



# Board of Directors Meeting

May 14, 2020



# Agenda

- Front Line and Public Safety Updates
- Ridership Update
- Advocacy Update
- Employee & Labor Partner Engagement

# Front Line and Public Safety Efforts

# County Health Office Orders - April 29, 2020

- Health Officers from five Bay Area Counties issued updated Shelter in Place of Residence Orders on April 29, 2020
- New orders allow for construction projects to resume with new Large Construction Project Safety Protocols (“LCP Protocol”):
  - Requires assignment of a COVID-19 Safety Compliance Officer (SCO) to the jobsite
    - Ensure implementation of all recommended safety and sanitation requirements regarding the COVID-19 virus at the jobsite.
    - Compile daily written verification that each jobsite is compliant with the components of this LCP Protocol. Each written verification form must be copied, stored, and made immediately available upon request by any County official.
    - Establish a daily screening protocol for arriving staff, to ensure that potentially infected staff do not enter the construction site. If workers leave the jobsite and return the same day, establish a cleaning and decontamination protocol prior to entry and exit of the jobsite. Post the daily screening protocol at all entrances and exit to the jobsite.
  - Requires a COVID-19 Third-Party Jobsite Safety Accountability Supervisor (JSAS)
    - Verify compliance of the LCP
    - Must perform visual inspection and random interviews with workers

# Implementation for BART Maintenance Projects

## ➤ Establish Daily Screening Protocol

- All employees are instructed they should not work with any symptoms
- Employee In Charge (EIC) conducts a "COVID-19" specific portion of the pre-work safety briefing and reminds employee to stay home if experiencing any COVID-19 symptoms
- Employee In Charge (EIC) will notify supervisor of anyone who may exhibit symptoms

# Requirements For Face Coverings Continue

- All members of the public, except where specifically exempted, must wear a face covering outside their place of residence:
  - When waiting for, or riding on, public transportation (including without limitation any bus, BART or CalTrain) or paratransit or are in a taxi, private car service, or ride-sharing vehicles
- BART Employees must wear face coverings when in any:
  - BART Facility (stations, shops, office buildings...)
  - BART Parking Lots when others are present
  - Any Train (in or out of service)
  - District Vehicle when others are present
- BART will continue to require masks for employees, contractors and customers

# Masks On Order

Description	Current Inventory on Hand (EA)	Current Total Pending Ordered (EA)
N95 Mask	74,520	41,170
KN95 Mask	58,800	86,600
Poly Surgical Mask	113,500	114,350
Cloth Masks	27,885	50,000
Employee Made & Donated	65	

- Three-month supply on hand
- Three to four-month supply on order

# Critical Personnel Availability - Operations

	4/13/2020	4/20/2020	5/4/2020	5/11/2020
<b>Critical Position - Operations</b>	<b>Availability</b>	<b>Availability</b>	<b>Availability</b>	<b>Availability</b>
Train Operator	89%	92%	89%	88%
Station Agent	87%	89%	84%	81%
Operations Foreworker	92%	95%	93%	93%
Train Controller	87%	100%	77%	93%
Power Support Controller	80%	77%	100%	100%
Elevator Escalator Maintenance	79%	72%	88%	83%
System Service Workers	87%	84%	88%	88%
Traction Power Maintenance	86%	76%	79%	85%
Train Control Maintenance	86%	88%	90%	88%
Track & Structures Maintenance	95%	94%	94%	96%
Automatic Fare Collection Maintenance	87%	89%	87%	87%
Transit Vehicle Mechanic	66%	53%	88%	89%
Transit Vehicle Electronic Technician	74%	55%	84%	84%
Utility Worker/ Car Cleaner	50%	63%	80%	83%
RS&S Foreworker	43%	56%	84%	95%
Electronic Repair Shop Technician	49%	65%	100%	100%
eBART Vehicle Mechanics	75%	75%	83%	83%
eBART Track & Civil	50%	83%	50%	83%
eBART DMU Engineers	84%	90%	89%	90%
eBART Custodians	74%	60%	79%	70%



# Critical Personnel Availability - Police

Critical Position - Police	4/13/2020 Availability	4/20/2020 Availability	5/4/2020 Availability	5/11/2020 Availability
Lieutenants	92%	92%	100%	100%
Sergeants	83%	93%	93.1%	86.2%
Civilian Supervisors	80%	100%	100%	100%
Police Officers	90%	91%	91%	90.9%
Community Service Officers	69%	74%	80%	80%
Fare Inspectors	56%	59%	62.7%	64.7%
Dispatchers	90%	90%	94.7%	89.5%
Police Admin Specialist	100%	100%	100%	100%

