

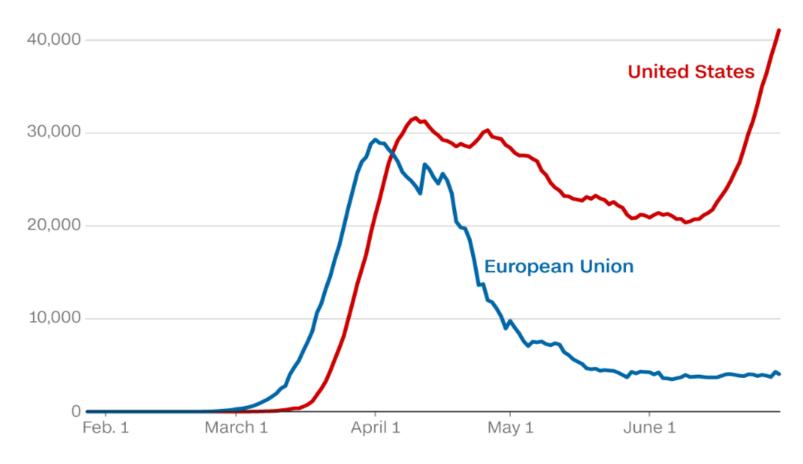
COVID-19 Response Update July 23, 2020





COVID-19 Update

COVID-19 has spread rapidly and widely across the United States



Note: Data based on rolling, seven-day averages

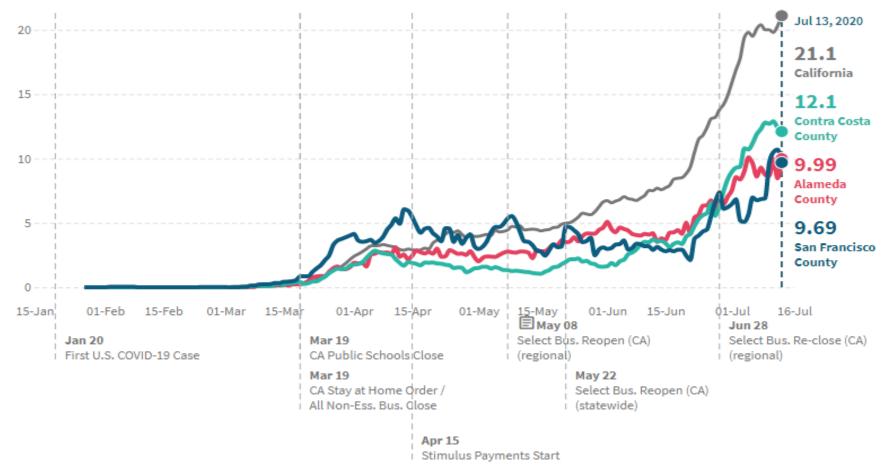


Last updated: July 1, 2020 at 4:00 a.m. ET Source: Johns Hopkins University Center for Systems Science and Engineering Graphic: Byron Manley and Henrik Pettersson, CNN



New COVID-19 cases in BART District counties began to surge in the second half of June

COVID-19 Cases per 100,000 people



Source: Opportunity Insights COVID Tracker tracktherecovery.org



BART Remains Focused on the Stages of Its Counties

As of July 14, 2020, a surge in Coronavirus cases has led California to impose new restrictions*

As a result, most BART Counties have paused at Stage 2*

Stage 1
Strict stay at home orders

Stage 2
Gradual reopening of low risk
businesses

PAUSED

Stage 3
Transitioning to higher risk activities, like physical fitness and small gatherings

Stage 4 End to SiP orders

| | SANTA CLARA | SAN MATEO | SAN FRANCISCO | ALAMEDA | CONTRA COSTA |
|-------------------------|---------------|--------------------|--|-------------------|---------------|
| On State Watchlist? | ✓ | Stage 3 | Stage 2 | ✓ | ✓ |
| What is currently open? | California ha | s ordered watchlis | st counties to delay indoor businesses. | or reverse the op | ening of many |

