-person bench seating rather than bucket seating (see NYC subway R-110 Style seating)
Remove the divider between the seats.
Remove more seats, L-shaped seating in particular. Luggage racks. More hours-operating later. I know its unrelated to design but I have to say it.
Related issue of importance:All BART stations need large station identification signs. Most stations still have small signage.
Reduce crowding
Reccomend additional wrap straps for passengers.
Rather than try and accomodate bikes with parked passenger cars- dedicate 1 car for bikes ONLY.
QuietLess jerky starts/stopsDoors that don't break easily when people try to hold them open for whatever reason
Quieter ride is important.
Quiet!
Put some mat so people can not slip and fall on Bart put more Bart sit, and make Bart bigger so people can have more room and more sit so people don't have to stay upon Bart
Put outlets so we can charge phones
Put a side bar on every sitting by the door where most people would stand when it's busy.
Put a rack above the window seats for day packs and similiar items.
Pull down handle bars.
Provide luggage racks on cars that go to the SFO, OAK and San Jose airports. So people do not clutter up the aisles and seats.
Provide 4-seaters (facing each other)
Provide "leaning benches" - fixtures I can lean on or stand-sit. Take up less room than seats
Presentation, all the wood and screws looks rushed and cheap. Nothing "future" about it.
Power plugs for charges
Power outlets for mobile devices might be a good idea but a drawback would be that people might plug in other electrical devices/ small appliances that are not appropriate on a BART train.
potentially have a car optimized for bicycles(does not have to be a full car, however would assist in allowing for more space.
Possibly lowering the horizontal metal bar or providing longer straps; making sure there is something to hold on to anywhere on the train.
Possibly add some fold-up seats, instead of only stationary seats, at the end-door area to accomodate for more wheelchairs, walkers, etc. AC Transit has trash receptacles on board...why not BART? Have up to date elevator announcements on the new in-car screens. Have labels where strollers can be, so they don't take up the wheelchair space.
Possible more seatsthat could more up if room was needed for bikes and standing room.
Pole above door entrance is too high. (for grabbing while train is in motion)
Pls don't have more ads on the train. More bike access.
Please use LEDs for lighting as currently shown in the model. It would be great to incorporate reused or recycled material or other eco-friendly materials. Cars should also be designed so they can be deconstructed at the end of their useful life.
Please no fabric seat. More seating. Please specify clearly: seating for elders/ disabled only. People do not respect elders on the train. Please acknowledge bike commuters and put a whole car just for bikes. Please make bar handles sized for smaller people.
PLEASE NO DIVIDERS! (-retractable arm rests?) I do not support feeling separated from people, if I wanted that I would drive alone. PA too loud. How about a bike car?
Please no cloth seats
please no carpet!
Please make the service quieter. Please add the suggested extra tunnel exit/entry at Embarcadero station.
Please make sure the AC works
Please make sure that the displays with maps always have the map visible for people less familiar with the system
Please make audio announcements for persons who are blind. Please make the cars quieter. Please remove the armrests as they make it difficult for pepole who are large.
Please keep the current seat material. The "new" poly seats. They're great.
Please install illuminated signs in all stations I have been riding for years, but I still need to look out the window to see where the train is. Some stations are so dark, or no signs!!! More maps in the station- I need to check
Please input waste accomodations such as recycling, trash, and compost. I like the opportunity to view the mock train. I also like the community outreach. I appreciated the opportunity. However BART stations should be more interactive. There should be more attractions. I would like for open windows
PLEASE improve the screens in the station that announce the trains coming too
please imporove air conditioners on the new cars. Current cars are sometimes too hot. Please make sure new cars are equipped with automatic audio informers. Is it possible to have WiFi?
Please have lots of straps for short riders to hold on!
Please have bike-only cars so they don't have to get in regular commuter cars.
Please have a few hand grips that will accomodate "short" people
Please ensure that seats fit luggage on bottom of seat. Will new design incorporate more video for catching thieves maybe a passage alarm to tag video time to make video retrieval easier to catch crime in action.
Please do something about the noise -- SF to airport -- deafening
Please do not put pull down seats by the bike area
Please also keep comfy seats. Do the opposite of anythin MUNI does.
Please also decrease noise level- esp. At high velocity. Very painful..
Plastic seats. Maybe more hand rails if less seats. All female passenger car during rush hour. "Ilike Rio de Janeiro's " system. Pink car.
Plastic seats not cushions. The New York subway seats are very comfortable, and they have no cushions. Also, there should be more vertical bars.
Plastic bucket seats.

Plain plastic chairs (see metro in Rome, Italy). I like the center bar for standing passengers. No funky colors. No carpet- yes, plain laminate flooring. Digital signs above the doors with next stop and time. Again, see Rom metro in Italy.
Place for bikes
Personally, I didn't like bikes on trains. I suggest you use a sign to ask people for input then tell on the scale, (Look 2 Europe)
Perpendicular seats to inhibit feet on seats, 5. signs on inside of cars specifying only as many bikes as rack space per car. 6. Place notices on the car interior section regarding
Perhaps overhead luggage?! I hope the speaker system will make the person speaking into it more audible Short people still may struggle on the most crowded trains.
Perhaps more straps for passengers (shorter) to grasp on.
Perhaps integrated WIFI would be more feasible with the new design. Also with a stable connection, I would be more apt to pay for the service.
Perhaps having the seats only line the walls and not have the seats stickout into the standing space.
Perhaps give the seats a more rounded design. They could be somewhat more comfortable.
Perhaps better design for disabled riders & riders who are shorter + standing up
Perhaps a variation for bicycles only, one that is actually intelligently designed for such, would be something worth considering.
People who travel long distances will be most care. "Commuter" users will find this design lest comforter.
People who need assistance sitting down from the arm rest is gone. Who ever designed car must not ride BART. Large wheelchairs- all wheelchairs are not equal- aisle too narrow. Not enough seats or comfortable my \$300 a month. Then there are the bikes!
People tend to like to stand with their bikes. What if you actually pulled a bike car for those with bikes. Like an empty car with no seats just for that.
particularly squeezed in, with limited leg room, please consider inverting the commuter style seats so the design resembles this: where the commuter seats are facing each other. Also, as a cyclist, I would like to see a single car with more open seating and more bike racks
Panels in seats= good. Hope the public address works- it didn't on the Richmond-Fremont i tode to see the new car design.
Overall, the design of the new cars seems to be an improvement. There needs to be many more cars in the fleet to support closer headways between trains.
Overall, division of seating & standing room seems good! If nothing else, please make sure the two bike spots have some form of attachment to make it so the bikes don't rip & roll away. I can tell the primary design/ layout is well thought out & I appreciate that!
Overall the design is great. You know how there are current C and A car model variants? Will there be some similar types like tht too...
Overall it look good, because there will be more known, for people stand up
Overall good job
Over head bars seem very high – straps are disconcerting as genn vectors
Outside of the train: more bike parking inside BART-MacArthur station
Outlets would be nice. Zoom to current location on displays periodically, zoom on one, not another at same time. For a taller person posts near seats don't seem like a big deal, i don't see another way. A locking mechanism w/bikes (grab front tire) would be nice, w/o hindering use of that space for luggage, people standing, etc.
Outlets for chargers
Otherwise, looks good.
Other bicycle facilities are also efficient/ convenient
Optimizing / maximizing bike parking in actual design something to protect the TV screens from vandalism? Too much info on the TV screens? Seems like a bit too much.
Only thing i dispise is no more cloth seating and no carpet. How about 1 cloth seat, then a plastic seat or 1 soft or the train cloth and other seat plastic, that way people with nice clothes can feel comfortable.
One of the features of BART compared to other transit trains is how pretty the inside of the cars are. I like the doors and the padded seats. I hope the new design will incorporate this pleasing aesthetic. Also- please allow bikes on the escalators. If we can carry a bike up and down the stairs- we can use an escalator! Just make bike carriers yield to walking patrons.
On your current trains, the volume of the conductor varies widely, sometimes very loud, sometimes you barely hear them.
On trips to SFO/Oak there is no space for large/excess luggage. This will limit space for standing.
On one end of the car leave the sideway facing seats by the door but remove the regular seats for room
NYC subway cars fit more people. Please extend BART service hours on weekends & nights.
Now, on a hot day, when there aren't too many people needing hand holds, I can hang my coat on the handhold on the seat in front. In the future, it will be wrinkled on my hot lap. Yechh. I'm glad that I'm 68 and I pity the people who will ride these new cars every day in the crowded future
Not right now, wait a minute how about wi-fi
Not really~ not comparing to Europe- system
Not really, keep the mirriors
Not really, get more of cars.
Not re: design, but have trains run later!
Not much different! Would be nice to have metal or plastic seats! No more fabric anywhere!
Not enough space for seating
Not about the train car design, but about the trains coming infor boards in red leds on the platform- please figure out a better system of displaying info! Everybody gets annoyed with hour long you have to wait through useless infor to scroll before you get a tiny amount of time to observe train times. Please leave the first line on here please!
Nope. Put room for art instalations on each train. Local artists could rotate showing work or designing certain aspects to keep the experience positive and new while also promoting local artists.
Nope. Good job guys!
Nope! Looks good =)
Nope, that's it.
Nope, everything looks great
Nope looks good!
Nope just really excited and super excited for the OAK BART extension. BART!
None. I'm impressed.
None, i'm excited for the new cars.
None at this time. Need to see it in person first.
Noise is always a problem.
no. looks good.
No. Looks fine.

No, vary good design
No, perfect
No, looks good
No, looks awesome can't wait to ride it.
No, I like the ones that we are riding now. Only we need more wipeable seats. People still eat and make a mess.
No, I hate the new design!
No, except to have more spacings between the seats so people can put their stuff down.
No, but the people were nice.
No, but looking forward to new trains.
No, but it would be really nice to have more trains running at later hours.
No, but capital improvements should be funded by property tax power granted by California law not by fares, which should be dedicated solely to operational costs.
No- soil floor coverings are very important
No thans for thinking of your riders Great keep it coming I love it!
No suggestions
No strikes
No space for luggage. Not enough bike space.
No one make the seats comfortable (bean bags)
No more strikes!
No maybe coffee maker as board. Lol just kiddin great job. I love it.
No just fine beautiful
No it really nice
No I can't wait to see these new trains operating.
No further comments but I have to say I love the bike space!
No fabrics- keep it plastic and more sanitary
No extra wide "seen for fat riders (van hool AC Transit buses leave room) -how will you accomodate them? Intercom at doors – a goo idea.Three doors on a car – good idea16 1/2 --> 18.3 final seat height
No dividers on seats please at least not all seats
No cloth!
No carpet! No cloth! Cars with no seats for bikes, peak hour -traffic. Better climate control!
No but i do think you need more police on the trains. People play their music loud on the trains.
No armrest in middle of seat.
no already excellent.
No AC outlets or USB outlets. Implement power outlets. Implement wi-fi
No =) looks cool
No – But it could BE BETTER The white lady general manager that is on TV should say we will bargain in good grace. She has never said that...She talks mean to people and T,U she never smile, nice etc.
Nice work! Hurry and make them
Nice to have video screen with updates on contactuous
Nice cars
Nice bike area, hopefully the bikes actually use it and not clog up the standing areas on crowded trains. There should be dedicated bike trains.
Nice =)
New doors and less noise! Great!
Needs to be higher. Needs to be wider, already stuffed like sardines.
needs redesign
Needs more seating + security
Needs more poles/straps for short riders.
Needs more color
Needs a better way to secure bikes. Needs a way to allow for bigger bikes x tricycle, tandem.
Needs + bike space. Expand to more stations- San Jose, OAK
Need to make sure that Wi-fi is available through the tunnels.
Need to add signage. Some of the poles are too low. The seating is good, wide and spacious. Bring the poles closer to the lights. Voice alerts. The door entrances are too low, not enough clearance.
Need someone to control the 'air" in each car. Need more monitoring on each car from the Control Center Questionnaire stem 10-14- should not be on your survey.
Need policy for bikes not in "rack" How about vertical storage of bikes? Takes up less room- might be easier to get them out of "rack" recently in very crowded car where 5 bikes in one doorway area- impossible to exit hurriedly in emergency. One bicyclist finally propped his bike up vertically- blocks fewer people// chairs – its like another person standing there (almost) vs. bikes blocking others.
Need more seats. People are already standing all over the place, leaning on each during commute hours.
Need more seats + double decker!
Need more seating to free up the aisles.
Need more lower hand holds for shorter people
Need more leg room between seats feel boxed in!
Need more hanging straps
Need more for short people to hold on to.
Need improved announcements. How will they be provided to give information on signs? Center pole (tripod) needs high contrast strips, spiraling down so you can see it (especially when sunlight is bright and it makes it reflect light and difficult to see)
Need a separate car for bikes
Nah, you're good =D
N/A, great idea