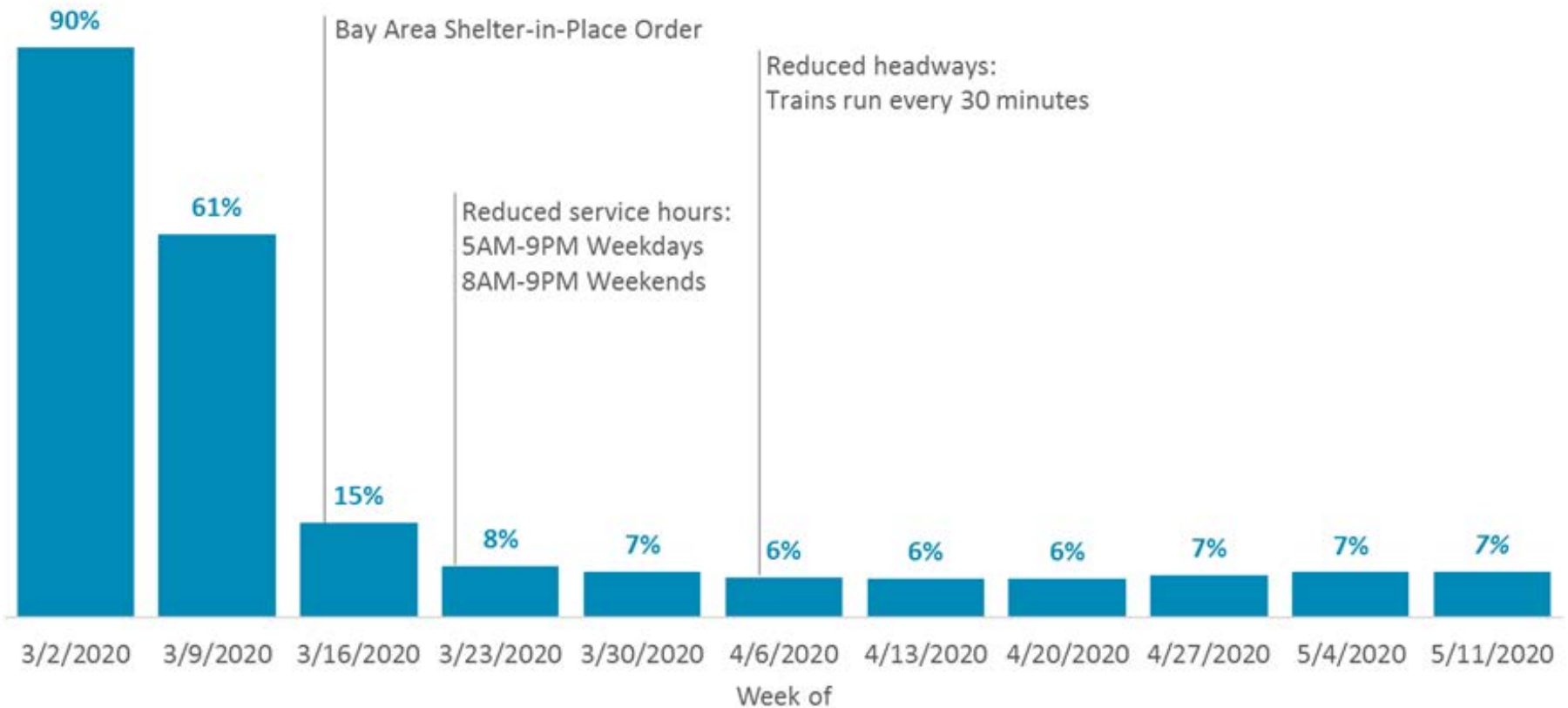
# BART Police Department Citations Update

	Proof of Payment	Criminal
March 2 – March 8	168	112
March 9 – March 15	78	106
March 16 – March 22	37	64
March 23 – March 29	2	29
March 30 – April 5	4	39
April 6 – April 12	1	41
April 13 – April 19	0	26
April 20-April 26	14	56
April 27 – May 3	4	42
May 4 – May 10	1	41

