

Bay Area Rapid Transit 300 Lakeside Drive Oakland, CA 94612 (510) 464-6000 www.bart.gov

## REVISED 3/29/13 SECURITY GRILLE REPLACEMENT AT 12<sup>TH</sup> STREET STATION NEW START DATE MAY 7, 2013

## **Dear BART Customers:**

On March 18 of this year we closed two entrances at this station in preparation for the installation of new security grilles. Unfortunately due to a defect in manufacturing, the grilles had to be returned to the manufacturer for repair. We have kept the entrances closed for other maintenance work.

After May 7, 2013 we will remove and replace security grilles at all the entrances to this station. The replacement work will be done on a rotating basis and will involve no more than two entrances (at opposite sides of the station) at a time. Each entrance will be closed for approximately two weeks while the work is completed.

The location and approximate dates of the entrance closures are noted on the map on the reverse of this bulletin.

We realize that this will cause you inconvenience and appreciate your patience during this important maintenance work.

You can get BART Service Advisories (BSA) on your phone. To sign up for BSAs, please visit us on the web at www.bart.gov/advisories. You may also text "BART go" to 878787 or call 511 to get up-to-date service information.

If you need language assistance services, please call BART's Transit Information Center at (510) 465-2278.

如果需要语言帮助服务,请拨打 BART Transit(快速交通)信息中心,电话号码为 (510) 465-2278。

통역이 필요하시면, BART 수송 정보 센터 (510) 465-2278로 전화해 주십시오.

Si necesita servicios de asistencia de idioma, llame al centro de información de tránsito del BART al (510) 465-2278.

Nếu quý vị cần các dịch vụ trợ giúp ngôn ngữ, xin gọi cho Trung Tâm Thông Tin Chuyên Chở Công Cộng của BART tại số (510) 465-2278.