N/A ! Stop the strike!
My visiting friends always found trains confusing because the map has routes colored (yellow/red/blue etc.), but the trains and platforms themselves are not.
My only concern is seat configuration. I'm not convinced of the open seating plan as currently proposed. The current row after row plan is sufficient. One reason given for the open seating is to enable families to be more comfortable when riding. The downside of this is that the net majority of people are either riding by themselves or one other person. I really don't want to be forced into a seat where I'm in eye contact with a stranger. BART is for me, a nice way to travel in terms of convenience and ability to "zone out"
My main concern is bike-accessibility. Please keep in mind that cyclists make up a large portion of BART-riders. Bikes are the future of sustainability. Design with bikes & bike-riders in mind. <u>Make bike racks easy to access & easy to enter/exit. Bikes should be allowed on BART always. Reward cyclists. Don't punish us. Thanks!</u>
My concern is for the availability of space for wheelchairs as well as access in and out of the train w/ the pole in the middle of the floor. However, the pole encourages people to <u>move into the middle of the car and provides more comfortable and accessible anchors for standing passengers</u>
My comments are civil-rights related, should not be popularity-based decisions. Cannot see digital sign - small print and too high. Small print is very problematic when it's that far away (a function of distance & height). Even if I were located just below the sign, it would still be too small. Current signs on existing train are good. People usually use the sign to find where they are going and the size of that text is the smallest. (Note: Seagate ad text size is better). The central grab bar makes me not want to use the system ever again. I travel on crowded trains and I could never do it with that grab bar. The exit light strips should be located closer to center (gives people the impression that's the extent of the wheelchair space, and that space is too small). Check minimum wheelchair space measurements. There should not be a baseboard @ wheelchair location (interferes with anti-tipping bar / small wheels on back of wheelchairs). Blue wheelchair symbol on floor would be good (can't see small one on wall). Add the words "Wheelchair priority." Grab bar curved poles are too low. Wheelchair arms and hands can hit them.
Must have easily legible destination signs inside and out. Must have reliable Wi-Fi
Multi-lingual signs to accommodate Spanish and Chinese
Move the poles closest to the doors.
More, other than what i've seen is okay.
More windows, wider space and also additional train cars and extra seating. More trains.
More window please. 6:00? (Can the stations/trains start early on sunday)
More window area. While electronic signage (map may be too small). Other concerns: Quiet Quiet _Do door seal well
More trains. Bike car. More or bigger trains around A's games (especially promotions, premium games and weekends), 3 car trains are NOT okay. Longer trains during rush (look up Paris trains, "no platform" is not an excuse). Later trains, at least 2 AM please. Sunday service should not hinder working class. Please make same schedule, I can't get to work by 8 am in SF from Oakland.
More thought to bikes is great.
More straps, I'm a shorty.
More straps per car a way for riders that can't get a seat due to capacity to have something to hold onto and stabilize I hesitate to love anything that could potentially mean <u>less capacity per car.</u>
More straps maybe?
More straps for standing people and /or poles
More straps by the side doors would be needed. Something to hold onto on the back doors where people stand obstructs people in front of there to hold on. Car operator buttons by the front would hamper people using it as people get on and off. People by the back are there longer and can observe what is happening and contact the operator if <u>needed</u>
more straps
More space under seats for service animals and suitcase. Pole support angle to low.
More space is a fine idea and a SEPARATE car to hold bicycles & their owners might make BART perfect!
More space for strollers
More space for bikes
More space b/n seats/ wider seats (to accommodate briefcase/backpack/feet) give bikes their own separate cars w/ notch but bike stands. Get rid 1 seat dividers- thus accommodate more- includes small children who don't take up/ need a full seat. Unless design is vast improvement (as opposed to become more like airlines) expect rides will question why higher fares result in less service. May wish to focus in any event on keeping fares low and trains running. (Perhaps concession in negotiations who can prevent strikes)
More space between seats that are located next to priority seating-more above 5'2" can sit here. 24 hour service would be nice-would make more money an people going out higher to SF.
More signage to know what line your on and what stations are on the line and transfers. The pregnant lady looks strange on the priority seating sign Mak it quieter. Please. I <u>like the lighting of the new car. Stop repeating messages about protect device and</u>
More sign to tell of ER feature ie fire extinguisher handle to open door etc.
More sideways seating & vertical poles please sides of middle cars should also indicate which line & have a color indicator (i.e. Red/orange & Richmond), not just front. <u>More signs in Spanish & Chinese</u>
More seats.
More seats.
more seats?
More seats! More trains, especially in commute hours.
More seats!
More seats, separate cars for bikers/bike racks.
More seats
more seats
more seats
More room for more bikes which then becomes standing room.
More regular seating.
More priority seating
More overhead signage! Reference the S-Stack on the London Underground- signs overhead every 10'15! these are impossible to hide behind tall people. Also indicators for <u>which side the doors open at the next station. Also add one or two 4-facing seat groupings</u>
More or less the best option and a need.
More loops/poles are needed, especially during rush hour!
More leg room on some seats.
More holding apparatus for short people when the train is packed. I fall on people all the time and it is embarrassing. This happens when the train is packed and you are in the <u>middle.</u>
More hanging straps?

More handles. 3 doors rock. Keep it just like it is. Easier 2 doors.
More handles
More hand-holds to stand up crowd.
More hand-holds for standing passengers if possible. A little more spaces for luggage/ strollers.
More hand held rails/ pole vs the overhead strap handheld as not all people are tall enough to use that. I assume there will be digital announcements of the stops and perhaps the monitor can have blinking lights to show what the next station stop is as the signage inside the station platforms are too hard to read
More grip bars for at a reasonable height All surfaces (floors/seats) need to be washable There should be a # to text if you see inappropriate activity the train car # should be clearly identifiable so we are not forced to use an intercom in front of the person who may be causing the issue
More grab handles are preferable.
More folding chairs in case trains are packed
More displays.
More cushion seats. More hanging holders. Smell great. Cell phone charge. Thank you.
More cushion on the seats. Keep the cars clean.
More consistent cooling. The current trains have hot/ cold spots in the train which can make riding uncomfortable.
More comfortable seats please.
More chairs, make it 3 instead of 2
More black grips for shorter people to hold on to.
More bikes, more bikes!
More bikes, less dirty floors.
More bike spaces!
More bike spaces would be awesome! Or 1 bike dedicated car per train.
More bike spaces
More bike space. Worried about the pole in front of the door
More bike space. Translate in other language.
More bike room. But nothing makes a BART ride better than happy BART employees. Employees first! The equip. Upgrades.
More bike racks!
More bike racks :)
More bike parking. Why not make 1 car/train not have half of the seats. Would leave more room for bikes & also standing room. Can be started like last car of every time. 1 ride my bike 90% of the places I go, so this is an important point for me. Would also make traveling with pet carrier (possibly on back of bike) easier to incorporate BART in commute.
More bike parking would be great. But this is a great start!
More aisle space so we can fit more people in cars, digital display to show service alerts is awesome.
More air circulation; fewer windows OK to get more bike parking. Don't like bar in center of entry way makes it hard for bikes/strollers to get in/ out fast.
More above head handles
Model "next stop" signage after Chicago's; ours is too small to easily read. I really love that next stop announcements will be automated. Often now when the conductor announces the stop, it's either too loud or too soft to understand. I don't feel that BART's either/ or approach to either updated equipment OR rising employee salaries is necessary. Can there not be a compromise?
Mock up looks good so far
Mixed about more doors, may exacerbate door clutter, or make it worst bike area could be frustrating.
Might want to keep the arm rests, but at a lower level. It will be a tough squeeze when the annoying person in the aisle seat refuses to stand up. Also the 2-seat fwd by 2-seat sideways configuration is a tight squeeze. I have only 2" leg room before hitting the seat ahead. I am only 5'6". This won't work for tall people. Also: I prefer plastic hanging straps over cloth-plastic can be washed. And longer straps for short people and more straps for rides. Need more leg room
Might appreciate an attempt to make the inter-car doors easier to open and close.
Middle pole that splits into 3 bars is NICE! :) Also run trains later (2 AM?) if possible
Middle pole is a pain for people in wheelchairs makes access in train less accessible
Middle pole by door gets in the way. I appreciate that there is a need to help this "dead zone" by the doors but it would slow the flow of people in and out. There is already a problem with people blocking doors on corner t trains and this would make it worse. More hand holds need to be reachable for children moving through the train. Seats meeting in a T need more leg room.
Memory foam for seats?!
Maybe you could design something that does not impact the # of people allowed on the train.
Maybe vending machines with fresh accommodation's while rider's ride, just a thought, that's all.
Maybe try to balance new BART cars with the cost of riding, expect as given that the BART system has had an excess of 70m to 100 million dollars for some years... feel free to contact me (words removed)
Maybe take a note from Virgin Airs.
Maybe some TVs or speakers for entertainment while traveling. The ability to teleport one place to another would be an ideal addition to consider.
Maybe some cars for bikes ONLY
Maybe some better airflow, when the bart gets packed it gets pretty stuffy especially when there's smelly people
Maybe reduce the noise level somehow? Also add more straps on the high bars so short people can balance.
Maybe no carpet.
Maybe more signs for the elderly would be helpful.
Maybe more seats against the wall as opposed to facing forward. More room to stand.
Maybe more seats
Maybe having 2 posts per bar, with more space between would be a bit more practical. I like the real time information about arrival times & next stops. The corners between the mock seats seemed a bit pinched. Current placement of seats on existing cars is good, so the 3 bike spots are the only change that was a job improvement.
Maybe have lower handle bars for standers, right now my arm falls asleep because I am short.
Maybe display over between car doors showing next stop similar to MUNI.
Maybe change the lighting- feels too sterile, like a doctor's office. Will you allow bicycles at all times? What about charging stations on board?