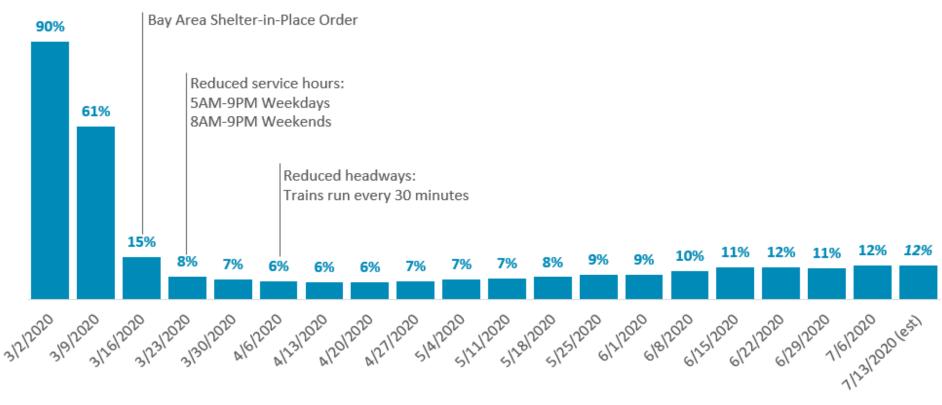
^{*} Please note this update is based on information from the Office of the Governor of California as of July 14, 2020 and is subject to change daily. In addition, this information is subject to updates at the county and state level.



Updates: Ridership 15 Step Welcome Back Plan

BART Ridership Remains Low

BART Weekly Ridership Tracker during COVID Pandemic % of Expected Baseline Ridership

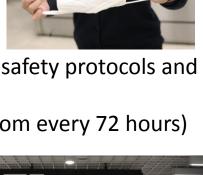


Week of



Significant progress made in 15 Step Welcome Back Plan

- Masks available by request at station agent booths in all stations
- Train crowding data charts updated weekly on bart.gov
- Online store to purchase personal hand straps
- Contactless parking payment systemwide
- All stations have decals, posters and banners posted outlining new safety protocols and identifying locations of hand sanitizer in each station
- Disinfecting foggers spray every car in service every 24 hours (up from every 72 hours)
- Increased train frequency on our busiest line
- New seat configuration for one car complete and in service
- Assessing HEPA and MERV 14 filters for cars and testing UV in HVAC duct work
- Held virtual townhalls with more than 120 companies that have office space near BART stations
- Translated the Welcome Back Plan into Chinese, Spanish, Korean, Tagalog, Vietnamese





Transition to Contactless Payments

- Fares: All BART stations to vend only Clipper fare media by the end of 2020
- Parking: BART Official app now provides parking payment option at all stations
- Clipper reduces the number of customer touch-points on BART
 - Clipper allows for contactless payments
 - Customers can load funds online in advance or get autoload
 - Clipper cards are less prone to jamming faregates
 - Clipper cards can be read through glass; station agents can maintain social distance while effectively assisting BART riders