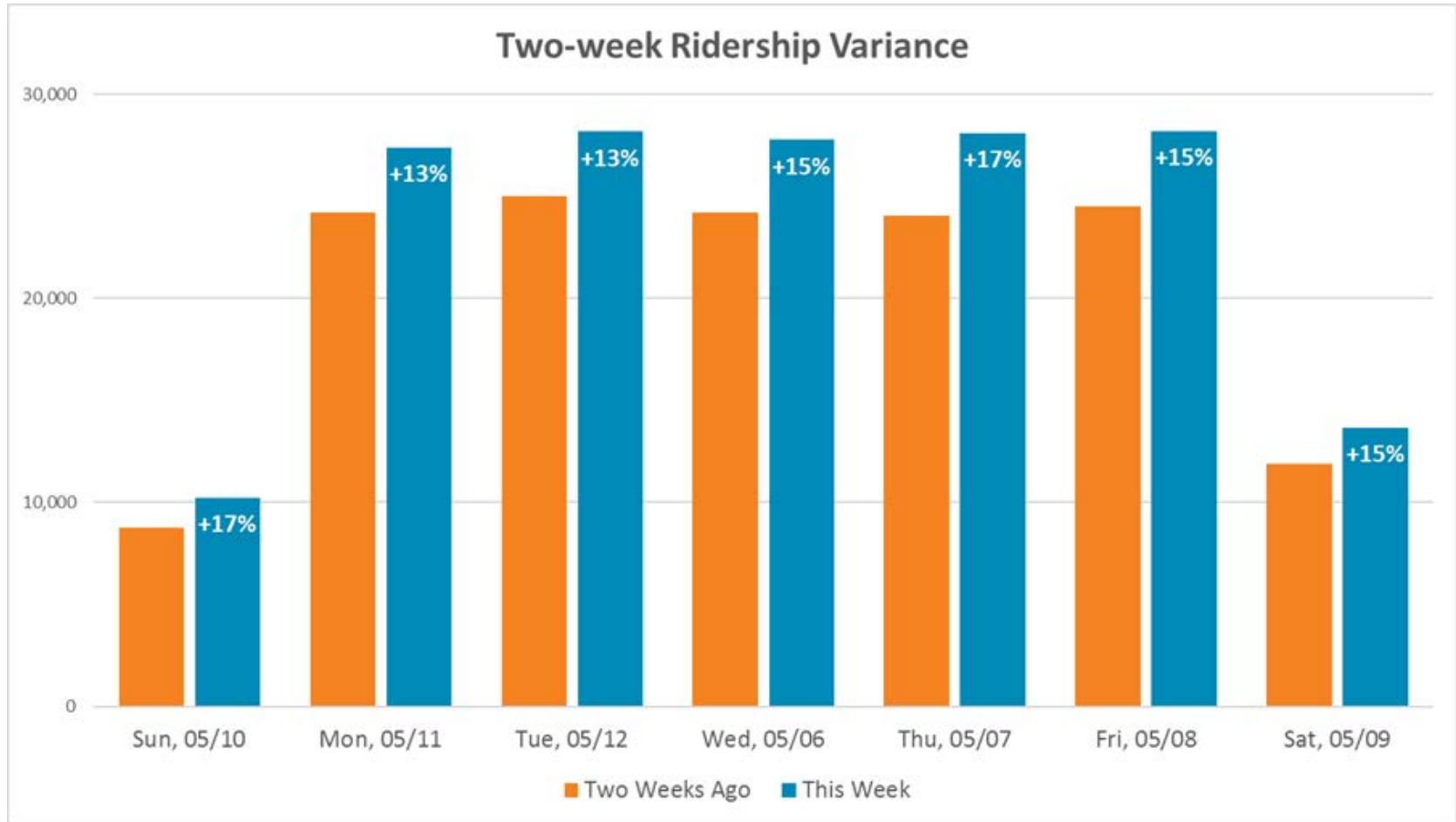
# Ridership Update

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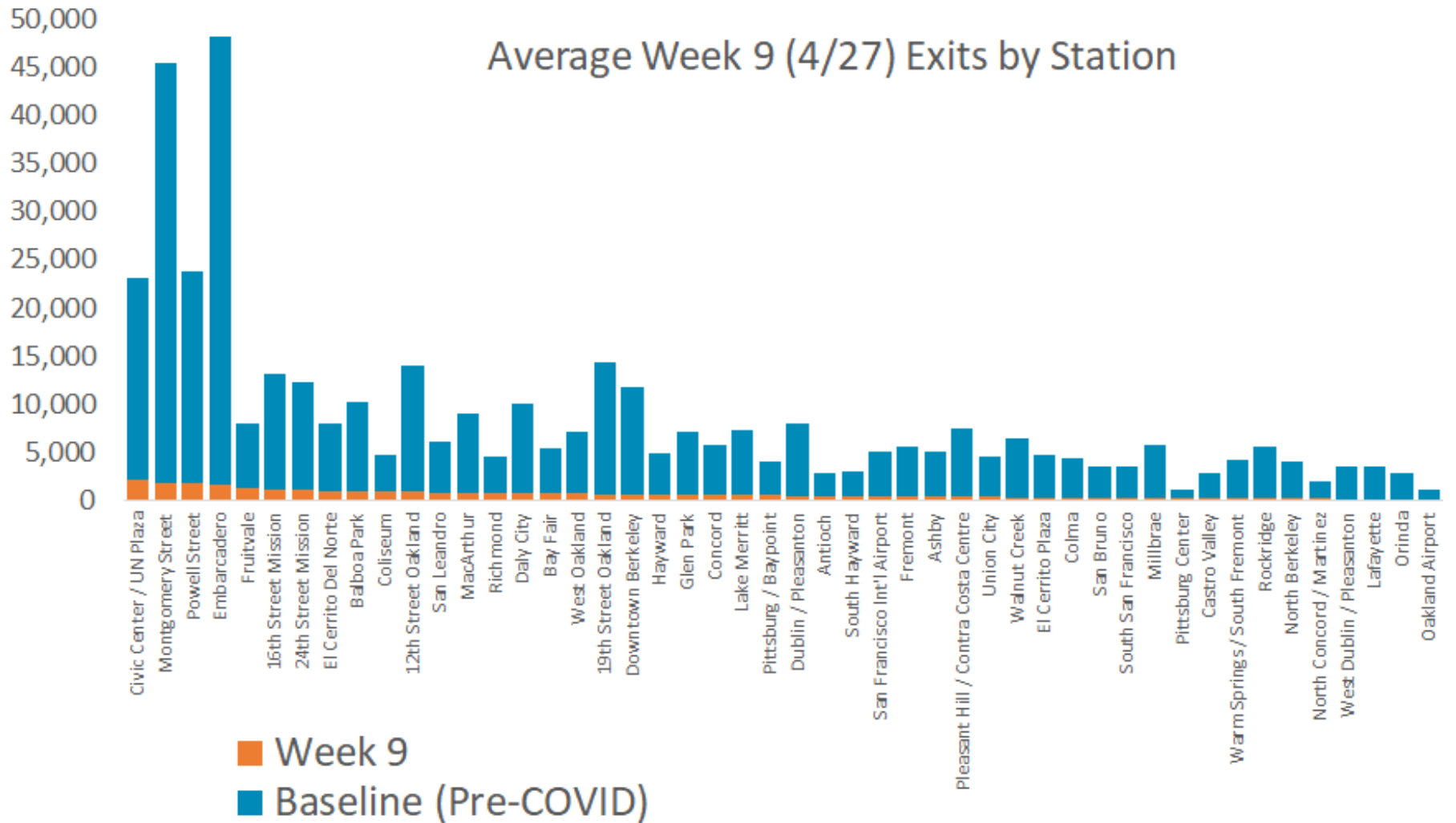
**BART Weekly Ridership Tracker during COVID Pandemic**  
**% of Expected Baseline Ridership**



# Ridership Increasing: Wed. May 6 – Tues. May 12 compared to two weeks prior



# Ridership Update



# Reimagining the Rider Experience

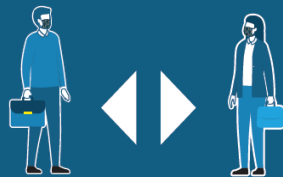
- Looking at re-opening efforts of transit systems across the world
- Currently producing bold decals and posters for inside stations and on-board trains to communicate safety measures and procedures
- Preparing for increased communication efforts with the public and all stakeholders on what to expect from BART service and the new rider experience as region reopens

**Welcome back! Protect yourself and others.**

**WEAR A FACE  
COVERING**



**PRACTICE SOCIAL  
DISTANCING**



**USE HAND SANITIZER  
STATIONS**



# Reimagining the Rider Experience

- BART will survey riders via email on their needs and commuting plans
- The Bay Area Council included two questions from BART in their latest survey asking employers:
  - What percentage of staff that is currently working remotely because of shelter in place order would they anticipate having back in the office during each stage of recovery.
  - How likely would you be to allow more flexible shift start and end time to facilitate social distancing on transit.