Maybe backs of seats could be even more vertical to gain space for leg room. Also maybe there could be some signal/ sound to indicate in advance of arrival at the station which side of train doors will open on. (since platform side can vary depending on station, when train is crowded it's sometimes hard for people to get through the crowd to exit on the opposite side from what they were expecting)
Maybe as you come in the opening for the door height should be taller. As one who is 5'11 came close on the forehead :)
Maybe add in family seating or even standing seats on wall free spaces. Kind of like AC transit bus.
Maybe a 24 to 48 bike train at the end or middle of the train for bike riders and called the bike car!
May be a charging place for mobile's or laptop.
Making announcements clearer/ easier to hear would be really helpful.
Make wifi available on train. Display next station, final destination & time on screens in each car
Make the trains go faster.
Make the side walls straight vertical – not sloped. Provide more cabin space and head space for HVAC. Need more rigid car frame for smoother ride. Need much quieter ride. Put announcements speakers on exterior at doors. Automated station stop announcements – operators are unclear
Make the seats like AC transit seats
Make the maps bigger I move easily visible. No cloth seats!!!
Make the cars bigger. Use old trains for Air BART (9 yr old's suggestion)
Make sure vent system works/ current hot air in summer and cold in winter. Hope it is quieter!
Make sure to include the line color on the exterior.
Make sure there is seating for seniors and other who can't stand.
Make sure the interior noise level is low.
Make sure that the new cars can navigate the tightest curves in the system at normal speed. The current cars cannot, specifically in downtown oakland, there is one curve that the trains must slow dramatically for. This is because ROHR corporation changed the 'spec' of the trucks on the cars, after having their original design accepted. Please, fix it!
Make sure that need infor i can't hear (deaf) hearing impaired when BART would stop during train running emergency let know. Thank you.
Make sure electronic station signs are visible throughout the car-like overhead the aisles.
Make spacious and more car train
Make more # of seats.
Make it out of materials that can be wiped down, the current seats and carpet are disgusting because they soak up dirt.
Make it easy to clean to prevent nasty spread of germs.
Make it driverless!
Make hand straps longer or the bar they're attached to lower for shorter standees.
Make Bart look less buss like, keep it futuristic looking :)
Make a wider body, space between the seats.
Make a signal for blind people
Make a designated area for the bikes
Make a bike only car. That would be the most awesome, most helpful thing ever. Especially during rush hour.
Luggage racks?
Lubricant additives for rail oils for sound dampening. Differential on wheels for independent movement.
Lower overhead rails
Love the double doors- and bike area. The mirror at the end is strange
Love the bike racks and fold down seats. I hope trains will be quiet.
love seat dividers
Looks okay as is
Looks great. Good job!
Looks great! Can't wait! Please no more strikes.
Looks great, good job!!!
Looks good. Just wish they would be here sooner. Please no carpet on the floors.
Looks good so far
Looks good
Looks good
Looks functional & safe.
Looks "cold" uncomfortable- will get dirty easy.
Looking foward to testing seat prototypes.
Looking forward to seeing the new cars in motion.
Looking foreward for the growth of bart
Look forward to it!
Look at the design of the 4,5, 6 trains in NYC, they easily hold a lot of people and show the straps in a very easy to understand way. Also, I would recommend having a prominent sign saying what line you are on + which direction its going!
Look @ Japanese & Finnish trains, great designs. Don't like the seat partitions.
Longer strap-holders for short people current new flooring + vinyl is easily tearable
Long leg's -do i put them around my neck or unhinge them at the hip.
Long commute lines don't need as much bicycle space.
Lived in D.C. And Chicago. There is a better way to keep current cars cleaner. I've seen it done.
Little concerned about the bike capacity per car, as more people choose to bike more than other means.
Like the third door this allows for the empty space that never get filled on the crowded trains to be utilized. Let the train that arrives at the station first leave first. The Richmond/Fremont train arrives and waits on the Concord/SF train and the Concord/SF train gets to leave first. How come "they" get priority:
Like the new materials used on the cars for seats and flooring.
Like the lighting and electronic signs
Like the interior light system as well as the triple tube to hold on much more people. *Like a lot the removal of the old fabric on the seats + the old rug of the floor. So the new vynil + the new texture of the floor look easier to keep them clean. Thanks!

Like the interior bike space but may end up confliction
Like the idea of LED lighting, but make sure it's not overly bright.
Like the bike rack inside. Like the center 3 bar pole @ doorways
Like the bike holder
Like old car better
Like bike parking! Please make more bike parking
Lighting, light colors, extended ceiling, middle doors all look great.
Lighting was good
Lighting looks better. LCD screen will help people that aren't familiar with the area.
Lighting is glaring and too bright for me. The lighting makes me feel uncomfortable especcially since the will improve. Replace the shields the entrance with a pole to lean on for safety near the doors. These shields also protect passengers sitting by the doors as well as standing by the doors. You need more cars with room not tighter cars. BART needs to be more accessible for disabled and mobility impaired people
Light indicator outside the car to indicate when the door is going to close. Need space for keeping bigger luggage.
less spaces and small seats.
Less seating seems to make the train less accesible and less comfortable
Less carpet- these things gotta be vomit-proof
Legroo mtight at some locations
Leg space passenger seats seem too closed in. Center poles may interfere if more than 1 wheelchair, families & stroller, large wheelchairs, scooter, luggage, especcially crowded commute time. Wheelchair users have bags, backpacks – it is an invitation to thief, current facing seat is strongly recommended. LCD screens are too small – need less frame more screen.
Leg room need more for bigger people, make it sound poof. The old car makes to much sound. The window seat cut off extra space because it's rounded so it comes in.
Leg room between back-to-back seats and side facing seats is very small, but workable. Will there be 2-outlet power outles along the wall for each seat pair? Will the metal-wheel screech problem be solved on the cars of the future?
LCD screens should be a little bit biger as well as the translations, LCD screens with automatic announcement of each station along with different languages will definitely bring great sense of belonging to non-native speakers passengers. Just need to install a few more lower rails/oles for passengers w/ shorter height
Larger, panormaic windows like on the cars now. Regional transfer information on trains. Multilingual stop + transfer announcements like on LA Metro's Rail.
Larger windows. Pay employees well
Larger seat "leg area" space
Larger display, more displays of map. Current paper map size is ideal, one near door between cars
Large enough for all people. Keeping things simple for cleanliness sake. No carpet.
Lack of ability to move between cars is a detractor from the design
Knee room for passengers on outer seats at L-shape, i.e. Looks marginal. Will sides have padding for long legs, knees that bump against seat edges? How about cargo space for luggage on airport- board trains? Overhead bins? Under seats?
Keep working to maximizing cleanlyness and reduce crowding.
Keep the poll that goes down from the floor to ceiling. Keep the seat dividers in most seats, I think there should be some seats w/o a divider.
Keep the mirror! (just kidding)
Keep the design clean and simple. People like taking transit that feels modern and clean.
Keep the bike racks.
Keep same design just update
Keep it simple- like apple products
Keep folding seats.
Just more seats! I love the divider between seats though!
Just make sure that the motor generates power during braking, (like it does now. Sometimes a main featre such as this doesn't get continued because of some need to "modernize."
Just keep them clean please! I would hope they are quicker than the cars now.
Just keep safe and where we can wear a dress if we like
Just improvements to the seating layout (+) design otherwise excited for the new models.
just how to keep it clean and smell free!
Just as long as there can be an obtainable balance of comfort and ease of maintenance, there should be no problems with the new design.
Its very well designed and well done!
Its sucks and make them in USA
its great. As long as there are seats and bike space I'm happy. I'm also wondering about the cost and where the money is coming from to replace the old cars and other new BART things. Thanks!
It's hard to tell at this point.
It's fantastic!
It's a step in the right way but the stations and ticketing system need a major overhaul! We spend a trillion on defense and our infastructure stinks! I feel for you, money and politics get in the way.
It's a long way to stand from Montgomery from Bay Point.
It would have been nice to see the actual proposed seats, rather than the plywood mock-up. Also, even more bike areas would be appreciated!
It would be super-awesome if BART started outfitting its parking lots and stations with solar panels and electric car charging stations.
It would be nice to see what the floor material will be. Carpet is good for traction but smells mildewy on wet days. Linoleum & like surfaces are good for hot days but can get slippery on wet days.
It would be nice to renew the padding for the seats
It would be nice to have one car designated for bikes only with standing. Also- having lower bars or handles for people standing would be nice for shorter people,
It would be nice to have hard plastic interior everywhere. Seems more sanitary. Anyway to make it much more brighter in the car would be cool. The dimness makes me sleepy every time I get on bart. More windows! Less reflective!
It would be great to have USB and AC charging stations at every seat. Also it would be great to have solar and wind powered stations.
It would be great to have more hand holes, and of different material – the webbing is unhygienic.
It would be great if there were options for artwork in the train. I don't like the soft, black straps hanging from the upper hand rails because it's hard to stay balanced.
Something more rigid would be great.

It would be great if the new train cars can be quieter and easier to clean
It seems that there will be a lot less seating space per square feet of car. Is this efficient?
It seems like less seating.
It seemed as though the seating was quite limited considering the projected growth of passengers.
It need more sit.
It looks very efficient in shize
It looks too small.
It looks pretty good
It looks perfect to me.
It looks like the windows are smaller. I'm not sure if this is because the car is bigger, but I like having big windows where else will I look when I'm awkwardly stuffed into a car during rush hour. Also, please make sure hand straps for people to hold on to while standing are long enough for short people to reach
It looks like something out of a Stanley Kubrick movie
It looks clean. I hope the new design can sustain cleanliness.
It looked like they where more standing room. Have, enough cars to accomodate the big crowd of riders. So you don't have to stand up.
It is nice. I think you did a good job/
It is a little too bright.
It feels more spacious. I like the "clean" feeling of it. I like that there will be more doors.
Is there space for large luggage?
Is there a way to squeeze out more space for luggage? I realize some seats will be higher to allow luggage below. Can there be space in areas like airplanes and trains? Or other luggage options? I feel badly sitting in handicap seats w/my suitcases but i can't fit it in the perpendicular seats
Ireally like the lights that will show which door to exit. The monitors will be a great help. I think having some coloration to tell you which line your in will be helpful, on the outside of train to go along with monitor, redline to Richmond as example
internet accuracy
Interior electronic signs (sample on monitor outside car) is good with one bad point. I felt "captive" to the "advisories" and advertisements in lower righ quadrant. Signage suggestions: Look at New York City transits R-160 series cars (their latest). Also, BART needs clearly understood route numbers (or letters). Four routes running through S.F. Are confusing to occasional riders and tourists!!
Interesting third door. The LED display, seems useful. TV screen for a map seems excessive!
Interested to see how the 'energy-saver' door system will work. Very excited for a quieter ride, though decreasing the noise externally would be awesome too, possible to incorporate into the system overhaul? Thanks for listening to the riders!
Interested in hearing more about noise reduction in the train. It's really bad right now in the tunnels.
Interested in future routes
Instead of fabric handles, use metal handles- they are more hygienic and stable.(similar to 6 train cars in New York City.)
Instead of bike areas, what about an entire car devoted to bicycles? A bike-only car doesn't need much seating, if any at all. And it would make maneuvering bikes in and out much easier.
Increased leg room in corner seat by handicap seats. Lower bars for short people. It's a bit different to assess without final design elements.
Increased handholds on the ceiling would be nice.
Increase more seats, place poles/ hand bars at more strategic location in anticipation of crowded trains during commute hours or in a game day.
Increase leg room.
Increase bike spaces- after all they're convertible so it wouldn't mean giving up all the seats Display: minimize # of pages it scrolls through or it feels like spam. Example: don't include emergency info unless train has actually broken down. Put that info on decals. Please include omfp pm tramsot cpmmectopms at eacj stop + time 'til departure (ex: bus 121, departs 3 mins). Display as you approach stop. Include sensors to measure car crowdedness, for reporting to platform + mobile devices. Will help people + bikes board in the best place
Increase carrying capacity of each carDecrease gap between car + platform to the absolute minimum – how about a spacer that deploys when car comes to a halt. Deploy new cars as soon as possible.
Including a digital sign from yellow to red to let those outside of the trian know that the door are closing. This may help avoid people rushing toward an open door that is about to close.
Include hand holds/poles at every aisle seat. Include horizontal rail in bike space bungee cords or straps.
Include digital billboards in the cart
In Norway (Oslo), they had button on doors (both in/out) so that they would open at stops if people needed to board or get off. I wonder if that would work here and be energy efficient. I'd like to suggest (off topic) addiing additional trains going on the Pitsburg line please
In crowded cars, it's hard to lean up on a wall. I'd like it less concave.
Improved air flow
Improve track equipment!
Impossible to gauge actual (final) design.
If you're gonna repaint the platform striping, why not add bike icons on the 'door markers' to guide bikers where to board. That'd help people line up better on the platform and speed up boarding. See above for question regarding more bike spaces.
If you were to guarantee that more cars were going to run, the smaller size would be manageable. I have absolutely no faith that more cars are going to run.
If you have vinyl floors, make sure that you give them the time they need to off-gas. Also, use less-toxic vinyl. I will miss the carpet if the train is noisier due to its absence.
If you can arrange seats, just on 2 sides (attached windows), it may increase more room and can keep trains more clean
If tighter seat pitch is maintained, use very thin cushions, e.g. Recaro advanced airline design
If there a lot of people standing in a car, i feel they should have more of the hand grips at the top of the poles.
If possible, I'd like the armrest to be movable.
If possible for more bars for shorter rides that have trouble reaching the top for stability. Have seen a fewer people better due to lack of options for stalabilization.
If most of the bicyclists try to enter in the middle door where there are only 3 rack spots – there will be 1) delays as they then have to move to other doors or 2) way too many bikes in the middle section.
If it ever needs to be used in a seatless configuration 2 seats flipped up take up less room than a large (not fat) adult.
If BART can put more hand holder it be great, because more people will be standing.
If at all possible, could BART make all train cars multi-use by having all fold-up seats, so that "bike-only" cars could be a reality without worrying about changing train sets. - Overall the whole design seems underwhelming, barebones if you will. I wish the lighting was better, I felt like I was in a lab! I realize this is a bit not-positive, but I believe in BART, and all it can be. and know the design and experience can be outstanding.