Clipper-only Planned Rollout Status by Station

| Station | Start | Finish | Station | Start | Finish |
|--------------------------|-------------|-------------|--------------------------------|--------------|--------------|
| E20 Pittsburg Center | | 5/25/2018 | K30 MacArthur | Mon 9/14/20 | Fri 9/18/20 |
| E30 Antioch | | 5/25/2018 | K10 12TH Street Oakland | Mon 9/21/20 | Fri 9/25/20 |
| K20 19th Street Oakland | | 8/5/2019 | M10 West Oakland | Mon 9/21/20 | Fri 9/25/20 |
| M16 Embarcadero | | 8/19/2019 | S20 Warm Springs/South Fremont | Mon 9/28/20 | Fri 10/2/20 |
| M30 Powell St | | 9/3/2019 | A90 Fremont | Mon 10/5/20 | Fri 10/9/20 |
| R20 Downtown Berkeley | | 9/24/2019 | A80 Union City | Mon 10/12/20 | Fri 10/16/20 |
| Y10 - SFIA | Mon 5/25/20 | Fri 5/29/20 | A70 South Hayward | Mon 10/19/20 | Fri 10/23/20 |
| S40-S50 SVBX | Mon 6/1/20 | Fri 6/5/20 | A60 Hayward | Mon 10/19/20 | Fri 10/23/20 |
| L30 - Dublin/Pleasanton | Mon 6/8/20 | Fri 6/12/20 | A50 Bay Fair | Mon 10/26/20 | Fri 10/30/20 |
| H10 Oakland Airport | Mon 6/15/20 | Fri 6/19/20 | A40 San Leandro | Mon 10/26/20 | Fri 10/30/20 |
| A30 - Coliseum | Mon 6/15/20 | Fri 6/19/20 | A20 Fruitvale | Mon 10/26/20 | Fri 10/30/20 |
| M20 - Montgomery St | Mon 6/22/20 | Fri 7/3/20 | A10 Lake Merritt | Mon 11/2/20 | Fri 11/6/20 |
| M40 - Civic Center | Mon 7/6/20 | Fri 7/10/20 | R60 Richmond | Mon 11/9/20 | Fri 11/13/20 |
| M50 - 16th Street | Mon 7/13/20 | Fri 7/17/20 | R50 El Cerrito del Norte | Mon 11/16/20 | Fri 11/20/20 |
| M60 - 24th Street | Mon 7/20/20 | Fri 7/24/20 | R40 El Cerrito Plaza | Mon 11/23/20 | Fri 11/27/20 |
| M70 - Glen Park | Mon 7/27/20 | Fri 7/31/20 | R30 North Berkeley | Mon 11/30/20 | Fri 12/4/20 |
| M80 - Balboa Park | Mon 8/3/20 | Fri 8/7/20 | R10 Ashby | Mon 11/30/20 | Fri 12/4/20 |
| C80 Pittsburg/ Bay Point | Mon 8/10/20 | Fri 8/14/20 | M90 Daly City | Mon 12/7/20 | Fri 12/11/20 |
| C70 North Concord | Mon 8/10/20 | Fri 8/14/20 | W10 Colma | Mon 12/14/20 | Fri 12/18/20 |
| C60 Concord | Mon 8/17/20 | Fri 8/21/20 | W20 South San Francisco | Mon 12/14/20 | Fri 12/18/20 |
| C50 Pleasant Hill | Mon 8/24/20 | Fri 8/28/20 | W30 San Bruno | Mon 12/14/20 | Fri 12/18/20 |
| C40 Walnut Creek | Mon 8/24/20 | Fri 8/28/20 | W40 Milbrae | Mon 12/21/20 | Fri 12/25/20 |
| C30 Lafayette | Mon 8/31/20 | Fri 9/4/20 | L10-Castro Valley | Mon 12/28/20 | Thu 12/31/20 |
| C20 Orinda | Mon 9/7/20 | Fri 9/11/20 | L20-West Dublin | Mon 12/28/20 | Thu 12/31/20 |
| C10 Rockridge | Mon 9/7/20 | Fri 9/11/20 | | - | _ |



Budget Update

Budget Timeline

| Planned Dates | Topic |
|-----------------------|---|
| Summer 2020 | Ridership, revenue, expense monitoring |
| October Board Meeting | Q1 Budget Update, Revision Checkpoint Assess changes to: Pace of ridership/fare revenue recovery Pace of economic recovery Public health mandates/added expense CARES Act 2 nd tranche allocation |
| January Board Meeting | Q2 Budget Update, Revision Checkpoint |
| April Board Meeting | Q3 Budget Update, Revision Checkpoint |
| | |