**Welcome back!** Your safety is our priority, we're...

**CLEANING  
THROUGHOUT  
THE DAY**



**USING  
HOSPITAL GRADE  
DISINFECTANT**



**DISINFECTING  
FOGGERS  
FOR TRAINS**





# Rebuilding Ridership Taskforce

## Objectives

- To make proactive efforts to ensure employee and customers safety
- To provide clear messaging and good rider experience
- To be strategic in bringing back telecommuting employees
- To align with other agencies to ensure operational consistencies
- To partner collaboratively with Bay Area businesses to bring back our workforces and invigorate the economy
- To be a part of the solution

# BART Rebuilding Ridership Taskforce

AN INTERNAL TASK FORCE TO FOCUS ON BART'S PLAN TO REBUILD RIDERSHIP IN THE NEAR, MEDIUM, AND LONG-TERM.



## PUBLIC HEALTH

- Policies around masks and PPE
- Other potential health measures (e.g.: temperature checks)
- Social distance policies in stations and trains
- Creating a “touchless” environment



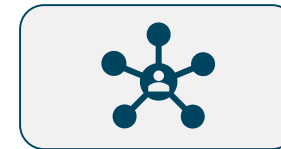
## PUBLIC SAFETY

- Enforcement of masks and other public health initiatives
- Staffing implications and tradeoffs for increased coverage due to public health enforcements



## SERVICE

- Service plans with varying levels
- Number of trains
- Station and train cleaning procedures
- Operator Continuity



## COMMUNICATIONS

- EXTERNAL
  - Social media campaigns
  - Ideas from other agencies
  - Current rider experience and strategies to improve rider experience (e.g.: incentives for riding and parking)
- INTERNAL
  - New normal
  - District-wide staffing needs and considerations
  - LKS re-entry plan



## PARTNERSHIPS

- PARTNER AGENCIES
  - Identify and act on opportunities to collaborate (e.g.: schedules, safety measures, public health procedures)
- BUSINESS COMMUNITY
  - Understand business’ re-entry plans
  - Potential opportunity to align with businesses for staggered starts

*Update as necessary to align with guidelines from State, Counties, and Cities*

# Rebuilding Ridership Taskforce Participants

- ATU
- AFSCME
- BART Police
- BPOA & BPMA
- Communications
- General Manager's Office
- Human Resources / Labor Relations
- Operations
- Safety
- SEIU Professional
- SEIU BART Chapter
- Planning and Development
- OCIO
- Office of Civil Rights

# Advocacy Update

# Federal Advocacy Update

- BART was asked to join a national press conference on May 12 with the nation's largest transit agencies and labor leaders organized by MTA to urge congress to include at least \$33 billion for transit in the CARES 2.0 relief package. BART was the only agency outside of the East Coast asked to join.



# Federal Advocacy Update

- APTA requesting \$23.8 billion in additional emergency funding from Congress and Administration.
- BART joined transit systems from across the country and sent a letter to Congressional leaders on May 6th requesting urgent assistance in providing aid to public transportation agencies in the next COVID-19 relief bill.



# Federal Advocacy Update

## ➤ House Democrats Release New Relief Bill

- Health and Economic Recovery Omnibus Emergency Solutions (HEROES) Act
- \$3 trillion in coronavirus aid
- Includes \$15.75 billion in transit emergency relief for operating assistance grants
  - \$11.75 billion will be distributed by formula
  - \$4 billion will be available to any grantee or subrecipient by application to the Dept. of Transportation Secretary
  - A vote on package is expected in the House this Friday, but action is expected to only clarify the House's starting position for negotiations with the Senate and the White House.

# Regional Advocacy Update

- MTC regional advocacy efforts focused on:
  - \$3.4 billion revenue backstop for Bay Area Highway and Transit to provide 18-months of funding replacement
  - A supplemental large-scale transportation investment within FAST Act reauthorization to support long-term economic recovery
- BART has also been asked to participate on MTC's Blue Ribbon Transit Recovery Task Force that will:
  - Discuss strategies to restore ridership and stabilize transit systems
  - Review agencies' recovery plans
  - Create a set of recommendations before the MTC allocates the balance of CARES Act funding



# Employee & Labor Partner Engagement

# Employee & Labor Partner Engagement

## Families First Coronavirus Relief Act - Emergency Paid Leaves

- Emergency Paid Sick Leave (EPSL) & Emergency Family Leave
  - Two weeks maximum for various reasons (symptoms, childcare, care of another)
  - Additional 10 weeks for childcare
  - More than 750 applications received, nearly 700 approved to date, over 150 exhausted
  - 60% of those for childcare

## Testing

- One onsite employee (non-public facing, working in right-of-way) COVID-19 positive, but recovering
  - 13 contacts identified and tested, all 13 negative
- Over 60 employees total utilized hotline



BART  
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