I've proposed before and will make the proposal to have a separate bicycle car within/ attached with certain trains. It's too dangerous and uncomfortable having the bikes squeeze in with us. The bike riders are rude and are not following the rules reg, entering a crowded train you're lucky there hasn't been more accidents/ scrapes/bruises.

I'm that the seats are clean and easy to clean

I'm sure BART has addressed this; reduce the rumble (noise) inside the cars. In some of the cars you cannot hold a conversation but in other cars you can hold a conversation.

I'm sure any improvements will make BART better.

I'm so proud of Bart updating and going along with the times. I think the new design should encourage riders to be better in their code of conduct of riding bart.

I'm really looking forward to seeing these new trains in action so BART has more technology sometimes operators don't announce stops as there announcement systems aren't working, so all the new as parts make it for more convenient.

I'm really glad to know that there will no longer be carpet or cloth seats. They are gross!!!

I'm pretty exited about those in car bike racks!!!

I'm not too sure foam is a better material, as a lot of rapid transit uses plastic seating instead. Love the digital LCD display! But there are some mistranslations on the Chinese notifications (and probably other languages!)

I'm looking forward to trying the new cars. Thank you for listening and following through on making everyone's commute more efficient and easier.

I'm just 5'2", so I wish the overhead bars were lower- I can only reach them tip-toe- but I appreciate the hanging straps!

I'm hoping the new cars will be more quiet and that there will be enough of them to create more trains.

I'm happy about the clean seats, are they still going to have carpet? The carpets get super dirty.

I'm curious what the change situation will be?

I'm concerned if there is enough seating. Does each car carry more ppl b/c of the increased standing space? Lighter light can help --> are the ones in the model going to be in the new cars. There also is a lot of confusion about what train to ride to a destination based on how BART names each train --> can new design help clarify this for riders?

I'm often answering 2's for those unfamiliar w/ system about this

I'm concerned about auto door opening only if passenger in front of door. This will break down and cause traffic jams at other doors at rush hour. Consider going back to opening all doors.

I'm a NYC'er- I'm not a big fan of upholstered seating coming from NT subway. Somehow the BART always has a funky smell- MAYBE do a simple aroma therapy in all cars- a destreaser if you will =) thank you!

I'm a little worried that the doors between cars may remain difficult to open- that could be a key area to improve over what we have now.

I'm a little concerned about the divider between seats- (punitive rather than helpful.) Also- please make sure plastics don't of gas.

I'll try to think of some. Seems excellent.

I'll like to see the Real Time Displays on the train car. Have comfortable cushion on seating.

I'd like to see more full-height bars, perhaps one by the front and back doors. Also, i'm not sure this bike parking configuration will be very useful in practice. Finally, I'm worried the seat divider might make boarding and leaving more difficult

I'd like to see antimicrobial surfaces-seats, bars, etc. I'd also like to have quiet cars-even wearing earplugs while riding the current cars, the noise level is unacceptable.

I'd like the trains to be connected from car to car with an open flex connection.

I'd like different layouts, rather than all the cars the same. Examples: bike cars and cars with cell permiter seat for maximum standing room.

I would suggest more colors inside. Right now it feels like a hospital room, it needs to be more "welcoming"- i think colors would help.

I would suggest a NYC- subway-style car with seats ringed around the cages and standing space down the middle.

I would suggest a fold-up bench in the location of the wheelchair. To if there happens to be no wheelchair, the bench can be lowered and 2 people can sit there. Some of the current BART cars have this feature and i sat myself sometimes on this bench.

I would still really like to see entire cars dedicated to bicycles (at least during rush hours) (don't they have these on Caltrains?)-I am very happy to see fabric + carpet removed!! Consider adding strip bars/ handles in alcove at end of car (near the end door)

I would recommend not having a bicycle "rack". Provide a diagram showing people holding 3 or 4 bicycles in place in the currently designated place. Experience has shown this can be much more efficient. I have a bad feeling we are going to see many more bicycles on BART within the next 5 years... wages continue to go down, there are fewer exchange-of-wages-for-services positions, etc.

I would recommend adding hooks above the planned bike racks to allow at least 2-3 more bikes to occupy that space (vertically). I mentioned this to one of the directors who was present, and he said he didn't think there would be enough vertical clearance, but i know that's not rue as i often fit my bike into the vertical position to navigate crowded train cars, and it's not even as tall as i am (6ft) I would also recommend adding luggage racks, which could fold out when needed and fold back when people need the standing room

I would really appreciate the addition of a "child" logo for priority seating. My kids, 4 + 6 cannot hold on w/ out falling when the train starts at each stop.

I would prefer all of the seating to be against the walls so that there's more standing room.

I would love to see the bike area mimic the racks on the front of buses perhaps adjusted to hold more bikes. This would allow it to be folded away when there are no bikes present, but would be quick, familiar, safe, + easy to use.

I would like to see seating with a counter style for laptops.

I would like to see no carpet design-the current trains smell when it's wet (i.e. Rainy season) and probably easier to clean if there aren't any cloth or carpets to clean and smell maybe eliminated.

I would like to see more of the drop down "straps" to grab onto. And would prefer to see the metal loop "swing-away" grab handles like in NYC.

I would like to see more hand loops in CENTER AREA. I would like to have FOLDING SEATS NEXT TO TRAIN DOORS. IT WOULD ACCOMODATE PEOPLE who needs seats + allows more passengers in a crush load.

I would like to see if possible areas just for bikes and keep out of regular passenger seating.

I would like to see bike-only cars and more access for the disabled.

I would like to see an improved system for bringing bikes onto Bart.

I would like to see all first and last cars designed with bike racks on both side- and- both ends of the cars

I would like to see a spcial bike or wheelchair car that has no seats inside. This would be especially good for bike commuters.

I would like to see a softer floor surface (carpet) make a comeback

I would like to continue having padded seatsMuni Metro style would not be so good for long distance ridesI do not like the pole in the entry way – people will board more slowly since other riders will be congregated around the pole.

I would like the interior (seats) cleaned regularly.

I would like seats that are hard plastic. I don't like the new vinyl seats. For some reason, the new seats are hard on my back.

I would like cleaner announcements, sometimes it's too loud or inaudible. Since i live close to the tracks, quieter trains on the outside would also be welcome. Clipper ha smaded commuting so much easier. We need training for people so they can use the system for bikes. Also, more ifnor about no eating/drinking would be great. (some people are inconsiderate) More trains moove often during commutes would be grand.

I would like an indicator for which side of the train the doors will open. The 4-seats could work, although only 2 per car: both at 1 end or 1 per end. Balance between groups and the more common individual riders.

I would hope the material used for seats is as enviro-friendly as possible. I also hope they test the bike racks with real bikes to make sure they actually serve their purpose.

I would have more safety straps for riders to hold onto. Get rid of the mirrors on the ends. Have windows like before you can see. That is if you were going to use mirrors.

I wonder if considering reducing the noise of the train when in motion. Will be a good thing for neighbors of the train station to have to deal with less noise.

I wonder about capacity. If the additional bike space will be met w/hostility by non bikers. As is commonly the case now.

I wish they could and will increase the size of all the trains (as stated to 10 cars) but without increasing the cost. Glad I got a chance to view it before the trains are finish and I will know what to expect. Better quality/ spacious cars would make me very happy.

I wish there were more options for handles for short people.

I wish there was a way to hold the bikes in place

I wish it could come out sooner than 2017! I like the real time screens. Friendly staff inside the mockup

I will prefer to have cushioned seats with round edges so it can be safer for kids and more comfortable. For long rides cushioned seats are less painful

I will miss the space age 1970's look of the A cars. Perhaps maybe there could be a way to save and preserve one for historical purposes? Though I also hope for semi padded seats in the new design?

I was wondering if they will have some seats facing each other for cars people with knee problems and heads to stretch out.

I was hoping more comfortable arm rests. Is it wifi or electronic device, cell phone friendly? Provide net services/ info. Kiosks that would help passengers on potential sites to see or visit

I trust the trains will be both longer and more frequent, signs inside the train cars announces the stop is also needed.

I think we need more hangers so people can hold it.

I think these seats are kind of small

I think there needs to be more bike space. Why not have three bike things on both sides of the train, adjacently? If more people are going to use BART, more people are going to need to bike that next mile.

I think the space between the seats should stay for kid's and family's other than that the new train is good.

I think the service, capacity, frequency, etc are actually more important than the physical car design.

I think the seats are already planned to be like that, but in case they are not, it'd be good if they are those types that close-up if most people are standing.

I think the seat divider may cause problems for older & very young passengers

I think the screen should be much larger (40"-50) and if your budget isn't already blown, the screen should be on interactive touchscreen with more detailed information a few taps away. There should also be one or 2 bart cars specifically designed for bikes with 20+ bikes slots per bike car

I think the more screens in the train the better, like live train tracking are maybe some entertainment.

I think the longer the lines the more seat people will need

I think the central arm rests may be problematic if they are larger than the mock ups.

I think the bike section is great but the flip down seat idea would probably prevent the 3rd bike spot from being effective. Also the seats that are perpendicular to each other seem like a tight fit.

I think the arm rests are fine now, on the outside, and I still think there should be a few more places to hold onto in the aisles. I like a lot of the new digital touches. About time :)

I think that the seats should not be separated by arm rest, taken away sense of bigger seats.

I think that BART should keep the inward facing seats.

I think it would be better to have a standing only car with the bike locks, rather than putting them in every car. Often people don't move out of the way for bikers.

I think it looks

I think it is possible to design the new features without compromising comfort. Perhaps the seats could be wider behind + narrower before- with the barrier a little ahead (pictures drawn) -sorry- hard to draw this. There are many transit systems that have solved these problems...

I think it an example of good planning.

I think I will enjoy the modernized features

I think bigger windows would be nice!

I think BART should strive to resolve the issues to avoid a strike. BART should also maintain clean trains as well as maintain their escalators and elevators and bathrooms. Safety at all times is a priority also. BART should lower its fares.

I thank you for doing this for us I and I love bart.

I take BART almost 7 days a week, 365 days a year. Long distances too. For 40 years. But my comments are always ignored. A flexible system has been made to accommodate just one body type. A large or small person would be unable to sit!!!!