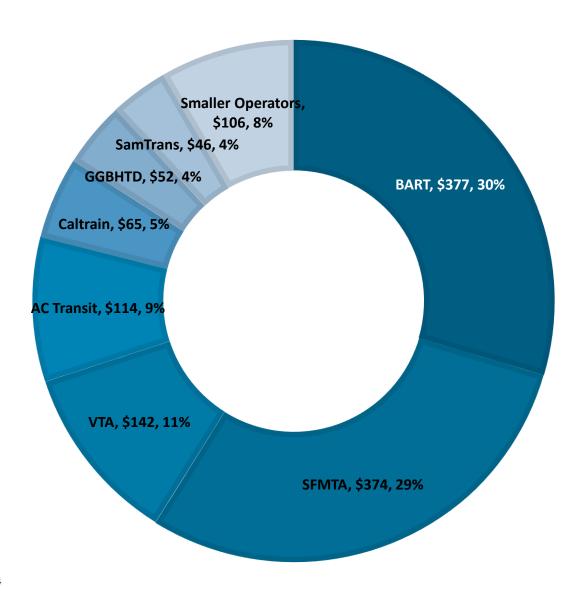
Key Indicators Staff Are Monitoring

| Indicator | Certainty | Directionality (as of 7/16/20) |
|---|------------------------|--------------------------------|
| COVID Containment: New COVID cases surging in BART service area; growing pandemic severely constrains potential for ridership and economic recovery. | Monitoring | |
| CARES Allocation: Received \$377M (91%) of \$416M requested in final allocation | Final* | |
| Additional Emergency Assistance: Unknown, should have more information by mid-August | Unknown, monitoring | _ |
| Fare Revenue: Tracking at 11% of pre-COVID baseline, below budget | Known, monitoring | |
| Sales Tax: Preliminary FY20 Q4 numbers above expectations | Preliminary | |

^{*}Assumes Full MTC Commission adopts Programming and Allocation Committee Recommendation



CARES Act Distribution (\$M, expected*)



BART is grateful for \$377M in federal emergency federal funding from the CARES Act (expected)

This allocation is 9% (\$39M) less than initially requested, which will require adjustments to our FY21 budget.

*MTC Board voted on Programming and Allocation Committee Recommendation on 7/22/20



Possible Additional Emergency Funding

Federal

- COVID-19 Relief Package
 - HEROES Act passed the House in mid-May, including \$3 trillion for COVID-19 relief
 - Includes \$15.75 billion in public transportation assistance to supplement \$25 billion in CARES Act funding
 - \$11.75 billion for large urbanized areas including Bay Area
 - \$4 billion administered by FTA through Emergency Relief Program
 - Requires "to the maximum extent possible" both HEROES Act and CARES Act funds be directed to payroll and maintaining transit service
 - Senate plans to take up additional COVID-19 response bill the week of 7/20

House Infrastructure Bill

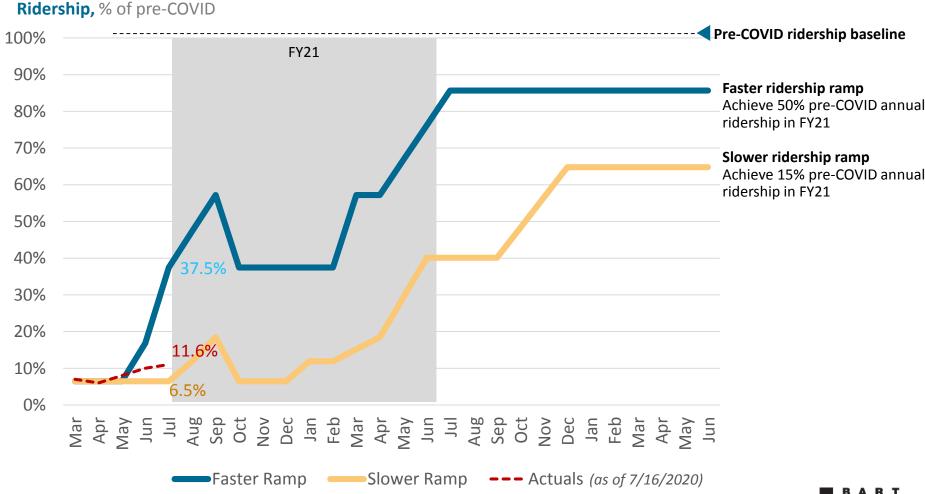
- Democrats' \$1.5 trillion infrastructure proposal (Moving Forward Act) passed the House in early July
- Includes the INVEST in America Act \$494 billion five-year surface transportation reauthorization with \$105 billion for FTA transit
- Faces uphill battle in the Senate
- Short-term extension of current FAST Act authorization likely, which expires at the end of September 2020

