PASSENGER BULLETIN

**News of Special Interest to BART Riders** 

Bay Area Rapid Transit 300 Lakeside Drive Oakland, CA 94612 (510) 464-6000 www.bart.gov

## TEMPORARY CHANGES TO BICYCLE RACKS LOCATIONS AND ONE DISABLED PARKING SPACE AT HAYWARD STATION

Dear Customers:

As part of our systemwide Earthquake Safety Program, construction crews are continuing to strengthen the elevated structures outside the Hayward Station to better withstand future earthquakes.

Beginning in early August 2013 work areas will be fenced in and you may see large equipment accessing the site such as dump trucks, backhoes and lifts. In the first phase of the project we will temporarily relocate one disabled parking space, as well as bicycle racks. Please see the diagram on the back of this page for these temporary changes.

The work will be done between the hours of 7 am and 7 pm, Monday through Saturday, with some night work and emergency work as necessary. During construction, pedestrian access in and around the station will change periodically. Please proceed around construction areas with caution and watch for signs with safety information and other notices. You can also expect temporary construction-related noise, dust, and traffic impacts. We will monitor noise and dust and work to minimize any inconveniences.

We realize that this will cause you inconvenience and appreciate your patience during this important maintenance work.

You can get BART Service Advisories (BSA) on your phone. To sign up for BSAs, please visit us on the web at www.bart.gov/alerts. You may also text "BART go" to 878787 or call 511 to get up-to-date service information.

This work is a two-year project. A related project to strengthen structures inside the Hayward Station will occur in the future. As always, safety is BART's top priority. Our aim is to strengthen BART as quickly as possible, while maintaining BART service.

To contact the Earthquake Safety Program or obtain additional information, please visit our website at www.bart.gov/earthquakesafety or call our Program Information Line at (510) 476-3876

If you need language assistance services, please call BART's Transit Information Center at (510) 465-2278.

如果需要语言帮助服务,请拨打 BART Transit(快速交通)信息中心,电话号码为 (510) 465-2278。

통역이 필요하시면, BART 수송 정보 센터 (510) 465-2278로 전화해 주십시오.

Si necesita servicios de asistencia de idioma, llame al centro de información de tránsito del BART al (510) 465-2278.

Nếu quý vị cần các dịch vụ trợ giúp ngôn ngữ, xin gọi cho Trung Tâm Thông Tin Chuyên Chở Công Cộng của BART tại số (510) 465-2278.

## Hayward Station Parking and Bicycle Rack Impacts