I suggestion is to provide plastic hanging straps instead of cloth to cut down on germs. With plastic you can wipe them down. (like the seats)

I suggest you don't build the train any smaller. Passengers need as much space as possible.

I suggest on the chairs it have to be on leather.

I suggest a text to speech system like muni or at BART platforms to be put into cars. Sometimes seems like train operators mumble some announcements making an automated system for speech very helpful. Hope to see these train cars very soon. Thank you for letting the public see early preview of what's to come

I still would like a bike – specific car with better racks

I say colorful seats will be better than beige, gray or brown. Have you tested to see what happens to passengers when the train stops suddenly/crashes?

I really like the middle pole

I really like the Hong Kong trains better. I wish the model was here longer so I could look at it more

I rate the model as poor because of the third door and by BART's planners to treat riders as cattle by forcing more people to stand. To be fair- this planned addition of destination signs, bike racks and the center stanchion bars are great ideas. Bart may want to look at adding overhead racks for luggage on the end section of some cars.

I question whether BART really needs 1000 new cars right when contract negotiations with employees are coming up and new cars are the excuse for BART not being able to give even cost-of-living "raises" to employees

I prefer rigid seat material rather than upholstered seating, the less porous, the better!

I prefer metal hanging hand holds (and a lot of them!) for short ppl. Because the fabric ones are so flexible they tend to make you fall over when the train lurches if you have the majority of your weight on them. Also, I hope the video screens don't show annoying commercials!

I personally like the old train cars/comfortable esp for long commutes, end of day, maybe sign of times.

I observed strollers and wheelchair users being very cramped on this model. You should really take a look at Portland's busses and the bike hanging system they use. It's a better fit.

I need to see the real seating to get a better idea

I miss the facing seats of 4. They are easier to get in and out of. You don't have to ask someone to get up.
I love this design &3
I love the floor set-up
I love the digital screen
I love it well.
I look forward to coming again when the prototype is improved.
I like you can hold on the center
I like the visual displays of upcoming stops and it not having any fabric seats or floors
I like the seat materials on the LA red line. They are plastic seats with a cloth insert. Clean and comfortable. Make cars quieter. They are awful noisy in tunnels. I ride subways elsewhere and none are as noisy as BART cars in tunnels. They are noisy when standing adjacent to BART tracks too, but it's the noise in the tunnels that is most bothersome.
I like the poles as a support tool.
I like the new train seats added with divider
I like the new seats w/ arm rests.
I like the new floors and seats that stay cleaner looking.
I like the new displays, though I don't like the ads... Bring this mockup to the East Bay Muni Maker Faire!!
I like the new digital display!
I like the new bike stands. Suggestion= to have seats like the new AC transit buses. It also feels like the same amount of space in between just w/ an uncomfortable divide in between. Old car was fine but I do understand about the maintenance factor. Just have those w/o all the material
I like the multi bar poles – allows more people to hold the bars.
I like the more sterile seats.
I like the light display (heads up)
I like the LED displays. I have often thought BART could be a bit easier to navigate if you're not a local.
I like the increased vertical bars. It's hard to find something to hold on to on the bar when its crowded and I'm often too short (no heels) to hold the top bar.
I like the idea of a better airflow and quieter ride. I also think having more trains is good but I wish there was more seating. The last thing I want to do is stand for my ride home after a hard days work. I often ride up from Embarcadero to Civic Center to ensure I get a seat. This unfortunately makes my travel longer and sometimes nerve wracking waiting twice to get a seat.
I like the higher seats and brighter cars
I like the handles in the center of more handholds. Definitely want bike capacity. Thanks!
I like the handle bar setup and space
I like the hand rail in the middle but how about more straps above but a little lower (I'm short).
I like the hand hold in front of the doors
I like the fact that there is a bike area as a cyclist I wonder if bike specific cars (like caltrain) might be more efficient. Also I wonder how well those bike racks will be when the train is moving.
I like the dividers
I like the design-esp. The pillars in the middle of the cars. As a shroter rider, I often have difficulty finding a place to hold onto on crowded cars.
I like the design of it.
I like the design
I like the current seating set up. The 'model' makes the cart seem much smaller. With long distance ride (for example, SF to Concord, to Sfo. San Jose). It would be nice if we can have a seat(s) to sit.
I like the colors of the recently installed seats and floors. They are an improvement over the old style.
I like the center handle. If arm rest are necessary, make them retractable (moveable up and down)
I like the bike storage area for added safety & clarity of space.
I like the bike racks!
I like the bike posts suggestion.
I like the bike hanging idea that Portland Max use. I'd also love a bike-only car for any train &4 cars. Summary: BIKES!!!
I like the automated signs- especially the fact that they will use many languages. I like the photofluorescent exit strips on the floor. I also like the placement and number of stations in the car.
I like the 3 door feature and the specific place for bikes.
I like that we will be able to see what station we'll be at inside the car. It's very different to know what station one is at now.
I like that there is no carpet or upholstery
I like that there is an area for wheelchairs. Sometimes people forget those folks :)
I like that there are more palces hold on for shorter people.
I like that the trains can be cleaned easy + seem more open + accessible
I like that the seating will be vinyl and the carpets removed. The cars that have new seating and flooring is cleaner and a better ride. I also like the monitors being into each car to help people navigate where they are going
I like padded seats for the longer lines. More comfortable.
I like new handrails.
I like it. Nice bike rack. No fabric, no carpets! =P Please
I like it!
I like how the seat is added with divider
I know you have a lot of challenges to overcome w/the new cars. I'm not sure i have any valuable solutions to offer.
I know we need new trains, but my only concern is: My God, how (word removed) high are my commute costs going to be?! I can't afford higher rates, I really can't.
I just want easier to reach bars for when I stand. I'm too short + it hurts when I reach so high up. If it is easier to clean is better.
I hope you have enough seating for your rush hour traffic. Happy to see the seats are higher. Arm seat between the seats
I hope we are able to keep a limited amount of bike racks in each car.
I hope to have bigger windows to keep occupied during the trip. More seats.
I hope this does not raise the fares. They are already high enough.
I hope they keep the new vinyl/cushion seats.

I hope these come along as soon as possible.
I hope there is another bike parking area on each train.
I hope the seats are cushioned
I hope the seats and floors are in easily cleanable finishes.
I hope the real seats are a bit more comfortable than the mock ups.
I hope the new trains will be easy to keep clean.
I hope the final version of the seats are better than the sample.
I hope the fabric seats are being retired- they just get gross (also, bed bugs!)
I hope the end platform doors are about the same distance form the end of the car as the doors of existing cars, so platform tiles don't have to change.
I hope the com system is improved- when I first started riding I could never hear the operators + it was very confusing.
I hope the cloth is comfortable.
I hope the changes don't have a negative impact on current train rates. Don't defray extensive costs to riders.
I hope the cars you design can last more then 30 years, so that they don't have to be replaced and increase the waste in the world.
I hope little \$ was wasted on this "New Design!" What Riders Need: More Seats not less (ever considered benches?) Better materials/coverings that will support steam/water wash out. Bike stash areas. Places to stash luggage.
I hope as much of the new train is made of enviromentally friendly materials. I heard the floor will be made of recycled content, but cannot be recycled again.It would be great <u>it all the materials of the train can be recycled and are made of post consumer content</u>
I hear signages will be much better. Needs to have (train specifically designed just for Bikes & riders...
I have sever back problems. I've had back surgery. The old cars (oldest) have a partition at the entrance to the car that i could lean against... There are only 2 choices in these cars, sit or stand! Can you put something that i can lean on in hte cars? I need something tha ti can put my weight against like a bar against the wall at the back of the car.
I have ridden the trains in Japan and really liked the space above head for bags and lugage because it keeps the space open for more people to stand if they have to. It would b nice to consider, especially for people comming from SFO with bags that take up space
I have a suggestion about seating, I think cushion should be applied and a holding rail on the backs of the seats. I tore the black cloth ropes placed in the train great idea and very useful.
I foresee the center poles at the entries becoming a big obstacle for bicycles + strollers trying to exit. (+wheelchairs) seats might be uncomfortable for long rides. *Please add more space for bikes, so that cyclists can have an easy ingress + egress w/o disturbing other passengers as much. There is simply NOT ENOUGH SPACE for bikes aboard these trains! Also, the leg room is really tight.
I find that trains coming from the airport have seats taken up w/luggage. Aslo visitors are often confused. I think a video playing at airport stations would hlep with suggestions for appropriately stashing luggage would be great.
I feel sorry for the big girls loh sorry big girls
I don't love the mirrors on the end- seems odd.
I don't know how tall our tunnels are, but considering a 2X deck train would allow for more convenient commute and more passengers. Make glass ceiling for more light bigger windows.
I do wish there were no seat areas next to the doors as there are now- best for bikes and wheelchairs
I do think the color coded lights for doors will take some adjustment
I do like the seat dividers. This should help prevent people from hogging two seats.
I do like the handles and bars, especially the middle carousel. Sometimes its hard to reach some of the bars for short people.
I do have a several concerns. Few setas – so it could be a hardships for elderly or disabled people. I am currently reocvering from knee surgery, but otherwise (?) normal. A seat would be real nice. I like the seat divider; but it could be problematic for other passengers. The legroom between the side and normal seats is very limited.
I countde 16 good seats, it seems the intent is to pick standing riders vs. Seated riders. BART should emphasize more seats with proper leg room.
I could foresee the center seat dividers pasing an issue accomdating larger riders.
I can't wait to use these trains in the future, especially when BART goes to San Jose. Some trains should be 2 door and some 3, not all 3.
I can never reach the overhead bars- if the fabric loops hanging down could be a little lower tha t would help me.
I believe we could and should investing in educating people an taking care of the human needs first.
I believe that you should look into stand only and bike only car or half a car for just bikes and wheel chair. Maybe with flip down seats like on buses. Where you could park 40 to 50 bikes in a color coded car.
I appreciate the attempts to make the commuter ride easier in multiple ways (ex.noise reduction, disabled access, etc.) as well as the attempt to make it more environmentally sound.
I am less focused on car design innovation than maintenance issues. e.g.. - when was the last time the MacArthur or Embarcadero stations were power washed?
I am interested in better sound system for system/driver announcements
I am concerned with the plan to only partially open doors if someone is waiting by the door. This can be problematic if someone doesn't want to get up until the car completely stops. Also, in crowded trains, I see a lot of "false alarms". In your digital sign, I would like to see more languages including "traditional Chinese" rather then "simplified Chinese".
I am 5'4" a very common height and taller than many, I could not rest my feet comfortably on the floor or rech the overhead horizontal bars. Replacing the fabric handles with metal ones that do not slide would increase stability.
I always hope for that the BART accomidates all people and takes into consideration handicaps, language barriers, and other potential obstacles such as bike space.
I also like the "bike rack" idea. It's safer for Bart riders, because we won't have to worry about it falling on us or being in the way/ taking up seating space.
I also find the other hand rails are too high for me to reach. I'm 5'5" & it can cause a very difficult ride for me if I need to stand & can't hold on to anything.
Hurry up!!
How much?? Already too much
How doesn it look with station screen.
How do you plan to handle "large" people?
How are you going to ensure that bikes stay in the middle of the train? Bikers are generally not rule followers.
How about making it more comfortable for patrons? Overall- really a downgrade for existing fleet design.
How about a dedicated bike car --> like caltrain (last car?) that could easily hold (bike slots) lots of bikes. 6 per car is minimum, and it could be difficult to get one bike out of the existing bike slot (if people are in the way). Also, bikes shouldn't have to compete with fold down seating. Will there be an opportunity to try the car in real time? Thank you for working on making BART bike-user compatible!
How about a car just for bikes
Hopefully the station signage will be improved.