State

- Governor Newsom continues efforts to secure \$1 trillion in flexible federal aid to state/local governments
- California Transit Association highlighting \$3.1+ billion funding need of CA transit agencies



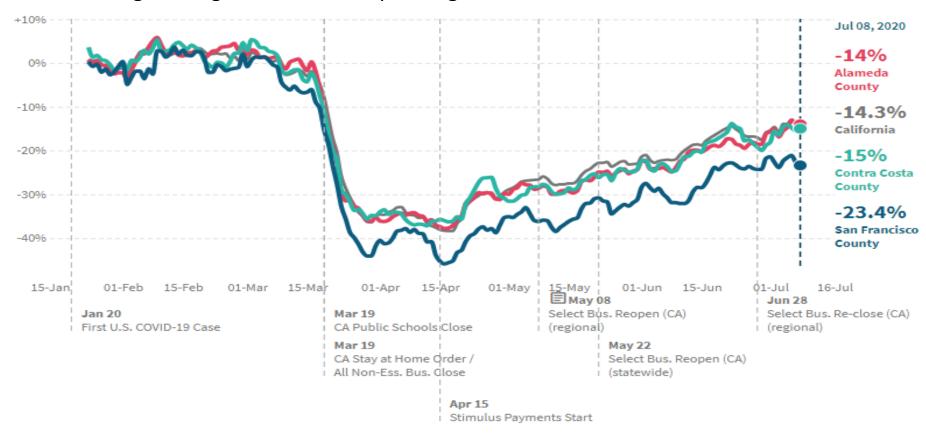
Actual Ridership in early July is closer to our "slow ramp" scenario and below budget





Economic Activity crashed in mid March and remains below pre COVID levels

Percentage Change in Consumer Spending



Source: Opportunity Insights COVID Tracker tracktherecovery.org



Summary + Looking Ahead

Ridership and economic recovery depend on suppressing COVID-19 pandemic

- Confirmed COVID-19 cases continued to increase in the Bay Area and United States
- BART ridership remains low, and riders remain concerned about the risk of contracting or spreading the virus on transit
- BART ridership is unlikely to recover substantially as long as these conditions persist

Looking Ahead

- Continuing to advocate for additional emergency assistance
 - Expecting news mid/late August or later
- Monitoring public health guidance and medical developments
 - Return to shelter in place would push ridership back down
 - First vaccine news could come in August

What Staff Are Doing Now

- Focus on providing service that meets demand under current social distancing guidelines
- Keeping employees and passengers safe with enhanced cleaning, face covering rules
- Suppressing all non-essential spending



Front Line Safety Efforts

Masks On Order

| | Current Inventory on Hand (EA) | Current Total Pending Ordered (EA) |
|-----------------------------|--------------------------------|------------------------------------|
| N95 Mask | 74,780 | 31,000 |
| KN95 Mask | 134,970 | 0 |
| Poly Surgical Mask | 317,250 | 0 |
| Cloth Mask | 105,550 | 12,225 |
| Gift from Shanghai Metro | 10,000 | |
| CalOES | 60,000 | |
| FTA | 55,000 | |