Hopefully station signage will be replaced with new ones that match train signage. Station lighting ID signs will be replaced like Powell Station train control system must also be replaced to be support new cars to provide faster service.

Hopefully seats are stain/ odor resistant and that there is more attention give to cleanliness (upkeep) than in past iterations. No carpets, right? Hopefully audio system is better, clearer.

Hopefully it has enough camera security. And better seating positions to avoid getting robbed. I've been robbed once before and was a scary situation.

Hopefully , if the engineer needs to talk to us with updates. The display would do that. A lot of times on a crowded train, you can hear the message. Please update cooling/heating that in temp control evenly.

Hope you keep the vinyl seat covering and porous slip proof floor.

Hope the seats are comfortable. Hope you use recycled material.

Header above door seems too low. I am 5'9" & seemed too low for me.

Head to [illegible] air circulation will be [illegible] – is there filtering [illegible] (HEPA?) etc.

Having an appropriate arrival time at a coming station (especially furthur ones) could be nice. May requier a lager screen.

Have your engineers make the trains have different levels or taller trains

Have you tried vertical bike racks? Great way to get more in less space and can possible leave room for large luggage.

Have vertical bicycle storage designs been nixed? I can understand that they require greater strength to use, but they save a lot of space.

Have space for a mom to sit with her stroller that is safe for the child in stroller and other passengers

Have some seats without divider – very large people, who might need to sit Might not be able to fit in divider seats

Have one car designated for bicycles. Have easy to maintain/ clean seats/floor.

Have display of next upcoming station on each door. If it is already there please ignore. Please extend it to San Jose. Please please.

Have color scheme will be the same as in model.

Have a whole car for bike racks.

Hard to tell. Its just partice wood.

Hard to really evacuate without the heat/air, sound system, cushioning and signage. Equally important – getting the escalators to work consistently, station lighting, track maintenance

Happy that the cars will be cooler & better ventilated.

Hand sanitizer dispenser and trash compartment near exits

Great straps that are easier to hold if fingers have arthritis.

Great job, keep up the good work

Great design

Great demo and discussion of details

Grayed-out small maps will take some getting used to. Pole for standers is great for those of us who are not tall!

Good to have non-absorbent seats and hope that floors will be carpet/fabric free.

Good to have LCD screen. With the screen on the ceiling show which side to exit, etc.?

Good overall

Good luck!

Good jobs on modernizing accessibility!

Good job. Strangely, it makes sense to have less of the two-seat combos. Because when one stupid person sits in the aisle seat, it's harder to get to the window seat. In London they simply eliminated the two-seat groups and just have two parallel rows along the sides. Which enables more people to stand in the center aisle. But then there is no space for bikes.

Good job!

Good job!

Good job!

Good Job

Good idea to have the display

Good idea having poles in center of car. Bike racks need some space between them. Overhead straps need stabilized bike needs reinforcer at stop

good

Go back to the drawing board. Your “commuter friendly” cars do not make BART a better way to travel.

Glow in the dark strips in the event of an emergency. Power outlets for chargin, or a charging center. Wi-fi!!!

Give more space than just that section in the train, and put access to outlets like the arm track has. Outlet for cell phone charges or computer etc. Is very important.

Get them here fast

Get rid of the white, it will look dirty quickly. The gray on the seats is fine. Dedicate a car for bikes.

Get rid of the divider between seats- too easy to bump into

Get more seating for tired feet

Front seats by the doors and signs indicating they are for srs & disabled could be a highlight color (RED) to remind people that these seats should be released should a sr or disabled onboard. - It would help if there were a recored annoucement to remind riders tha these seats are reserved. *A recordind to remind riders that their feet do NOT belong on the seats. The young people need these reminders every 15 mins

Free Wifi on all cars at stations and between stations.

Free wi-fi

For those of us who cannot comfortably reach the upper rails for support- I much prefer hand straps. Make your survey available online to gather data from a wider audience. Perhaps offer a virtual tour as well.

For the mock up- White all // red/ whatch your head at (mock up entry exit at doors end + middle doors), (for tall people I am 6'2" tall

For the communication design, make the graphics of people less blocky, more human. (pictures drawn)Solve this -too unnatural -show a hand holding it or something -too-simplified seems funky - make it more seamless

For the cars go to SFO, they should have luggage racks. Add audio to show each stop and cameras for security.

For space saving I like that Parisian trains have fold down seaing that can be left up to allow more standing room, which takes less sapce than sittingAlso would prefer more hand-held loops around the bars

For emergency call? I want emergency call to be on seat. Thanks

For bikes- maybe have hooks near ceiling so people could stand bikes vertically to either fit more bikes or take up less space. I still don't like the L-arrangement of some seats. It is very difficult to squeeze into the corner seat. So it often goes unused.

Folding side seats with hanging bikes. People can stand in center row. Bikes in main cars + lots of commuters in suits don't mix well. More friendly to bikes (both sides of car) seat deployed (picture drawn) folded up seat people standing in center
Floor to ceiling pole may impede traffic flow.
Fleet of the future-nice. Public art-nice. Suggest- logo, love in bright color, for each line/destination (as in hispan metro)
Fix It!!
Fire the strikers and hire new people who will accept the same contract. Ungrateful jerks ruining my transportation, making me late for work.
Finish it on time! Also Steve deserves a promotion and put art installations on the trains. Other than that keep up the good work!
Fewer seats to fit more people cars, luggage, wheelchairs, etc.
Fewer seats make less sense.
Faster implementation =) !
Exterior colors (see London) can be an excellent regional branding opportunity. LED color stripes or uplighting would be fun to consider.
Existing cars are comfortable + roomy. Nothing is really much wrong with them – just old, dainty upholstery. Tall (+) overweight would not be comfortable overweight/obese would not fit without impediment to self (+) other riders
Excellent 3 bar design for standing riders.
Excellent – modern, busy
Every other car labeled as no bikes
Even though per train has fewer seats, the design is great and the individual seats a good thing.
Enough elderly seating? Less seats are fine, I don't mind standing, but worries about others.
Effort needs to be made to discourage accidental pressing of intercom buttons. Also, signage needs to be added to bicycle areas saying that folding seats should be vacated for cyclists to use the space.
Easy to clean materials! Add trash can's and a restroom!
Driverless.
Don't make the seats hard because you won't know how long a person will be on
done
Don't make them too bright/white. It's glaring, hard on the eyes. Thanks!
Don't love the idea of automated announcements instead of live announcements. I like hearing the voices of the train operators.
Don't like the seat dividers. I'm small but where are heavy set tourist's going to sit? Also-sometimes 3 kids can squeeze onto 2 seats, but not w/those dividers.
Don't like the 3 prawn pole for entering/exiting.
Don't like commuter seat design so much.
Don't install the strap handles. I'm 6'; tall and always have them rubbing up against my face; gross!
Don't have BART tickets be thrown away but reusable -& when doing add-fare, etc.
Don't charge the public to pay for this
Don't be afraid to use more color Add more station/destination signage would be great to have separate entry/exit platforms at busy stations – especially SF – delays from people entering/exiting same side
Doesn't seem as nice as the old models, Bart old car seem to be more classy and I've heard visitors from other countries/ states complement our system
Does everything incorporate BART's own lessons from 40 years experience and the lesson of other metro systems. "A smart man learns from his own mistakes, but a wise man learns from the mistakes of others.
Do you have a better air temperature control? Crowd control is always an issue. Just more trains are always welcome. Seat size is fine, but I am very small.
Do these models have more seating? I love the seating capacity at Metro North Commuter trains going to the New York suburbs, which I view as the NY Bart equivalent. BART gets so crowded during commuting hours and it would be great to have increased seating capacity- either thru increased/ more frequent trains or increased seating.
Do not use fabric or carpet- washable please!
Do comparisons of other transit systems. (Tokyo, London, Shanghai, Washington, DC) What are strengths + weaknesses
Distance between handrails and walls next to the doors is also pretty tight for me to grab
Displays could show upcoming station info like elevator and escalator status, bus connections, street map surrounding station.
Display is way too small – need to approximate current size, this is a big problem in my opinion.
Design other car sit
Difficult without a functioning model with actual digital displays but concept good
Different tiles for bike doors!
Different seat covers for priority seating seniors and disabled. Signs over escalators; stand right, walk less
Despite BART's plans to run more cars to make up for less seats inside, I think people will still crowd onto the cars during high-traffic hours and not necessarily spread out over the entire train. What has been considered for those who have no access to empty seats or free handholds? How would you indicate to wheelchair passengers that a particular car is overcrowded but others may be available?
Designated HALF of some Bart cars for bikers during commuter hours. REMOVE bike restrictions and instead implement WHOLE cars just for bikes. Maybe the last 3 cars during commute. You will make MORE MONEY. I would like to get home w/o waiting, and now use the ferry during Bike restrictions
Design them to minimize noise through tunnels, etc.
Design is nice, really like the digital display for the stops
Dedicating an entire, or half, car to bicycles + others who need extra space. i.e. Wheelchairs, luggage, strollers
Cut out the dividers on the seats. Put TV/ flat screens on the train- one w/ actual location the train currently is on the map- this will be useful for riders in particular visitors. Also the other screens w/ weather and BART/ transit news.
Cushions are good to have!
Current seating is better
Could be improved by adding cars for bikes only and dedicated users for passengers with luggage on crowded trains serving SFO
Considerate of shorter stature riders. I'm 5'0 sometimes harder to reach top hand bar if no black handles nearby.
Consider stand up bike racks for even more space! How much real-time schedule info can you put on the monitors?
Consider shifting the train wheels to better reduce the level noise by allowing them to keep track of the rail tracks, rather than being fixed in one position.
Consider removing seat divider – easier for families w/ small kids.
Consider moving the emergency button an inch or 2 lower. Consider adding legal verbiage to priority seating-"Federal Law Require"... maybe get examples from multiple other systems.