Critical Personnel Availability - Operations

| | 4/13/2020 | 5/4/2020 | 6/1/2020 | 7/13/2020 |
|---------------------------------------|--------------|--------------|--------------|--------------|
| Critical Position – Operations | Availability | Availability | Availability | Availability |
| Train Operator | 89% | 89% | 88% | 82% |
| Station Agent | 87% | 84% | 80% | 83% |
| Operations Foreworker | 92% | 93% | 79% | 90% |
| Train Controller | 87% | 77% | 86% | 93% |
| Power Support Controller | 80% | 100% | 69% | 83% |
| Elevator Escalator Maintenance | 79% | 88% | 70% | 75% |
| System Service Workers | 87% | 88% | 87% | 88% |
| Traction Power Maintenance | 86% | 79% | 90% | 88% |
| Train Control Maintenance | 86% | 90% | 84% | 92% |
| Track & Structures Maintenance | 95% | 94% | 93% | 96% |
| Automatic Fare Collection Maintenance | 87% | 87% | 92% | 89% |
| Transit Vehicle Mechanic | 66% | 88% | 72% | 79% |
| Transit Vehicle Electronic Technician | 74% | 84% | 83% | 84% |
| Utility Worker/ Car Cleaner | 50% | 80% | 70% | 71% |
| RS&S Foreworker | 43% | 84% | 86% | 75% |
| Electronic Repair Shop Technician | 49% | 100% | 62% | 78% |
| eBART Vehcile Mechanics | 75% | 83% | 83% | 77% |
| eBART Track & Civil | 50% | 50% | 82% | 76% |
| eBART DMU Engineers | 84% | 89% | 81% | 82% |
| eBART Custodians | 74% | 79% | 80% | 67% |



Technology Evaluations

- Filter Testing
 - MERV 14 filter is most promising option
 - Results in 64% pressure drop for air supply
 - Filters five car pilot test expected in early August
- UV Disinfecting
 - Testing confirmed UV in HVAC duct work as best UV option
 - UV Lights have been ordered for pilot project expected in early August
 - Possible field-testing scheduled to begin in August
- Demonstration of Disinfection Robot for rail cars
 - Rescheduled to September to accommodate new generation currently under testing
 - Hospital grade sterilization using vaporized Hydrogen Peroxide



Critical Personnel Availability - Police

| Critical Positions - Police | 4/13/2020 Availability | 5/4/2020 Availability | 6/1/2020 Availability | 7/13/2020 Availability |
|-----------------------------|---------------------------|--------------------------|--------------------------|---------------------------|
| Lieutenants | 92% | 100% | 85% | 85% |
| Sergeants | 83% | 93% | 80% | 90% |
| Civilian Supervisors | 80% | 100% | 80% | 100% |
| Police Officers | 90% | 91% | 88% | 86% |
| Community Service Officers | 69% | 80% | 86% | 85% |
| Fare Inspectors | 56% | 63% | 71% | 77% |
| Dispatchers | 90% | 95% | 84% | 84% |
| Police Admin Specialist | 100% | 100% | 100% | 100% |



BART Police Department Citations Update

| Date Range | Proof of Payment | Criminal |
|-------------------|-------------------------|----------|
| June 1 – June 7 | 12 | 54 |
| June 8 – June 14 | 4 | 59 |
| June 15 – June 21 | 12 | 40 |
| June 22 – June 28 | 1 | 50 |
| June 29 – July 5 | 8 | 35 |
| July 6 – July 12 | 2 | 27 |



Employee & Labor Partner Engagement

New Coronavirus Cases, Testing, and Return to work

- New COVID-19 cases: 8 cases since June board meeting
- Transparency around cleaning & test results
 - Alerts sent to Union Presidents
 - Opt-in alerts available for employees
 - Deep cleaning/sanitizing of worksites if positive cases confirmed or suspected
- New testing partner CityHealth
 - 15 minute antigen testing 97.9% accuracy to PCR testing
 - Enterprise partner, no waiting at clinic
 - Capability for onsite testing if needed