Consider making doors one way e.g. Enter middle, exit ends, (many depend on time of day and location of train in route.), Consider better control of P.A. System volume – currently, some announcements are too loud and others barely audible. Please agree on a new contract!
Consider excluding fold-up chairs/seat in bike parking area to reduce competition btwn bikes and other folks.
Concerns/Suggestions: Pinch where front/back facing seats meet sideways seats. Map in much smaller than existing, difficult to see from further away in closed car. Place black platform marker for middle door. I'm not a big fan of the dividers between seats
Concerned about the rail in the middle of the seats. Could be hard to get into the seats or fit in the seats for some people. I do see how they would be helpful to other people. Maybe have them on only some of the seats?
Concerned about noise (audible) min/max
Concerned about fewer seats, although the docent said it's only 3% fewer seats, it seems like much more of a decrease.
Concern about the signage being smaller and the height coverage directly above the seats.
Compliment on 3-prong hand holding facility. Should this also be 3 -prong near bicycle location (middle of train)
Compared to the train in Europe (Germany) it is too tiny, there is no trash holder. I think there should also be 4 seats in front one another that's how they do it in Germany better than this 2 seats structure for example [illustration]
comfortable seating
Color?
Color variations on the standing pole.
Color and material looks good/ feels modern
Cleaning -> what modern technology exists to self clean? More hang straps -> never enough when car is packed beyond the car fleet => what about stations? Currently city stations are housing for homeless= not like this anywhere else (London, Paris, NYC). Less open space for vagrancy
Cleaner rides maybe air filters as some car always smellAll it should be is clean on time
Cleanable cushions so when dirty they can be right away.
Choosing Bombardier was a good plan.
Change the color of the white LED lights to a cooler (hue) color. Like the Boeing Air liner.
Chair dividers: while I do feel the chair/ arm divide is nice and creates gentle boundaries for passengers whose weight may be greater, it would pose a problem. Perhaps, a retractable or moveable arm could be suggested. Like the arm rest on air planes-- perhaps. Standing black arm handles: NEED to be metal, like main offers more stability on train while in motion.
center pole= hazard for congestion?
Center arm rest reduces versatility, not enough leg room for individuals taller than 6 foot in main seating areas, improve door open between cars.
Ceiling lighting should be recessed like the original cars. The lights on the new cars protrude out on both sides, making the interior seem crowded
Captivate screens by exit doors with news or sports news.
Can't wait!!
Can't wait to see those electronic screens in real life. Hope the noise level is lower too. Just kills my ears.
Can't wait to see it become a reality soon!
Can't wait to experience the new BART cars (I ride BART every day =))
Can't think of any. The people inside were very informative and knowledgeable.
Can you make sure there are cushioned seats in all cars, for stencches maybe look into an. Oh I hate those sliding doors when you want to go to another car, you have to be STRONG and without a stroller to get there, my daughter and I would appreciate it if the doors would open automatically, it's too hard to push the doors apart. Thanks keep up good work.
Can you design a totally automated car with no operator like the SFO people mover? This would lower labor costs.
Can we make this perhaps more digital? Read smart phones, automative ticketing w/ people with phones?
Can we at least get some more leaning spaces? Like in some buses
Call buttons are good at doorways but should also be at car ends so that if someone wants to report something (illegal) and remain anonymous they can do so without being identified and put out personal risk. Handrail in center of doorway needs to be modified to avoid hand pinch for persons in wheelchairs
Build them in Concord and have them delivered every day!
Build a real car for demo, or slowly introduce the parts that will be in this Model.
Bike-only (or specific) cars with more space for bike parking.
bike- great idea, should definitely keep spots for 3 bikes, (elevated) staggered center bike a good idea. Handles for short people- make sure a short person can reach a hand-hold from anywhere in the car- you have the center poles, which is nice, but shorter people won't always be able to get there. Center barriers- yes, people sleep on seats, but I've seen so many families put 3 kids to a seat. etc and I don't think inconveniencing lots of people to prevent sleepers is worth it
Bike specific cars!
Bike specific cars-possibly always at the back of the train.
Bike racks seem like they may be a little difficult to use – but I still would be happy to have them
Bike racks as presented wont work. I've been riding BART with my bicycle for 10 years. Vertical hook system would be much more space saving and also would not ruin bike wheels. Thanks!!
Bike rack needs work.
Bike rack needs work like the concept however
Bike rack closet to the window might be too close.
Bike rack clearly does not work= handle bars etc
Bike only cars
Bike carMore bike racks at BART
Bigger windows!
Bigger signs the people visual impairment could see the signs.
Bigger map.
Bicyclists take BART look @ rack @ station. Only growing. Should be encouraged & friendly design w/ other commuters. Add a designer to yr team that is a bike commuter who understands needs, demands.
Better Wi-Fi on trains
Better wi-fi access, power outlets, AC!
Better sound proofing.
Better sound proofing on the windows and doors. I'm surprised that there hasn't been a class action suit based on exiled disables.
Better signage at interior of underground stations. Also: during automated message system, would be great if voice said "You will exit to your right" (or "left), as in Europe (& Seattle --> light rail)

better lighting
Better color coding of trains. Tourists should be able to quickly glance at a train and know which line it is. A small cube of color isn't enough.
Better cameras (security) more of them Luggage area??
Better air conditioning. I'm constantly too warm on trains. Are there 3 doors on each side of the train car? Couldn't there be two & more seats? More trains always. Less crowded during commutes & more likely to use if more trains at night. The less trains & trained me not to use BART at night
Better air circulation! Current trains get hot + stuffy
Bench seating would permit/ accommodate more seating
Before committing to that multiple grab bar device in the middle of each "crossroads" in the car, I hope you'll try it out in a few existing cars. I envision it causing more traffic flow problem, than it resolves.
Be sure to listen to riders' comments.
Be sure there are signs letting people know where elderly seating is.
BART's a little pricey, i would use it alot more if it was even a little cheaper. Also Steve deserves a promotion.
BART needs to work immediately with fat community and with San Francisco Human Rights Commission to fix this access violation. (San Francisco law prevents discrimination based on weight and height in public accomodations.) If not, I predict lawsuits + protests.
Bart needs more branding. Glad that there will be an automated audio system and flat screens this will be such a helpful component because I can never understand what the driver says. Look forward to the new cars. Will WIFI be available on the trains?
BART needs a luggage education program- e.g. Designated large luggage area
BART is already too expensive. I spend almost \$150 every month getting to and from Oakland. I'm worried that the upgrades will raise the ticket price.
Balance the budget
Ax the mirrors.
At my age (88) -- standing on a BART train that's crowded and no seats are available is somewhat of a struggle. However, if you keep some of the old cars running during the slow periods, I'd probably stay away from the rush periods...
Astetic advertisement needs to change more often.
Asian + Latino demographic in Bay Area are justification for anticipating riders who cannot comfortably hold onto overhead bar. # Hnaging straps should be equivalent to # seats, as they are greatly needed when train is at capacity. "Fill the gap" approval is not enough, because hanging strap cannot be shared
As you know the bay area is great scenic area. When you get these new train cars make sure your windows need to be clean. At least twice a week inside and out. And no carpets. They get dirty to quick and they do not work on subways.
As per above, would love dedicated bike car a la caltrain. As a non-bike rider, I find bikes on the am commute a challenge- crowded , jostling, etc. - but would like bike riders to be able to use BART.
As long as it's easy to clean and safe, I'm happy
As long as air circulates its ok with me
As is MC open. Will see how it works out!
As a cyclist, I appreciate dedicated bike spaces! Thank you!
Armrest needs to be at last 2" higher for seniors. Bar from ceiling should be further back for seniors and to keep able bodied people from leaning over to sleep.
Are the mirrors going to be in the train car or was that just for the mode?
Anyway to make straps more comfortable? I'm not sure how but they sometimes feel like they are digging into my hand.
Another bike area should be provided on some cars. You don't have to do it on every car. Pole in between seats feels odd.
And the color purple inside somewhere. It's my favorite color. And by all means please don't use carpet on the flooring; folks are not always clean.
And should not go. Also, please have repeating message on trains at SFO and trains to SFO announcing where luggage is to be stored and should not be stored (on the seats).
And more important for riders is that BART solve its LABOR/WAGE disputes and not strike nor come out in headlines with exhorbitant golden parachutes to ex-[illegible]
Always run 10 car trains from SF after 4 PM.
Always need access to the conductor.
Although I appreciate the design, I think I have paid enough fare and tax dollars to where this design call be accomplished more economically. Inadequate management and allocation of revenue is a big concern.
Alt. Transit flexibility > will bike, wheelchair areas fixed or flexible dep. On demands
Also. Really. Love the reupholstering in the present trains-
Allow room for luggage as you're making room for bikes.
All white means it could lock dirtier faster than a dark color.
All seat back rests could be hinged so that one can adjust back rest behind & one can allways side facing direction of train. Bick "cars" should be specially designed & should be separet from all other sides. Standing room should be meanimum, one should have a comfortable seat for bart side rather like a kettle side. Front lights should be around rather them shape which you have/ glass windows in front will get dirty with time so glass area should be reduced. Just inough so that the operator can see. Front shape could be more pointy- futuristic trains like bullet train
All female passenger cars during rush hour much like they do in Rio de janeiro, Brazil.
All bike tain/partial train, no straps. Model after muni metro or london underground.
Air circulation?
Air circulation?
Again, model is confusing.
Address the items in item#2
Additional hand hold sfor customers that stand bar in front of seat curatar going out instead of toward seat. It should be (picture drawn)
Add televisions & play the history channel.
Add more seats
Add more seating! Not less. It is going to be way uncomfortable for poeple to ride long distances being squished and having to stand!
Add more color and flair.
Add a few more seats
Active signage for location/ direction could be more extensive. Real time arrow on map is great but not visible everywhere, add several stop/ next stop indicators inside cars.
Acela (?) like quiet car please Have dedicated multibike space per caltrain-Important-Paratransit Bays to be better please
A train that is just for bikes. A seat would be next to each bike space.
A train that has bike racks like Caltrains bike rack would be best though.

A train solely for bicyclist
A little more impact on space social space and more
A design where the seats have a natural divider of a seat design.
A car just for bikes
A bit of concern, as a tall-ish person 6'1" - the door entry ways feel a bit short. Maybe this doesn't matter much... maybe it just feels short because the interior feels more spacious :) I'd like to see more dedicated bicycle space. Great that there's 3 dedicated spaces, but more (6?) would be better. People can always stand in the bike area which isn't filled with bikes.
5) Standardize (arrival station with clear English, announcement professional recordings) 6) Need hooks on bike bar to hold the bikes in place 7) No need for 3 doors – need more seats 8) More route on cars not only two.
5. Special thought should be given to noise. 6. First and last car in each consist should be a luggage/standee car to allow for large groups of airport visitors 7. I do not agree that the seats should have cushioning. Consider pilot on MUNI style plastic seats with drain. 8. Consider baggage partition below seat or have flip up seat!
4-way seating, moveable arm rest/divider. I like the pole to hold on to!
3% less seats. Why did Banana Republic get an ad? # corporate world owns us
3-bike rack to crowded against folding seat
3- handhold station- very nice!! + very useful!! Good luck!
3 more spots for bikes at the outer end of the trains.
3 doors is good.
3 doors and more handholds are great!
3 bikes is far too few at many times, so they will be throughout the train cars- expect and plan for this. How about luggage rack (maybe over the bikes?) for people going to the airports? Push for as close to 100% as possible from the regenerative braking (electric cars are very close)- this will not only save energy but reduce brake maintenance and improve air quality in stations (less brake dust!). Also please keep the facing seats for families + groups
24 hour service! To Oakland from SF and back.
2 bike racks
1) Add the ability via technically & operational procedures to visually display train delay info next to or on the moving map. At minimum a text "This line is delayed 5 min due to a stalled train" message; even better would be text + video from the OCC. 2) Provide more floor to ceiling poles for shorter passengers 3) Investigate whether storing bikes vertically would be superior (capacity, safety wise) vs. Horizontal storage. Many rail systems (VTA, LAMTA) use vertical bike racks 4) I like the new safety lighting. There should be occasional videos to explain emergency procedures
1) Should have seat bells as a MUST 2) Chair with more room for other shapes of bodies by the variety of ethnicity in the Bay Area. 3) Space and exclusivity for elders and Hand Caps chairs
1) No one likes the footsie seats by the doors. [next to illustration] It is awkward to have your knees touch your neighbors. If you refuse to rotate the priority seats, at least you can ELIMINATE them and make the now-cramped second row into roomy priority seats. This would be in keeping w/ your "traffic flow" concerns, and with your overall design principle of increasing standing room. 2) Also: bike cars (with 100% folding seats around perimeter)
1.) Some concern over safety risk of 3-in-1 vertical pole/hand-hold in open spaces- possible for an arm to be trapped between poles & injured during rapid acceleration/braking 2.) I find the between-seat arm rests too obtrusive- consider making them something like 4" deep
1.) Make strap handles on ways to hold on, esp for people that are shorter than 6' 2.) Color code the first car for the line- it's hard to explain to tourists that the cars have no color
1. The grab bar should not be in the middle of the door entry/exit. 2. The bike rack upper protrusion that extends out will interfere with storage compartment on the front and rear of some bikes.
1. Speakers for outside the train many times drivers will make an announcement to riders on the platform, but you can barely hear them inside the car.
2. Still not enough room for bikes, especially during rush hour. I think they should be allowed during commute. Maybe back of each car unless w/ seats!
1. remove the separator between the 2 seats. It's an obstacle for parent with 2 kids or for 3 kids to the whole seat. 2. More leg room is needed for legs + grocery + shopping bags. 3. There is room for only 1 wheelchair at each end of car. Create flip-up seat, instead of welded down seat that's next to wheelchair space. People will wheelchairs sometimes travel together. Also will help create more space for strollers + wheelchairs. I like the digital announcement. Please make map more visible for low vision people.
1. Perhaps vertical bike storage to better use floor space/
1. Make horizontal hand bars on the ceiling so that shorter people can hold on to them (consider them throughout the train!).
1. Keep bike areas separated- too many bikes & bikers do not honor handicap & older people 2. more BART police on trains 3. can over head standing pipes be lowered
1. Instead of 3 stanchions vertical at doors as enter car should have instructions 2. Red emergency button (by doors) such as: push in case of emergency (etc.) 3. More contrast on all station names. 4. Advertising not necessary under 5. Handle straps; use rigid ones like muni rail cars
1. I like seats no middle (center) separator (such as current seats) of train. 2. Could make some pulldown seats near door. This design too tight. 3. Please make turned over seats like Brisbane train. (see attachments)
1. Auto announcements will that make for more "auditory"? Like the peace + quiet. 2. Like the 3 entries
1. Announce where door is going to open (left side/ right side) before entering a station. Reinforce with blinking lights (or something along those lines) an appropriate side. 2. curvature of seats move like HK's MTR (bart vs. Indent) 3. metal seats like HK's MTR (no gross cushions) not cold type of metal. 4. make black, cottons for butt handrails easier to move around
1 "Rollers" will always want to orient their wheel base perpendicular to acceleration/drive direction (s) 2. notification of next arrive/dep. Traubs should also be outside (above/below) rail deck {reduce rushing down escalators/stairs} 3. don't strap the majority of funding on the ridings (look to the companies who profit from BART delivering their workforce to them!)
*Not necessarily on train car design, but I would like the propulsion system to be smoother and not jerky (with no random stops five seconds after leaving station). *Also, train ride becomes very loud and has uncomfortable air pressure change inside tunnels. If the new cars were air tight and quieter inside tunnels, it would be excellent. Thanks!
*Displays up high, visible from anywhere, showing lines/stops; also announcing them *Better ventilation? *Higher ceiling?
*Confusing mirrors * White --> might get dirty
* consider investing more to earthquake protection system *don't go on strike!! workout things w/o stopping service *
the new train be less noisy? (we live close to Bart line) *please build new line
(picture drawn). Maybe have dividers on side-facing seats the side/forward seat has little room for large legs it'll be bumpy round corners; hopefully your seats will have nice cushions
(picture drawn) Improved, air-tight door seal system to reduce interior noise. International "Ding-Ding" door close chime exterior "above head height" door close warning light interior/ exterior floor mount door close warning lights. Front & side color coding of route
"Nefarious" activities (sleeping of homeless, food eating, sick people etc...) always seek to happen in the end seats. Making those more open and packing the row seating toward the doors might alleviate this. Would be curious to know how noisy these trains are in comparison to current model
"Hang" bike racks- most people who bring their bicycle on will be able to handle that.
?? Noise on cars is currently excessive. What will the design of new cars do to decrease noise level? Liked the 3 pole and bike racks.
:)

-Would curved seating work in certain areas? -Signs to show when connecting buses at stations are departing users	-A monthly pass with discount for frequent users
-Will the new car have backup power to light/ power vital systems in the even of an emergency situation. Vital systems include lighting to find way finding and instructions for evacuation.	-Space for signage appears reduced. Consider readability of important information such as maps and evacuation plans
-Where are the bike racks? -Seems like # of seats were reduced?	-While the seat separators are a unique idea, there are some people who can't fit in the allowed spaces. Will there be wide seats? Or can there not be separators in the first place? -I'd like for nylon cushioned seats to be available. that means both easier-to-clean seats and comfort, especially for long-distance travellers
-What will the seats be made of? Plastic please!-Will these require less maintenance and allow cars to run later? This is a very important issue.	
-Vertical bike racks	-Better A/C , especially on crowded trains! Two or more A/C units per car so they're not like saunas if one breaks.
Floor decals at door entryways encouraging people to not stand in front of the doors. -Doors that don't break so easily	
-Use fixed stantions for drop strap handholds -Consider future use of fully articulated walk through designs for improved circulation.	
-The computer is nice on the walls	
-Some of the corner seats have too little leg room (an extra inch or two would really help) -not sure the bike racks will sufficiently hold bikes while train is moving --> be sure to test different types of bikes with the rack system	-digital info signs should display connecting info for Muni, AC transit, SamTrans, etc --> live arrivals if possible
-Seat top handle-bars seem to be closer to seat now, which leaves less room for grabbing. -Seats facing front and rear don't have outside arm rest anymore. -Info board could use better Chinese translation: "Next" " " - Xia Yi Zhan "Delay". " " or " "- "Yan Wu" or "Yan Chi"	
-remove seat dividers!! we are a fat country w/ ton of bags- need that space!	-better seats
-please add more plugs to cars, so people can charge as they go	-I like fold down seats for the seats in handicap/ door area then the seat near window isn't always cut off
-the bike racks seems like they will only help bikes w/ kickstands, reconsider that design. -I like the bright lights and new poles on seats/ 3 bar	- also like the message scroller in back if it's shows current pole station
-Not at this time. It was great to see!	
-No cloth seats or carpet-Seats lining walls of train facing inward-Lots of hand grab spots is good!	
-Need more bike accomodations. when a cyclist has a lot of bags or gear, they could take up two or even three spaces, so the train cars must be ready for this. -see above	-I look forward to the digital display screens to help inform the riders
-More space for luggage -more place for backpacks up head	-soft seats
-more space between the "L" shape seating by the door as indicated in drawing below. person in that shaded seats gets very little leg room.	
-More open space for standing is good + will help lessen congestion near windows, but the aisles seem narrow. -Also would prefer to have a few groups of 4 seats facing each other, as in current cars. -Electronic map seems hard to read, an additional large name of the current station would be better	
-Maybe one side could have no chairs and just have many poles to increase standing room	-Have the screens update w/ travel information/ delays
-Screens could also be touch sensitive to get more data on a certain stop or to plot a route	
-Linear train maps, showing next/ previous 3-4 station, *	-LED strip above doors showing next/current stop. -Lights indicating which are exit doors. *See Tokyo Metro Ginza Line trains (older) for implementation
-Like the additional hand-hold option-poles in middle of train	-unsure about the seat separator- for those who are larger may be difficult for them to fit
-Large enough space for luggage- so type of barrier to keep luggage from moving . -Speaker system- some kind communication system that allow people to read, rather hear stops, system is not working	
-It's too difficult to go from car to car, especially if carrying something. should be made easier.	-Maybe pull-down seats in areas that could also be for wheelchairs.
-I prefer seats that face the aisle, for even more standing room to fit more people during commute hours (and standing room for bikes) - no mention of improvements in suspension for less jostling and smoother ride	- no mention of use of fuzzy logic automatic system for smoother start and stop
-I like the space for bikes + the larger windows- perhaps windows on the ceiling for improved natural light, which will elevate commuter moods	
Remove some more seats to allow for more room for people with luggage, children shopping, etc.	-Let people know which doors will be opening
-I like the minimalist design... worry about the longevity of digital tv/maps/ads.	
-How will they be kept from being vandalized?	
-Having there 'specified' cars will make the experience more streamlined & convenient as well as orderly. -The screens indicating locations are a plug. maybe have station 'jingles' play to specific stations like those in Tokyo's subway. Also - more cars! Another tunnel... someday...	
-Having the emergency/ call button by the exit doors seems like a bad idea as people may accidentally press it thinking it's a "call stop" button (like on busses). -I do like the idea of the pole (picture drawn) but it is still "in the way" for entering + exiting the train + only a few people can use it at one time (think a crowded train) - not very effective solution. -Why not have "overhead compartments" for luggage storage (like on planes)?	
-have darker color for the chair-grey is too easy to get dirty.	
-Have a few standing only cars.	-Reduce noise in transbay tube
-Great idea to have separator between seats now that seats are smaller	-Make sure AC will be dependable; old cars AC doesn't always work properly and cars get extremely hot + uncomfortable
-Get one car per train + make all of the bikers get on it w/ their bikes. outfit the other cars with seats. - Charge bikers double fare- one for the human, one for the bike. - Get rid of your current signage "allowing" strollers (with human passengers!) to use the space reserved for bikes IF there are no bikes there. Honestly, where are BART's values!?	
-Existing bart cars are noisy -W/o carpet riding experience will still be noisy -Very important that stop announcements be loud and automated	-Full down jump seats in areas where bikes or wheelchairs go to increase seating
-Encourage people to move all the way in! -If you show events/ ads/ promotions on the in-train displays and NOT the station platform signs, I would prefer that IMMENSELY. Will bikes be allowed in all or select doors of each train?	
-Electronic board that shows the station (as you approach. i.e. above each door	-Noise reduction!!!
-Easy way to contact BART police if someone is being disturbing in the car- all the way from peeing to being dangerous	-More handholds for short people standing
-Maybe places for luggage on SFQ line (and OAK Line)	-Bathroom on some cars for elderly? -White is nice- but maybe dirty fast;
-Door height needs to be improved- I'm 6'1" and have a ducking reaction. -Fold-down seats at bike position are a bad idea; always bikes on board. Also, be sure to center the wheel holders in the opening. -Corner seats have no leg room. This is an existing problem; the seats don't take into account knee/leg positions of front and side-facing passengers.	
-Don't know how I feel about the armrests- maybe make them adjustable? -Make arm straps!	
-Current allowance for bikes accepts the cluster and facilitates wheel chairs at the same location - multi use is important	future design promotes limit
-Consider using a different type of strap hanger that is more stable (NY MTA)-Consider how to allow bike rack to be used during peak period times when people don't want to give up their seat in order to fold-up the seats near the bike rack	
-Change bike racks-Increase knee room where spacial seats + perpendicular seats meet.-Do you need big windows, really? Small ones near door look adequate. Less sun-heat surface.	
-Bike only cars would be awesome!	

-BART should run late on Friday/Saturday (like DC metro) -service to Silicon Valley would be awesome! -BART is very noisy -the displays on the platform should skip all the announcements and only show the times for the next trains

-Announce name of station several times in case riders still can't see LCD screen -more fabric hand holds 4 shorter people

-Add handrails at the area between cars- vertical -Map of system on visual display is small for persons with low vision + for wheelchair users sitting across the aisle especially as compared to current map. -Include vertical stanchions at all seat backs. not sure top of seat handrail on back of seat is that helpful. -No vertical stanchion near the seat at the door way will likely prevent problems for persons not able to get to center stanchion. i think a stanchion at the corner would still be helpful.

- What material will the seats be

- please use easy-to-clean fabrics for seats in hard plastic or metal - consider converting the LED scrolls at car ends to same LCDs as next doors - take better advantage of blank space for ad revenue - go with plastic handles for stray hangers; should be triangle shaped: - use passenger info screens to show inter-agency transfer (e.g. Muni, AC transit, etc) - consider additional LCDs for video ads (both sides of door) - should have designated space for luggage - provide partitions next to seats adjacent to door - use color coding to improve visibility of priority seating wheelchair spaces, etc

- Needs exterior loudspeakers for when operator talks to people waiting on platform! -Can you arrange the rear car to offer a full view, when operator is present? (the operators mostly don't seem to work gawkers up front). -Interior noise is crucial to comfort. total noise is track, people, equipment and air conditioning. careful attention to all will make the cars great. is there enough "soft" material inside, without carpet to absorb stray sound? - Eleven car trains is possible? -Bike racks need a latch

- Feel that seats may be too small and not accommodating or comfortable for large folks

I don't like sitting backwards- any way to have chairs switch directions?